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# Job Search Letters

#### Learn to:

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- Create short messages for a smartphone world
- Network on social media sites
- Model best letters with more than 200 pro samples

#### Joyce Lain Kennedy

Author of Job Interviews For Dummies and Resumes For Dummies

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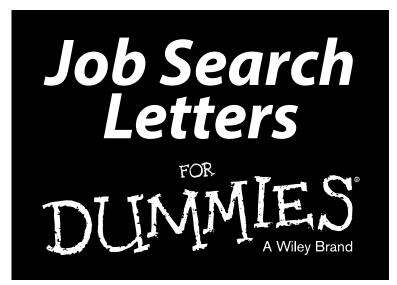
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by Joyce Lain Kennedy



#### Job Search Letters For Dummies®

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#### Job Search Letters For Dummies \_\_\_\_\_

# Introduction

Right now, you hold in your hands a key to today's successful job search. *Hint:* Your challenge isn't like it was even five years ago.

Communications and technology are two gigantic change factors that are rapidly transforming both the materials and the methods of finding and nailing down a job. The two factors are connected.

**Communications.** Joining resumes as staples of employment tools, an explosion of job search messaging is emerging to benefit job seekers everywhere in any career field or industry.

For brevity, I use the term "job search letters" in this work to mean all messaging that promotes job finding and career health. I identify many *categories* of job search letters that you can write to get what you want. Key messaging *formats* include the following:

Letters	E-mails	Profiles
Memos	Text messages	Bios
Multimedia	Reports	Prezis
Video	Checklists	Mobile messages

**Technology.** An almost unimaginable amount of technological innovation is reshaping how messaging moves in the marketplace of jobs. Most of it is digital, ranging from social media networking and public profile posting, to mobile job app responses and information intended to automatically match jobs and candidates.



Despite mind-blowing change now and tomorrow, bear in mind that technology does not and cannot replace human interaction at every turn of the employment process. For that reason, a number of the sample job search letters in these pages are intended to be passed by hand, depending on the circumstances.

## About This Book

This guide to modern job search communications wouldn't have been possible without the outstanding collaboration of 42 top-shelf professional

career messaging writers who provided the message samples throughout its pages.

The professional writer's name is credited beneath each sample. Find the writer's contact information in the Directory of Job Letter Writers, which is printed in the appendix of this book.

Job Search Letters For Dummies replaces three editions of Cover Letters For Dummies.

### Foolish Assumptions

I assume that you chose this book because your job search is on your mind, perhaps as a new graduate fresh from college with scant working experience, or as a career changer seeking to make a leap into a different field, or as a seasoned worker wondering how to get ready for the next future challenge.

More specifically, I'm also making these assumptions:

✓ You may feel as though good things never seem to happen in your job world. Have you considered the possibility that you don't market your abilities robustly enough in a tight economy?

The arsenal of messaging samples in these pages offers new ideas about how to communicate your true worth.

✓ You're job hunting, but you've never written any kind of job search letter that landed you an interview. (Putting recruiters to sleep, are you?)

Now you're ready to step up your game and learn from samples of how today's writing pros do it. You sense that this is the right guidebook to help you pick up the know-how to look job perfect to employers stuck in hiring paralysis.

- ✓ You're employed but concerned about or dissatisfied with your current work situation. You're looking for escape routes if push comes to shove — but you need the right message tools to look vibrant in modern times.
- ✓ You're ready to move up in rank and money, but all is quiet on the management front. You've heard a story about an audacious soul who won a nice promotion by writing a request justifying it, and of another individual who fired up her keyboard to ask for a pay bump, and the money flowed. You're ready to learn how to write letters like that.

# **Icons Used in This Book**

*For Dummies* signature icons are the little round pictures you see in the margins of the book. I use them to call your attention to key bits of information. Here's a list of the icons you find in this book and what they mean.



This icon signals situations in which you may find trouble if you don't make a good decision.

Some points in these pages are so useful that I hope you'll keep them in mind as you read. I make a big deal out of these ideas with this icon.



This icon directs your full attention to compelling messages that make you stand out from the crowd.



Here I flag advice and information that can spark a difference in the outcome of your career message.

# Beyond the Book

In addition to the goodies contained in this book, *Job Search Letters For Dummies* comes with some access-anywhere material on the web. Check out the free Cheat Sheet at http://www.dummies.com/cheatsheet/jobsearchletters for additional helpful letter-writing suggestions.

## Where to Go from Here

If you're in a tight spot and don't have the time to start with Chapter 1 and read this book cover to cover, please allow me to make a few suggestions to get you off to a good launch.

When you need to dive into specific information, the Table of Contents is your guide to grab the immediate info you need. The Index is another place to cherry-pick the answers you want. Additionally, here are several targeted call-outs:

- ✓ When you aren't up on the framework of mobile search and social media, read Chapters 2 and 8. I've tried not to go overboard on the techie talk, but offer only enough to get you onboard today's job search functions.
- ✓ When you've just spotted an advertised job opening you want, cut to the chase: Immediately read Chapter 4.
- When you need to make a move fairly quickly, but you have no advertised jobs you want to claim, head straight for Chapters 1, 2, 5, 6, and 8 through 12.

#### **Your Treasure Hunt Begins**

Within this guide's pages you'll find more than 40 valuable new types of documents to send your career soaring. Seek and find samples of these kinds of job search letters:

accomplishment statement, checklist comparison, resume addendum, specialty profile, first 90-day forecast, introduction letter, skills checklist, resume letter, job offer response, rejection follow-up, job return agreement, job ad reply, networking letter, prospecting letter, after-interview letter, social media message, mini-message text, branding statement, bio, bio flyer, professional profile, elevator speech, leadership initiatives summary, occupational highlights, cultural fit statement, industry experience statement, job training snapshot, project plan review, certifications list, performance snapshot, strengths summary, education achievements report, best work portfolio, sales skills index report, qualifications-job ad requirements display, reference list, reference compendium, recommendation letter, online work portfolio, prezi, and videoclip message.

Treasure hunts are great fun but this isn't a kid's game. A rewarding career is your grand prize in a changed job market where you need all the clues you can get.

# <u>Part I</u>

# **New Tools for New Times**



#### In this part . . .

O you know what kind of power a well-crafted marketing message can bring to your search for a good job? Rather than allow a job search letter to merely introduce your resume, give it the wings to make your image soar! In this part, you find out how a job search letter can bring the right kind of attention your way.

Chapter 1 discusses all that job search letters can be and all that they can do for you. Chapter 2 leads you down the dynamic mobile path. Discover the new age of job search letters. Finally, Chapter 3 contains newcomers to the job search letter arena that not only give you extra help to get hired, but illustrates how a wise addition of collateral documents can add lift-off to your career future.

## **Chapter 1**

# Best Messages: Land Jobs and Leap Ahead

#### In This Chapter

Saying hello to a bevy of winning messages in the New Digital Age

. . . . . . . . . . . . . . .

- Learning the ropes of writing great job search letters from top pro writers
- Guarding your new letters' good looks as they travel online to change your life

A new blast of recruiting technology is blowing the hinges off the way we once pursued a job search when we applied, got a call, went in for an interview, and either got hired or continued looking until we hit pay dirt.

. . . . .

Just as computers and the Internet forever changed the way job seekers *find* hiring companies, digital technology is forever changing the way job seekers *sell* hiring companies.

This book, aimed at virtually every job seeker, is rich with sample letters showing you how to sell companies on the benefits of hiring you. You'll find a wealth of letters to grow your know-how in Chapters 4 through 11.

There's more. After you're hired, you'll want to be rewarded for your valuable work with a boost in money and clout. That's why Chapter 13 contains more sample letters, to help you accomplish your career progression.

## A Brief Kaleidoscope of Letter Types

More specifically, you may be amazed at the number of purposes you can accomplish with solid job search letters. The following thumbnail roster summarizes the kinds of career-growing letters that can speed you on your way and that you'll find in the chapters ahead:

Getting hired: Job ad reply, online cover note, checklist match of qualifications with job requirements, accomplishments sheet, job fit statement, first 90 days work product goals projection, reference commentary, employee referral memo, contract and job-bidding application, prospecting letter, networking letter, after-interview letter, interview leave-behind supplement, and interest revival letter.

- ✓ Getting modern: Mobile text message, social media message, branding brief, bio, profile, online work portfolio, prezi, and video interview.
- Getting ahead: Internal requests for promotion, raise, company job vacancy, and lateral move within company.

Job search letters may be postal mailed, courier delivered, personally hand delivered, or, far more likely, moved by digital computer technology. Digital technology has become the leading method of delivering job search letters, as the following section observes.

## Digital 1s Destiny

Digital technology keeps churning out new ways for people to connect and communicate in the job market. Why isn't innovation slowing down or taking a breather?

Three words sum up the answer: *smarter, faster, cheaper.* That's essentially the motivation for recruiters (who pay the bills) and inventors (who sell to recruiters) to continue coming up with new technical twists in the job market.

What's more, digitally native generations represent a growing proportion of the working population. Young adults — who teethed on the Internet and texted most of their messages — represent an increasingly larger share of the labor market.

Among important contemporary categories of recruiting and job search technology are the following four headliners:

- **1. Mobile.** The use of smartphones and tablets to job-hunt is spreading across the planet like wildfire, even among workers older than 30. Chapter 2 is devoted to the ins and outs of mobile job search.
- **2. Social.** The explosion of social media means more information is available about candidates than ever before; it even elbows in on unfavorable data candidates prefer to keep out of public view. There are two sides to the social digital coin:

Social discovery makes it easier for recruiters to find candidates for specific positions.

• Social communication makes it easier for job seekers to find jobs and references in ways never before possible.

The growth in time spent on social media is largely tied to the skyrocketing spread of smartphones. Chapter 8 looks at letters for social media.

**3. Search automation.** Until two decades or so ago, job applications were filled with candidate-supplied, or *internal*, information and were kept in filing cabinets. Now they're kept on computers in applicant tracking systems (ATS). Hiring actions include *external* information gathered online in social searching.

Contemporary ATS technologies automate a comprehensive review of candidates that includes both internal and external information by using computer formulas called algorithms.

**4. Predictive analytics.** In making hiring decisions, predictive analytics means sophisticated software used to predict a candidate's future performance. Statistics in candidate selection add to or complete with human judgment.



When a job change is on your agenda, it's essential to Google your name once a week to see what recruiters are spotting. This exercise means more than searching for embarrassing personal moments. It means updating your old profiles and revising any other data that can disqualify you for the type of job you're chasing.

## Memorable Job Search Letters

The transforming power of digital technology encourages a strategy of writing your way forward with messages that ask for advice and information, help from professional contacts, assistance from a former business coworker, or consideration from a recruiter.

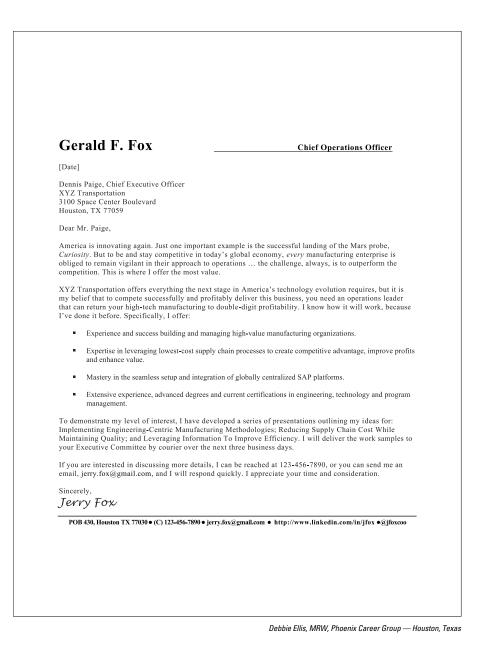
Digital technology makes it practical for you to take another bite of the apple in pitching a hiring manager after a turn-down, asking for a part-time gig, or helping in researching a potential job.

Your letters have to be worth reading, whether by a recruiter, a hiring manager, or an automated system. Three outstanding job letter examples follow.

#### Executive position letter

Very well-written job search letters are critical when you're chasing highly competitive employment positions, such as senior executive, scientist, technologist, upper-level government employee, college professor, attorney, or other upscale occupation.

The following sample letter by Debby Ellis, Phoenix Career Group in Houston, illustrates quality writing that's always appropriate for an executive position.

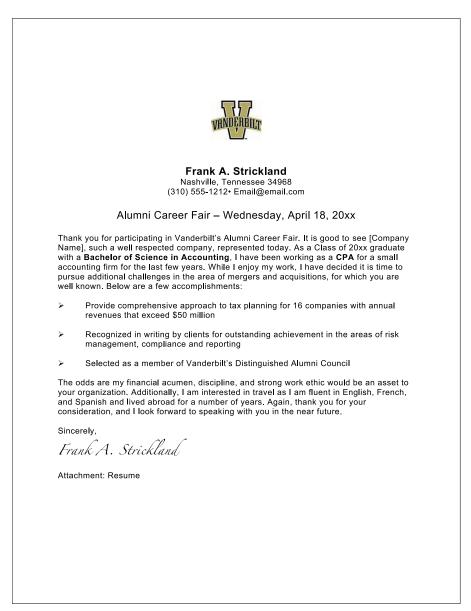


#### Alumni career fair letter

*The main idea:* When attending a college career fair, a simple tactic makes you stand out from the fair's endless flow of visitors: Leave your resume at

each booth with a customized cover letter that features a facsimile of your college's logo.

Cast your eyes on the following sample letter from imaginative Atlanta-based resume writer Sharon M. Bowden.



#### Letter perfect design, now what?

Employers and various collectors of resumes, applications, and other job search letters use an applicant tracking system (ATS) to automatically read and process job communications and manage the hiring or storage process. All ATSs are not the same; they vary in their degree of sophistication.

You can send your resume letters by postal mail or by e-mail, but when your letter contains graphic design elements, postal mail is the safer choice. Here's why:

Sending design-dependent letters online may create "very ugly cover letters," Jim Lemke explains. Lemke, the technical reviewer for all of my *For Dummies* career books, reports that, while most applicant tracking systems retain the native format (MS Word, for example) for both resumes and cover letters, others do not.

"Cover letter formatting gets messed up in some systems because the system keeps only the resume in native format and converts cover letters to text," Lemke says.

"You can, of course, call the HR office at a target company where you plan to send a

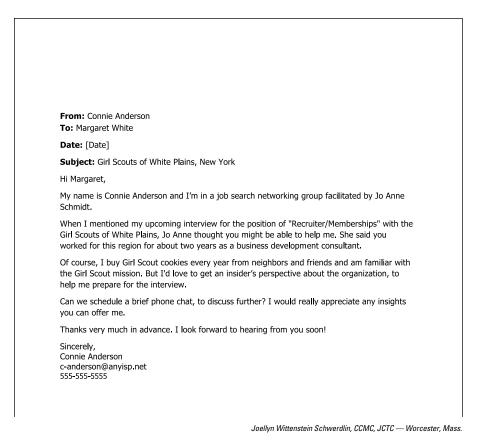
graphically enriched cover letter and just ask, 'Does your applicant tracking system retain cover letters in native format or convert them to text?'" Lemke notes, "and to double-check, ask the same question about resumes."

Renowned career coach Ralph Haas (careerdoctor.com) offers yet another reason for using postal mail: "After you have submitted your credentials through appropriate web-based channels, consider printing your resume and cover letter on high-quality white paper and sending it to an actual human being via snail mail. Your cover letter can refer to the fact that you have — as asked — submitted your resume via appropriate channels, but you hoped that this additional follow-up would underscore your interest in the position."

Career guru Susan Whitcomb (susanwhitcomb.com) advises, "Get your resume into a target company's database, have it handdelivered by internal contacts in the target company to the hiring manager (not HR), and send it as a follow-up after meeting with networking contacts."

#### Networking letter

Countless surveys of job seekers rate networking as indispensible. Chapter 5 offers 15 excellent samples, and here's one more. The following sample, written by resume writer Joellyn Wittenstein Schwerdlin in Worcester, Mass., demonstrates vividly how effective messages can be constructed with brevity and clarity, as well as warmth.



#### Should you use a template?

A cover letter makes your first impression on an employer. Show that your strengths fit the target job like green on grass. When you're tempted to scout the Web for one of those free cover letter templates for which the only heavy lifting required is filling in the blanks, remember the downside: You risk exchanging time saved for opportunity lost.

## Why Job Letters Are the Future

The word is out about another technological gee-whiz product being tested as this book goes to press: *smartglasses*. Slipping a pair of smartglasses on your face can alert you to jobs in your area while you're moving about. Or as someone has observed, "Get ready for eyewear that brings computing to your corneas." (Personally, I'm holding out for dentistry that brings computing to your wisdom teeth.)

The serious job seeker can't brush off speed-racing of new digital technologies to automate hiring conclusions drawn from massive amounts of data. Just don't mistake the technological medium for the marketing message.

The message is how you communicate your value to employers who will pay you for it. The message is how you communicate your job fit to employers who insist on knowing it.

It's the message that's important, not the medium that delivers the message.

The strategy of using effective modern job search messages presents a golden opportunity to own the narrative of why you're a perfect choice for the job you seek. And after you write your way onto a payroll, keep writing your way forward with career-management messages. Please continue read-ing: You'll find 188 terrific samples to light your way.



Communications skills most people commonly use today for job finding and job growing aren't up-to-speed for the emerging world. If you're in the leftbehind category, here's your chance to catch up and zoom into the future.

#### **Technology meets autotranslation**

How can you write your job search letters and resume in language A, your native tongue, but apply in language B for work in another country? The rise of new technology makes it happen.

Google Translate (translate.google.com) creates an automated translation of your written job search docs with a few clicks on a computer. Moreover, a host of jaw-dropping translation apps have descended on smartphones — you merely point your camera at a block of text and see it translated on your phone.

# Chapter 2

# **Mobile Meets Job Search**

#### In This Chapter

- Checking out job hunting in a smartphone world
- ▶ Discovering what mobile search offers you or not
- ▶ Using today's job search apps to find work
- ▶ Welcoming mobile-enabled company career pages
- Creating great messages to use in mobile job search

Finding a job with a smartphone or tablet is no longer breaking news. Mobile job search is here right this very minute!

. . . . . . . . . . .

Even the formerly staid *New York Times* — nicknamed "The Old Gray Lady" — has adopted a mobile attitude. Joining countless numbers of today's media enterprises, the famous national newspaper has redesigned its popular online publication, *Today's Headlines*, to be more readable on the mobile digital devices you carry around with you.

Who else has mobile on the mind? Job seekers are racing to hunt for employment anytime, anywhere. A recent major breakthrough in recruiting technology made the mobile gold rush possible. Until that happened, candidates couldn't submit a complete job application on a mobile device.

Although substantial problems remain in mobile technology, job seekers can use it on any device that has Internet access. Typically, this means a smartphone or tablet, but it also means a laptop or desktop.



Companies that capitalize on mobile moves seem to knock on new digital doors every week. This chapter presents *job messaging* as currently shaped by the key basics of mobile development.

# The FAQs of Mobile Job Search

What does *FAQs* mean? It's an acronym, abbreviation, or slang word that means "Frequently Asked Questions." Websites often post FAQs pages to

share essential information about the site. Here's your chance to grab six fast answers to how to connect with a new job when you're on the move:

#### ✓ Which smartphones and tablets are most used in mobile search?

Android (Google), iPhone (Apple), BlackBerry (RIM), and Windows (Microsoft) currently are the four leading smartphones and tablet computers job seekers use to search job boards, apply for jobs, obtain job interviews, video interview from their mobile device, and more.

#### Where can you find jobs via mobile devices?

The three basic sources for mobile discovery of jobs are job boards, job search apps, and web-enabled company job pages.

#### Can I apply for all jobs from my mobile device?

No. Chris Forman, online job search guru and CEO of Startwire.com, says some kinks remain to be worked out in mobile search:

"As of mid-2013, about one to two jobs in five were mobile enabled (optimized for a mobile experience, or offer a simple enough application process that they can be completed effectively on a small digital device)."

#### How easy is it to apply for a job and send your resume?

Forman also cautions that ease of submission and resume access vary:

"A key benefit of mobile job search is the ability to submit your resume along with a job application. Check to see whether your smartphone's operating system allows you to save a resume on your phone. If so, is it easy to work with — or a pain to use?"

#### ✓ Can you send customized resumes and cover letters on a mobile device?

Yes and no. If your device can handle resumes and cover letters, prepare in advance. Write and store a number of versions of key job search messages either in free job search apps (which I discuss later in this chapter) or in free file-sharing services, such as Dropbox (dropbox.com) and Google Drive (drive.google.com).



Matching your qualifications to a job ad's requirements is critical. When responding to a job ad, choose the version of your document that most closely meets the requirements of the specific job you seek, and then tailor it as much as possible. The key to being hired, whether or not there is an opening, is customizing your approach.



Don't expect to do serious, large-scale editing from your mobile device, especially one without a mouse-type pointer function. Editing is painstaking work and a tar pit for errors, especially when using miniature keyboards.

Career strategist and coach E. Chandlee Bryan suggests a speedy way to produce mobile messages: "Simply compose sentences or important phrases on a laptop or desktop — and cut and paste them into your smartphone or tablet."