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# Windows 10 Troubleshooting

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Windows 10 problems like the pros do

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Mike Halsey, MVP

Apress®

# **Windows Troubleshooting Series**



**Mike Halsey, MVP**

**Series Editor**

**Apress®**



# **Windows 10 Troubleshooting**



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**Apress®**

## **Windows 10 Troubleshooting**

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*For Lawrence Hall (1942–2014), who taught me everything I know today about how to diagnose, troubleshoot, and repair PCs.*



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# About the Author



**Mike Halsey** was first awarded as a Microsoft Most Valuable Professional (MVP) in 2011. He is the author of more than a dozen Windows books, including *Troubleshooting Windows 7: Inside Out*, *Troubleshoot and Optimize Windows 8: Inside Out*, *Beginning Windows 10*, and *The Windows 10 Accessibility Handbook* from Apress. He is also the author of other Windows Troubleshooting books in this series.

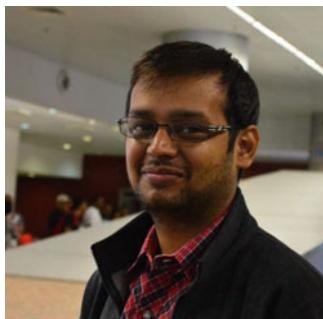
Based in Sheffield, UK, where he lives with his rescue Border collies, Evan and Robbie, he gives many talks on Windows subjects from productivity to security, and makes help, how-to, and troubleshooting videos under the banners PCSupport.tv and Windows.do. You can follow him on Facebook and Twitter at @PCSupportTV.



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# Windows Troubleshooting Series

When something goes wrong with technology, it can seem impossible to diagnose and repair the problem, and harder still to prevent a recurrence. In this series of books, we'll take you inside the workings of your devices and software and teach you how to find and fix the problems using a simple step-by-step approach that helps you understand the cause, the solution, and the tools required.

Series Editor  
Mike Halsey, MVP



First awarded as a Microsoft Most Valuable Professional (MVP) in 2011, Mike Halsey is the author of more than a dozen books on Microsoft Windows, and a teacher of many years, Mike Halsey understands the need to convey subjects that can sometimes be complex in clear and nonintimidating ways.

The Windows Troubleshooting Series is, he feels, a great example of how quality help, support, and tutorials can be delivered to individuals of all degrees of technical ability. He hopes you enjoy reading this and many other books in this series, both now and for years to come.