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Starting & Running a Business

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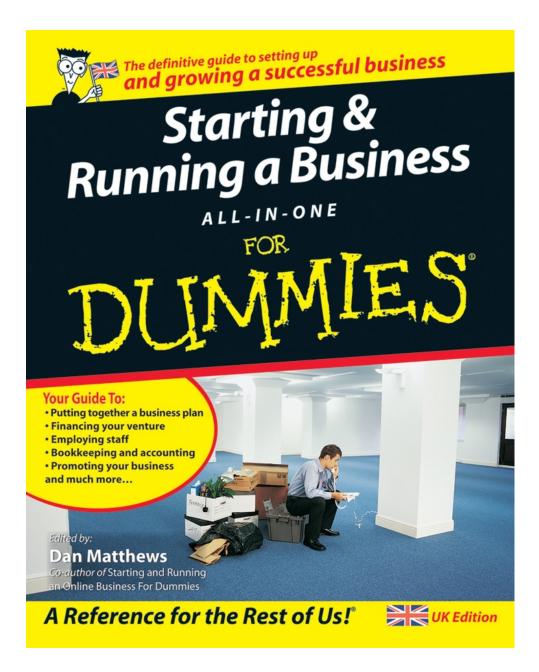
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- Promoting your business and much more...

Edited by: Dan Matthews

Co-author of Starting and Running an Online Business For Dummies

A Reference for the Rest of Us!"





Starting & Running a Business All-in-One For Dummies[®]

By Liz Barclay, Colin **Barrow, Paul Barrow, Gregory Brooks, Ben** Carter, Frank Catalano, Peter Economy, Lita **Epstein, Alexander** Hiam, Greg Holden, **Tony Levene, Bob** Nelson, Steven D. **Peterson**, **Richard Pettinger, Bud E.** Smith, Craig Smith,

Paul Tiffany, and John A. Tracy Edited by Dan Matthews



A John Wiley and Sons, Ltd, Publication

Starting & Running a Business All-in-One For Dummies[®]

Published by John Wiley & Sons, Ltd The Atrium Southern Gate Chichester West Sussex PO19 8SQ England

E-mail (for orders and customer service enquires): csbooks@wiley.co.uk

Visit our Home Page on <u>www.wiley.com</u>

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British Library Cataloguing in Publication Data: A catalogue record for this book is available from the British Library

ISBN: 978-0-470-51648-5

Printed and bound in Great Britain by Bell & Bain Ltd, Glasgow

 $10 \ 9 \ 8 \ 7 \ 6 \ 5 \ 4 \ 3 \ 2 \ 1$



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Liz Barclay is presenter of BBC Radio 4's daily consumer and social affairs programme *You and Yours*. Before joining the BBC she worked for Citizens Advice specialising in Employment and Family Law and Money Advice. She writes on business issues for *BBC Online* and has written on business and personal finance for various national newspapers, magazines, and Web sites over the past 10 years. Liz has also produced and presented 60 small business and 10 occupational health and safety programmes for BBC2 and written several booklets on work and personal finance to accompany BBC television and radio programmes. She chairs and speaks at conferences and seminars on work and business, is a trained counsellor, and lives in London.

Colin Barrow is Head of the Enterprise Group at Cranfield School of Management, where he teaches entrepreneurship on the MBA and other programmes. He is also a visiting professor at business schools in the US, Asia, France, and Austria. His books on entrepreneurship and small business have been translated into fifteen languages including Russian and Chinese. He worked with Microsoft to incorporate the business planning model used in his teaching programmes into the software programme, Microsoft Business Planner, now bundled with Office. He is a regular contributor to newspapers, periodicals, and academic journals such as the *Financial Times*, *The* Guardian, Management Today, and the International Small Business Journal. Thousands of students have passed through Colin's start-up and business growth programmes, raising millions in new capital and going on to run successful and thriving enterprises. He is a nonexecutive director of two venture capital funds, on the board of several small businesses, and serves on a number of Government Task Forces.

Paul Barrow trained and gualified as a Chartered Accountant with Deloitte & Touche before obtaining his MBA at Bradford University. As a senior consultant with Ernst & Young he was responsible for managing and delivering quality consulting assignments. During the mid-1980s, he was Investment Review Director for a UK venture capital business. In 1998, as Group Finance Director of Adval Group plc, he was part of the team which took their software company on to the Alternative Investment Market. Adval specialises in providing multimedia training – both bespoke and generic. Paul has also been a director of several owner-managed businesses, and has started up and sold other businesses. He currently works with businesses as diverse as software, turkey farming, and food retailing. Paul is a Visiting Fellow at Cranfield University where he

teaches on the Business Growth Programme. This programme is designed specifically for owner managers who want to grow and improve their businesses. He also teaches at Warwick University and Oxford Brookes on similar programmes. Paul has written several other business books: *The Business Plan Workbook* and *Raising Finance* (both Kogan Page/Sunday Times); *The Best Laid Business Plans* and *The Bottom Line* (both Virgin Books). All these books are aimed at owner managers trying to grow and improve their businesses.

Greg Brooks is a freelance journalist who has written for a number of broadcasters, newspapers, and magazines including Channel 4, *The Guardian*, *Marketing, New Media Age*, and *Marketing Direct*. He has also carried out corporate ghostwriting and consultancy duties for a number of blue-chip clients around the globe. As part of his role as an industry commentator, he has spoken to organisations such as the BBC about how to communicate with consumers and journalists using interactive channels.

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Frank Catalano is a veteran marketing consultant and analyst. He's the principal of Catalano Consulting, a strategic marketing firm advising Internet and technology companies. His consulting assignments include stints as Managing Director for PC Data's Internet Monitoring Division, VP Marketing for McGraw-Hill Home Interactive, VP Marketing for iCopyright, and VP Marketing for Apex Computer. He also was a marketing manager for Egghead Software and for the Apple Programmers and Developers Association. When not consulting, Frank provides tech industry analysis and commentary for KCPO-TV Fox Seattle and is the author of the long-running Byte Me columns for *Seattle Weekly* and others. His essays and short fiction about technology have appeared in a wide variety of print and broadcast media, including ClickZ, Omni, Inside Multimedia, and Analog.

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Alex Hiam is a consultant, corporate trainer, and public speaker with 20 years of experience in marketing, sales, and corporate communications. He is the director of Insights, which includes a division called Insights for Marketing that offers a wide range of services for supporting and training in sales, customer service, planning, and management. His firm is also active in developing the next generation of leaders in the workplace through its Insights for Training & Development. Alex has an MBA in marketing and strategic planning from the Haas School at U.C. Berkeley and an undergraduate degree from Harvard. He has worked as marketing manager for both smaller high-tech firms and a Fortune 100 company, and did a stint as a professor of marketing at the business school at U. Mass. Amherst. Alex is the co-author of the best-seller, The

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Greg Holden started a small business called Stylus Media, which is a group of editorial, design, and computer professionals who produce both print and electronic publications. The company gets its name from a recording stylus that reads the traces left on a disk by voices or instruments and translates those signals into electronic data that can be amplified and enjoyed by many. He has been self-employed for the past ten years. He is an avid user of eBay, both as a buyer and seller, and he recently started his own blog. One of the ways Greg enjoys communicating is through explaining technical subjects in nontechnical language. The first edition of *Starting an Online Business For Dummies* was the ninth of his more than 30 computer books. He also authored *eBay PowerUser's Bible* for Wiley Publishing. Over the years, Greg has been a contributing editor of *Computer Currents* magazine, where he writes a monthly column. He also contributes to *PC World* and the

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Publisher's Acknowledgements

We're proud of this book; please send us your comments through our Dummies online registration form located at <u>www.dummies.com/register/</u>.

Some of the people who helped bring this book to market include the following:

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Commissioning Editor: Samantha Clapp

Executive Editor: Jason Dunne

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Technical Reviewer: Faith Glasgow

Cover Photos: © Getty Images/Adam Gault

Cartoons: Ed McLachlan

Composition Services

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Proofreaders: Laura Albert, John Greenough

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