

Your fast and easy guide to
installing and using Windows Server 2003

Windows[®] Server 2003

FOR DUMMIES[®]

**A Reference
for the
Rest of Us![®]**

FREE eTips at dummies.com[®]

Ed Tittel

James Michael Stewart

Coauthors of Windows 2000 Networking
For Dummies

Get a handle on
user management,
network design, and
security



*Your fast and easy guide to
installing and using Windows Server 2003*

Windows[®] Server 2003

FOR
DUMMIES[®]

*Get a handle on
user management,
network design, and
security*

***A Reference
for the
Rest of Us!***

FREE eTips at dummies.com

Ed Tittel

James Michael Stewart

*Coauthors of Windows 2000 Networking
For Dummies*



Windows Server 2003 For Dummies

**by Ed Tittel with James
Michael Stewart**



WILEY

Wiley Publishing, Inc.

Windows Server 2003 For Dummies®

www.wiley.com

Copyright © 2003 by Wiley Publishing, Inc.,
Indianapolis, Indiana

Published by Wiley Publishing, Inc., Indianapolis, Indiana

Published simultaneously in Canada

No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 or 108 of the 1976 United States Copyright Act, without either the prior written permission of the Publisher, or authorization through payment of the appropriate per-copy fee to the Copyright Clearance Center, 222 Rosewood Drive, Danvers, MA 01923, (978) 750-8400, fax (978) 646-8700. Requests to the Publisher for permission should be addressed to the Legal Department, Wiley Publishing, Inc., 10475 Crosspoint Blvd., Indianapolis, IN 46256, (317) 572-3447, fax (317) 572-4447, e-mail: permcoordinator@wiley.com.

Trademarks: Wiley, the Wiley Publishing logo, For Dummies, the Dummies Man logo, A Reference for the Rest of Us!, The Dummies Way, Dummies Daily, The Fun and Easy Way, Dummies.com and related trade dress are

trademarks or registered trademarks of Wiley Publishing, Inc., in the United States and other countries, and may not be used without written permission. Windows is a registered trademark of Microsoft Corporation. All other trademarks are the property of their respective owners. Wiley Publishing, Inc., is not associated with any product or vendor mentioned in this book.

LIMIT OF LIABILITY/DISCLAIMER OF WARRANTY:

While the publisher and author have used their best efforts in preparing this book, they make no representations or warranties with respect to the accuracy or completeness of the contents of this book and specifically disclaim any implied warranties of merchantability or fitness for a particular purpose. No warranty may be created or extended by sales representatives or written sales materials. The advice and strategies contained herein may not be suitable for your situation. You should consult with a professional where appropriate. Neither the publisher nor author shall be liable for any loss of profit or any other commercial damages, including but not limited to special, incidental, consequential, or other damages.

For general information on our other products and services or to obtain technical support, please contact our Customer Care Department within the U.S. at 800-762-2974, outside the U.S. at 317-572-3993, or fax 317-572-4002.

Wiley also publishes its books in a variety of electronic formats. Some content that appears in print may not be available in electronic books.

Library of Congress Control Number: 2003101831

ISBN: 978-0-7645-1633-7

1O/RQ/QY/QY/IN

Manufactured in the United States of America

10 9 8 7 6



About the Authors

Ed Tittel is a grizzled veteran of the publishing game, with several hundred magazine articles and more than 100 books to his credit. Ed has worked on numerous *For Dummies* books, including *HTML 4 For Dummies*, 3rd Edition (with Natanya Pitts and Chelsea Valentine) and *XML For Dummies*, 3rd Edition, (with Frank Boumphrey), as well as books on many other topics. Ed presides over a small, Austin, Texas-based company called LANWrighTs that specializes in network-oriented training, writing, and consulting. When Ed's not busy writing, he likes to shoot pool, cook, and hang out with his Labrador retriever, Blackie. You can reach Ed by email at etittel@lanw.com or through his Web page at www.lanw.com/staff/etbio.htm.

James Michael Stewart has been working with computers and technology for more than eighteen years. Michael is an independent consultant working as a writer and trainer. His work focuses on security, Windows NT, 2000, XP, and 2003, intranets, and the Internet. Michael has coauthored numerous books on Microsoft certification and administration and has written articles for print and online publications. He has developed certification courseware and training materials as well as presented these materials in the classroom. He is also a regular speaker at Network+Interop. He has been an MCSE since 1997 and holds the following certifications: CISSP, TICSA, CIW Security Analyst, CTT+, CCNA, MCSE NT & W2K, and

iNet+. Michael graduated in 1992 from the University of Texas at Austin with a bachelor's degree in Philosophy. His computer knowledge is self-acquired, based on more than 18 years of hands-on experience. He spends his spare time reading, Texas two-stepping, cycling, woodworking, and managing his tenants as a slumlord. You can reach Michael by e-mail at michael@impactonline.com.

Author's Acknowledgments

As always, thanks to the LANWRights folks who worked on this book: Mary Burmeister and Kim Lindros. On the Wiley side, special thanks to Susan Pink, Bob Woerner, and Amanda Foxworth. I'd also like to thank Jason Zandri for his much-appreciated and very welcome assistance with the final revision of the book, and Michael Stewart for his earlier and equally welcome revisions for RC1. Well-known Windows author and expert John Savill, creator of a widely used Windows resource Web site (www.ntfaq.com), wrote Chapters 11 and 12 of this book. We'd like to acknowledge his contribution and thank him for his sterling efforts. Personally, I want to thank my Mom and Dad for making my career both possible and attainable. Finally, I want to thank my new bride, Dina Kutueva, for coming into my life rather later than sooner. Welcome to America! Also, my thanks to Blackie, my ever-faithful Labrador sidekick who urges me constantly into the wider world beyond my keyboard.

— ET

Thanks to my coauthor, Ed Tittel, for including me in this book. To my editor Mary Burmeister for putting up with me on yet another book project. To my parents, Dave and Sue, thanks for your love and consistent support. To Mark, thanks for always being there. To HERbert and Quin, stop tracking the cat litter all over the house! And

finally, as always, to Elvis: If I'm ever feeling down, I just remember your sparkling leather jumpsuit with the big collar — and fall on the floor laughing.

— JMS

is a trademark of Wiley Publishing, Inc.

Publisher's Acknowledgments

We're proud of this book; please send us your comments through our online registration form located at www.dummies.com/register/.

Some of the people who helped bring this book to market include the following:

Acquisitions, Editorial, and Media Development

Project Editor: Susan Pink

Acquisitions Editor: Bob Woerner

Technical Editor: Allen Wyatt, Discovery Computing, Inc.

Editorial Manager: Carol Sheehan

Media Development Supervisor: Richard Graves

Editorial Assistant: Amanda Foxworth

Cartoons: Rich Tennant (www.the5thwave.com)

Production

Project Coordinator: Regina Scott

Layout and Graphics: Amanda Carter, Seth Conley, Tiffany Muth, Julie Trippetti, Jeremey Unger, Mary Virgin

Proofreaders: Laura Albert, Andy Hollandbeck, Carl Pierce, Angel Perez, TECHBOOKS Production Services

Indexer: TECHBOOKS Production Services

Special Help *Ethel M. Winslow*

Publishing and Editorial for Technology Dummies

Richard Swadley, Vice President and Executive Group Publisher

Andy Cummings, Vice President and Publisher

Mary C. Corder, Editorial Director

Publishing for Consumer Dummies

Diane Graves Steele, Vice President and Publisher

Joyce Pepple, Acquisitions Director

Composition Services

Gerry Fahey, Vice President of Production Services

Debbie Stailey, Director of Composition Services

Contents

[Title](#)

[Introduction](#)

[About This Book](#)

[How to Use This Book](#)

[Foolish Assumptions](#)

[How This Book Is Organized](#)

[Icons Used in This Book](#)

[Where to Go from Here](#)

[Part I : Laying the Network Foundation](#)

[Chapter 1: Making Networks Make Sense](#)

[What's This about a Network?](#)

[Investigating Your Network's Facilities](#)

[What Is the Sound of a Working Network?](#)

[It's All about Sharing Resources](#)

[Windows Networking Trends](#)

[Chapter 2: Networking the Client/Server Way](#)

[Clients Request Services](#)

[Servers Deliver Services](#)

[Decoding a Client/Server Conversation](#)

[Clients and Network Access Software](#)

[Built-in Functions versus Network Add-ons](#)

[Managing Network Components](#)

[Managing Access to Resources](#)

[A Windows Network Services Sampler](#)

[Chapter 3: Matters of Protocol](#)

[When Computers Communicate](#)

[Following Protocol](#)

[Protocols as Postal Centers](#)

[The Dance of the Seven Layers](#)

[Windows 2003 Protocols \(and More\)](#)

[Mixing Protocols](#)

[Seeing What's Up on Your Server](#)

[Chapter 4: My Kingdom for a Topology!](#)

[What Is a Topology, Really?](#)

[A Network Technology Primer](#)

[About Ancillary Equipment](#)

[Mixing and Matching Network Technologies](#)

[Part II : Hooking Up the Hardware](#)

[Chapter 5: Network Design Basics](#)

[Begin at the Beginning: Requirements](#)

[Network Design's Barest Basics](#)

[Deciding Where Networking Devices Must Go](#)

[Always Check Your Work!](#)

[Don't Take Your Eyes off the Ball](#)

[Every Network Map Tells a Story](#)

[Chapter 6: Installing Network Interface Cards](#)

[What Makes a NIC Tick?](#)

[Find the Newest Bus — and Use It Well!](#)

[Selecting Speedy Server NICs](#)

[Preparing to Stick in the NIC](#)

[Beware the Golden Fingers!](#)

[Old-Fashioned NIC Configuration](#)

[In the Driver's Seat](#)

[Bringing the NIC to the Cable](#)

[When Trouble Shoots at You, Be Ready to Shoot Back!](#)

[Chapter 7: Hooking Up Your Network](#)

[Make a Network Medium Happy!](#)

[Raising the Bandwidth Ceiling](#)

[The Backbone's Connected to . . . Everything Else!](#)

[More Than One Network Is an Internetwork](#)

[Beyond Local Networks](#)

[Part III : Servers, Start Your Engines!](#)

[Chapter 8: Meet Windows 2003](#)

[The Very Basics of Windows 2003](#)

[The Windows 2003 Family](#)

[Why Use Windows Server 2003?](#)

[Chapter 9: Ready, Set, Install!](#)

[Installation: Upgrade or New?](#)

[Got Enough Horsepower?](#)

[Step-by-Step: Installing Windows 2003](#)

[Installing from an Existing OS](#)

[Installing across a Network](#)

[Remote Installation](#)

[Post-Installation Stress Disorder](#)

[Oops, My Installation Didn't Take](#)

[About Automated Installation](#)

[Chapter 10: Configuring Connections to the Universe](#)

[Meeting the Configure Your Server Wizard](#)

[Remote Connections](#)

[Chapter 11: Doing the Directory Thing](#)

[What Is a Directory Service?](#)

[Meet Active Directory](#)

[Of Domains and Controllers](#)

[What Makes Active Directory Tick?](#)

[Planning for Active Directory](#)

[Installing Active Directory](#)

[When Domains Multiply](#)

[Chapter 12: Working with Active Directory, Domains, and Trusts](#)

[Master of Your Domain](#)

[Administrivia Anyone? \(Controlling Domains and Directories\)](#)

[Permission to Proceed? Handling Directory Permissions](#)

[Managing Trusts](#)

[Chapter 13: Printing on the Network](#)

[Windows 2003 Has a Print Model](#)

[Installing on the Server's Side](#)

[Sharing Printer Access](#)

[Bringing Printers and Clients Together](#)

[Managing Windows 2003-Based Printers](#)

[Preventing Printer Problems](#)

[Faxing the Windows 2003 Way](#)

[Chapter 14: IP Addressing: Zero to Insane in Two Seconds Flat](#)

[Resolving a Name: TCP/IP and NetBIOS](#)

[Calling Every Node](#)

[Forcing IP down the Throat of Windows 2003](#)

[Everyone WINS Sometime](#)

[DNS Does the Trick](#)

[DHCP: IP Addressing Automation](#)

[Ironing Out Problems](#)

[Part IV : Running Your Network](#)

[Chapter 15: Managing Users with Active Directory Users and Computers](#)

[User Accounts Have Properties](#)

[Creating Active Directory Accounts](#)

[Getting Pushy with Users](#)

[What about Groups?](#)

[Give Your Users Nice Profiles](#)

[Where You Find Profiles, Policies Are Never Far Away](#)

[When Access Problems Loom . . .](#)

[Chapter 16: Managing Shares, Permissions, and More](#)

[More about Objects, Rights, and Permissions](#)

[Of Windows 2003 NTFS and Permissions](#)

[FAT and FAT32 Have No Permissions](#)

[Share Permissions](#)

[Calculating Actual Permissions](#)

[But What about Access Control with Active Directory Objects?](#)

[Chapter 17: Backing Up for a Rainy Day](#)

[Why Bother Backing Up?](#)

[Beep! Beep! Planning Backups](#)

[The Windows 2003 Backup Facility](#)

[Restoring from a Backup](#)

[Third-Party Backup Options](#)

[The Backup Operator](#)

[Chapter 18: Network Security Management](#)

[Network Security Basics](#)

[Windows 2003 and Security](#)

[A Look into the Future: Service Packs](#)

[Copping an Attitude](#)

[Plugging Common Mouse Holes](#)

[Security Equals Vigilance](#)

[Part V : Troubleshooting](#)

[Chapter 19: Using Windows 2003 Troubleshooting Utilities](#)

[Event Viewer Reveals](#)

[Dump Picking](#)

[System Information Tool](#)

[Windows 2003 Computer Management](#)

[Performance Monitor](#)

[Windows 2003 Resource Kit Utilities](#)

[Chapter 20: Nixing Network Problems](#)

[When Good Networks Go Bad](#)

[Open Up and Say Ahhhhh!](#)

[Check Those Network Settings: Again!](#)

[What Do You Mean the Server's Unavailable?](#)

[Slow Networking Services](#)

[Can't Get There from Here](#)

[Tracking Down Intermittent Problems](#)

[Chapter 21: Reactivating Active Directory](#)

[Domain Controller, Heal Thyself](#)

[When All Is Not Quiet on the Western Front](#)

[Common Issues](#)

[Backing Up and Restoring Directory Data](#)

[Part VI : The Part of Tens](#)

[Chapter 22: Ten Tips for Installation and Configuration](#)

[Exceed the Minimum Requirements](#)

[Use Only Qualified Server Hardware](#)

[Install from Your Network](#)

[Let the Software Do the Work: Automating Installation](#)

[Beating Installation Weirdness — Be Persistent](#)

[Let \[VGA Mode\] Come to the Rescue!](#)

[Use “Last Known Good” to Do Good!](#)

[Use the Windows 2003 CD to boot](#)

[When in Doubt, Back Up!](#)

[Prepare for the Real Work!](#)

[Chapter 23: Ten Steps to Networking Nirvana with Windows Server 2003](#)

[Never Overlook the Obvious](#)

[Ensure Windows 2003 Routing](#)

[Open Your TCP/IP Toolkit](#)

[Install a Fast Server NIC](#)

[Know When to Divide and When to Conquer](#)

[When in Doubt, Check Your Services](#)

[Handle Names and Addresses Efficiently](#)

[Ask What's New or Different](#)

[If You Need Help, Ask](#)

[Watch Network Trouble Spots](#)

Introduction

Welcome to *Windows Server 2003 For Dummies*, the book that helps anyone who's unfamiliar with Windows Server 2003 (or networks in general) find his or her way around a Windows Server 2003-based network. In a wired world, networks provide the links that tie all users together. Even if you're not using a network already, you probably will use one someday! This book tells you what's going on, in basic, straightforward terms.

Although a few fortunate individuals may be acquainted with Windows Server 2003 and networks already, a lot more of us are not only unfamiliar with networking but also downright scared of it. To those who may be worried about the prospect of facing new and difficult technologies, we say, "Don't worry. Be happy." Using a network is not beyond anyone's wits or abilities — it's mostly a matter of using a language that ordinary people can understand.

Ordinary folks are why this book talks about using Windows Server 2003 and networks in simple — and deliberately irreverent — terms. Nothing is too highfalutin to be mocked, nor too arcane to state in plain English. And when we do have to get technical, we'll warn you and make sure to define our terms to boot.

This book aims to help you meet your needs. You'll find everything you need to know about Windows Server

2003 and networking in here, so you'll be able to find your way around — without having to learn lots of jargon or obtain an advanced degree in computer science along the way. We want you to *enjoy* yourself. If networking really is a big deal, it's important that you be able to get the most out of it. We really want to help!

About This Book

This book is designed so you can pick it up and start reading at any point — like you might read a reference book. In Parts I and II, networking basics are covered: concepts and terminology in Part I, and the design and deployment of network hardware in Part II. In Parts III through V, you'll find ample coverage of Windows Server 2003 and related networking topics. Part III covers installation and configuration of Windows Server 2003, whereas Part IV covers its maintenance and management. Part V completes this picture with chapters on a variety of troubleshooting topics.

Each chapter is divided into freestanding sections in which each one relates to the chapter's major theme. For example, the chapter on installing network interface cards, or NICs, contains the following collection of information:

- ✓ A description of a NIC and how it works
- ✓ The various PC buses for which NICs are available

- ✓ How to begin the installation process by documenting your current configuration
- ✓ How to insert a NIC into a PC
- ✓ How to configure a NIC after it's installed in your PC
- ✓ What to do when Plug and Play fails to live up to its promises
- ✓ Troubleshooting techniques to try when NIC installation doesn't work on the first (or second) try

You don't have to memorize the contents of this book. Each section supplies just the facts you need to make networking with Windows Server 2003 easy to use. On some occasions, however, you may want to work directly from the book to make sure you keep things straight.

How to Use This Book

This book works like a reference, so start with a topic that interests you. You can use the table of contents to identify general areas of interest or broad topics. The index, however, is your best tool for identifying detailed concepts, related topics, or particular Windows 2003 capabilities, tools, or controls.

After you find what you need, you can close the book and tackle whatever task you've set for yourself — without having to grapple with unrelated details.

If you've never worked on a network before, it's a good idea to read Parts I and II in their entirety. Likewise, if you're new to Windows Server 2003, you might want to read all of Parts III and IV. Otherwise, dig in wherever your fancy moves you!

When you need to type something at the keyboard, you'll see text that looks like this: **TYPE THIS**. You're expected to enter this text at the keyboard, and then press the Enter key. Because typing stuff can sometimes be confusing, we always try to describe what it is you're typing and why you need to type it.

This book occasionally suggests that you consult the Windows Server 2003 online help, printed manuals, and Resource Kit and even Microsoft's TechNet CD for additional information. In most cases, though, you find everything you need to know about a particular topic right here — except for some of the bizarre details that abound in Windows Server 2003.

If there's a topic we don't cover in this book that you need to know more about, we suggest you look for a book on that subject in the *For Dummies* series, published by Wiley Publishing, Inc. In addition, a whole world of Web information about Windows Server 2003 is available on the Internet, and the Microsoft Web site at www.microsoft.com/windowsserver2003/default.msp is not a bad place to start looking for such information.

Foolish Assumptions

We're going to climb out on a limb and make some potentially foolish assumptions about you, our gentle reader. You have or are thinking about getting a computer, a network, and at least one copy of Windows Server 2003. You know what you want to do with these things. You might even be able to handle all these things yourself, if somebody could only show you how. Our goal with this book is to decrease your need for such a somebody, but we don't recommend telling him or her that out loud — at least, not until you've finished this book!

How This Book Is Organized

The book is divided into six major parts, each of which consists of two to seven chapters. Each chapter covers a major topic and is divided into sections, which discuss some particular issue or concern related to that topic. That's how things in this book are organized, but how you read it is up to you. Choose a topic, a section, a chapter, or a part — whatever strikes your fancy or suits your needs — and start reading.

Part I: Laying the Network Foundation

Part I covers networking concepts and terminology, including the basics of networked communications and what makes networks work — usually, some magical combination of hardware and software. Look here for discussions about networking terms and concepts, such as client, server, protocol, and topology. If you're not familiar with networks, this part should come in handy. If you're already a seasoned networker, you can skip this part (and Part II).

Part II: Hooking Up the Hardware

Part II covers everything you need to know to build or extend a network or simply to understand what's really happening on an existing network. It starts with coverage of network design and layout principles, and continues with a discussion of how to install and configure NICs in a PC. After that, it examines the wiring that links network devices and talks about how multiple networks can interconnect. Part II concludes with a review of all the software components you're likely to encounter on a Windows 2003-based network and why you need them.

Part III: Servers, Start Your Engines!

Part III tackles Windows Server 2003 head on, starting with its installation and configuration. It covers the issues involved in installing and configuring network hardware specifically for Windows Server 2003. It also covers how to install and manage print servers and services on a Windows 2003-based network, how to handle Transmission Control Protocol/Internet Protocol (TCP/IP) addresses, and how to set up and manage directory services, domains, and trust relationships in a Windows 2003-based environment. Part III is where you figure out how to put the basic pieces of a network together using Windows Server 2003.