Public Relations



2nd Edition

A Reference for the Rest of Us!

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Eric Yaverbaum

Managing Partner, LIME public relations + promotions

with Bob Bly and Ilese Benun Maximize Internet media and international appeal



The fun and easy way to build buzz for your company or product

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by Eric Yaverbaum with Robert Bly and Ilise Benun

Foreword by Richard Kirshenbaum



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Eric has acted as corporate spokesperson on behalf of dozens of clients, including Domino's Pizza, Hain-Celestial Food Group, Prince Tennis Rackets, and Camp Beverly Hills Clothing. He is a regular on the lecture circuit, speaking to professional organizations across the country on the art of public relations. He has been a guest on many national and regional television and radio programs and networks, including all of the network morning shows, *FOX & Friends*, and *Larry King Live*, to name a few.

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Benun publishes a free e-mail newsletter called *Quick Tips from Marketing Mentor*, which is read by 7,000+ small-business owners and has been excerpted in many other e-mail newsletters, including Bob Bly's *Direct Response Letter* and *Early to Rise*.

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Benun is also a board member of the Usability Professionals' Association (New York chapter) and Women in Cable and Telecommunications (New York chapter).

Benun's Marketing Mentor program is a one-on-one coaching program for small-business owners who need someone to bounce marketing ideas off and someone to be accountable to for their marketing. She started her

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Dedication

To Wylie — you're always with us all.

Author's Acknowledgments

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Foreword

Many years ago, when Jon Bond and I first started our agency, Kirshenbaum Bond & Partners, we launched our agency with one simple ad for Kenneth Cole that stated "Imelda Marcos bought 2700 pairs of shoes. She could have at least had the courtesy to buy a pair of ours." The resulting press and word of mouth taught us an important lesson early on: Create attention. Create a story that captures the public's interest and it could translate into millions of dollars of free press for your client or your own brand. This simple formula helped put our client and agency on the map to fame and fortune. And who can complain about that?

We actually invented a term called *the multiplier effect* because the resulting press attention actually multiplied the client's ad budget, making a few million look ten times larger.

While some, we've heard, argue the PR is all about finding a gimmick, there's nothing gimmicky about creating a famous brand, helping to mold a positive image, or resulting dollars to the bottom line. However, generally good PR is much, much more than just coming up with a one-shot story. Having a proper PR plan, doing targeted PR outreach, and having good press relations can make or break a company's image in the long run.

In fact, we were such big believers in the power of PR that in addition to our ad agency, we also created a PR & Promotions company called LIME, which has become a well-known PR practitioner who always delivers on out-of-the-box PR events and strategies.

When my dear friend and colleague, Eric Yaverbaum, asked me to write a foreword for this book, I was delighted to help him — not only because he's smart, charming, and has run a terribly successful PR business for the last 20 years, but because it's good PR for me and KBP as well.

In fact, Public Relations at its core is exactly that, the relations you or your company have with the public. Hopefully, I have in a few short paragraphs helped relate to you the important ad power of PR. After all, if you've ever bought a pair of Kenneth Cole shoes, a Coach bag, drank a Snapple or a glass of Moet & Chandon, have shopped at Target, used a Citibank American Advantage Card, used Jergens to keep your skin beautiful or Ban deodorant to keep you smelling good, had a sip of Hennessy or fed your cat Meow Mix or ever flown on Song Airlines, you've most likely seen or heard some of our potent PR strategies and advertising. Enjoy this work and remember my golden rule:

The only bad PR is the PR you don't control.

Richard Kirshenbaum Co-Chairman Kirshenbaum Bond + Partners

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