PREPARING PRINCIPALS FOR A CHANGING WORLD

Lessons from Effective School Leadership Programs

Linda Darling-Hammond Debra Meyerson

Michelle LaPointe Margaret Terry Orr

In collaboration with

Margaret Barber Carol Cohen

Kimberly Dailey Stephen Davis

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PREFACE

Principals play a vital role in creating successful schools, but existing knowledge on the best ways to prepare and develop highly qualified candidates is sparse. What are the essential elements of good leadership? How are successful leadership development programs designed? What program structures provide the best learning environments? What governing and financial policies are needed to sustain good programming? The Stanford School Leadership Study, which is the basis for this book, was a major research effort commissioned by the Wallace Foundation to begin to answer these questions.

The study was motivated by two key premises: first, that high-quality teaching and learning for all students depend substantially on effective school leadership—that is, leadership that promotes and sustains learning gains for students, teachers, schools, and districts. The second premise is that American schools are hindered in providing effective education for all students, in part due to a lack of supports for developing such leadership. The purpose of the study was to identify effective ways of developing strong school leaders who are equipped to create effective learning environments for America's diverse student populations.

In this study, which was undertaken by the Stanford Educational Leadership Institute in conjunction with the Finance Project and WestEd, we examined eight highly advanced principal development programs that address key issues in developing strong leaders. The study analyzes both principal-preparation and in-service professional-development programs that have been recognized as exemplary. It identifies the structure and content of each of

these programs and investigates whether program graduates exhibit effective practices as school leaders. In addition, the study examines the state, district, and institutional policies and funding mechanisms that support and constrain these programs.

Findings from this study have been reported in a series of for practitioners, decision publications makers. academics, including a literature review that provides an overview of current trends in principal preparation and professional development, a set of case studies providing an in-depth description of each program, and a final technical report. These pieces can be accessed from the Stanford Educational Leadership Institute's Web site, on the School landing Leadership Study's located page, http://seli.stanford.edu/research/sls.htm. This book pulls all the findings together and develops recommendations for policy and practice. It should be useful to researchers, policymakers, and practitioners interested in developing strong leaders for all schools.

Overview of the Book

In Chapter Two we describe the programs we studied and our research methods. Chapter Three summarizes data on the outcomes of these programs, illustrating how they differ from most other programs in their ability to develop principals who feel well prepared and who exhibit practices associated with effective leadership. Chapter Four describes how the programs accomplish these outcomes, drawing out the unique features of each as well as those that are common across programs. In Chapter Five we examine the of policy levers that influence leadership range development, comparing state policy contexts in our eight focal states and analyzing the policy contexts underlying the exemplary programs. Chapter Six summarizes our analysis of the costs of different programs and describes the different funding strategies used to finance programs. Chapter Seven provides a summary of the study's findings and its implications, and in the final chapter we offer a set of recommendations for program leaders and district, state, and foundation policymakers.

ACKNOWLEDGMENTS

In any large undertaking like this, there are many people responsible for the results. First, we want to acknowledge the financial and intellectual support of the Wallace Foundation, which has supported research and technical assistance to improve leadership in American schools on a scale and with perseverance unmatched by any other foundation. The team at Wallace played a major role in conceptualizing and critiquing the work as it progressed, greatly improving its quality and utility. For this, we thank Christine DeVita, Richard Laine, Ed Pauly, Mary Mattis, and Lee Mitgang.

Linda Darling-Hammond and Debra Meyerson, who served as co-principal investigators for the research, were ably by research director Michelle LaPointe, assisted coordinated all the work of the case-study researchers and the collaborating organizations. WestEd administered the surveys under the capable leadership of Naida Tushnet with the assistance of Kimberly Dailey. Terry Orr and Stelios Orphanos took major responsibility for analyzing these data. The Finance Project conducted the cost analyses under the competent direction of Carol Cohen. Without their study collaboration. this would never have been accomplished.

In addition, we were supported by a skillful group of researchers who collected data about the programs and policies and helped develop the set of initial case studies. They include Margaret Barber, Stephen Davis, Joseph Flessa, Joseph Murphy, and Raymond Pecheone. We are enormously grateful to them for contributing their talent and insights to this work. Mo Fong and Jason Wingard directed the Stanford

Educational Leadership Institute while this study was launched under its auspices, and they provided expert help to get the research off the ground. Lisa Marie Carlson provided invaluable administrative assistance throughout the project. We thank all of these partners whose help was so essential to the success of the work.

We also thank our colleagues at the School Redesign Network in the School of Education and in the Graduate School of Business at Stanford, who have helped us think hard about strong leadership and how to develop it, so that schools can become supportive learning environments for children and the adults who serve them. Finally, we thank all the leadership preparation and development program officials, faculty, students, alumni, and their district partners for sharing their thoughts, experiences, and insights into understanding how and in what ways their programs develop leaders who can, with teachers and other staff, create schools and support learning for all children.

ABOUT THE AUTHORS

Linda Darling-Hammond is the Charles E. Ducommun Professor of Education at Stanford University, where she serves as co-director of the School Redesign Network and the Stanford Educational Leadership Institute. Her research, teaching, and policy work focus on teaching quality, school reform, and educational equity. She is co-founder of a charter high school in East Palo Alto that seeks to offer powerful teaching and learning opportunities to students who are historically underserved in American schools. Among her more than 300 publications are the award-winning books *The Right to Learn, Powerful Learning, Powerful Teacher Education, Teaching as the Learning Profession*, and *Preparing Teachers for a Changing World*.

Debra Meyerson is an associate professor at Stanford University's School of Education and (by courtesy) Graduate School of Business and co-founder and director of Stanford's Center on Philanthropy and Civil Society and its program on Private Initiatives and Public Education. Her research has focused on conditions and change strategies that foster constructive and equitable gender and race relations in organizations. Her more recent projects investigate scaling and innovation in the charter school field, the role of philanthropy in shaping educational innovation, and conditions that foster learning and distributed leadership in organizations. She is the author of *Tempered Radicals: How Everyday Leaders Inspire Change at Work* and over 60 articles in scholarly and mainstream publications.

Michelle LaPointe has over fifteen years of experience evaluating programs for children and analyzing educational polices. LaPointe has worked for university research centers, as a consultant to school districts, and for the U.S. Department of Education (ED). She was the Research Director for the Stanford School Leadership Study. More recently, she served as co-principal investigator of an evaluation commissioned by the Wallace Foundation to assess the impact of their district grants on school leadership preparation programs. While an analyst at ED, she coordinated national evaluations of school choice initiatives, comprehensive school reform, and bilingual education. Dr. LaPointe co-authored the 2004 Report to Congress on the Implementation and Impact of the Comprehensive School Reform Program, and contributed to the 2001 Title I report, High Standards for All Students.

Margaret Terry Orr is on the faculty of the Bank Street College of Education where she directs the Future School other partnership leadership Academy and preparation programs. For the past six years, Dr. Orr has cochaired the national UCEA/LTEL-SIG Taskforce on Evaluating Leadership Preparation Programs. Through the taskforce, she has been comparing the impact of programs on their graduates as leaders of school improvement, statewide evaluations collaborating on of effectiveness. She has authored several research articles on effective leadership preparation and its evaluation, and is coauthor of Developing Effective Principals Through Collaborative Inquiry. Her research also focuses on effective leadership to improve low-performing urban schools.

DEVELOPING SCHOOL LEADERSHIP: THE CURRENT CHALLENGE

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On a sunny San Diego day, we followed principal Leslie Marks on her regular walk-through at Tompkins Elementary School, as she visited fifteen classrooms humming with productive learning. Tompkins, with a student body is predominantly composed of low-income children of color, had been failing badly only three years earlier. Since Leslie became principal, the school had experienced a remarkable turnaround. Its state Academic Performance Index (API) had grown by more than 150 points in those three years, exceeding state and federal targets and far outstripping the performance of most schools serving similar students statewide. Equally important, the faculty experienced major breakthroughs in their practice . . . and confidence levels rose markedly.

When we entered a bustling fifth grade classroom, we saw small clusters of students working together to craft an outline of their social studies chapter. Leslie quietly watched the teacher review how to identify and summarize the main points in their text and then observed as the students began working together on their task. Approaching a group of students who appeared to be puzzling over the passage, Leslie engaged them in a discussion about what they knew about the reading and how they were determining what

points to emphasize. Afterward, Leslie talked about what she saw in this class and each of the others in light of her vision for the school:

As a school we've been looking at "How do we really know kids get it?" And the only way that we really know is because they either talk about it or they write about it. If they're talking or they're writing, they're showing their understanding. And in the upper-grade classes we went to, there were three different ways that [teachers] were looking at getting kids to explain their thinking. So, I'm kind of "heartwarmed" about that.

With each class she visited, Leslie collected notes on the strengths and areas of need she identified during her observations. As she reflected on her instructional observations, she began to think through the conversations she planned to have with specific teachers about what she had seen. For example, with the social studies teacher, she planned to build on her diagnosis of his practice in several subject areas:

With the fifth grade class, that was an opportunity for kids to talk and write about the main idea. I think they needed a little more scaffolding, and that's an interesting place to go with him, because I know he's really working on strengthening his reading instruction in the same way that his math instruction has gotten stronger. So I want to talk to him about, "So how did it go?" and "Why were the kids struggling?" It may be that they needed a couple more steps before they launched out at that point.... I felt like the kids needed to talk about the main idea before they had to write anything down.

She framed these planned conversations in terms of inquiry—asking teachers for their assessment of what was

effective for students' learning, their rationale for their strategies, and their views about how to improve. She also used her notes on these classroom visits to plan for gradelevel and schoolwide professional development focused on supporting student learning.

In a survey that year, teachers affirmed Leslie's strong leadership. The vast majority (more than 85 percent) agreed that she had communicated a vision of the school to all staff, encouraged involvement in decision making, and helped them share instructional practices. Nearly all said that Marks was "very effective" at encouraging professional collaboration, working with staff to develop and attain curriculum standards, encouraging staff to use student evaluation results in planning curriculum and instruction, facilitating professional development. overwhelmingly agreed that she "stimulates me to think about what I am doing for my students," is "aware of my unique needs and expertise," and is "a source of new ideas for my professional learning." Teachers described her as focused on helping all students to meet standards and pushing and supporting all teachers to accomplish their goals for their students. As one of her teachers observed,

I think that one out of Leslie's strengths is she has a really good vision and she sees the big picture. She spends her energy where it needs to be spent. She is going to coach or suggest or push the people who need that. She is going to see the people who are competent and ask them to help other people. She focuses her energy where it is needed. That is what helps the school run effectively.

Teachers credited Leslie's professional development work with improving their own practice. As one of the previously resistant staff members observed, In the last several years we have had heavy staff development. I have been resistant to some of it, but I have watched and seen and tried it on anyway—and seeing things that work, I have given myself permission to look into it further. I used to say, "I'm not going to do that. It is not valuable." Now I'm seeing that it is valuable.

Leslie Marks illustrates how strong instructional leaders can be developed through purposeful training. In 2000, she had been recruited as one of the first cohort of the Aspiring Leaders program at San Diego's Educational Leadership Development Academy (ELDA), after more than ten years as an elementary bilingual teacher. At the conclusion of the ELDA program, Leslie assumed a position as vice principal at a low-performing elementary school while she participated in the first cohort of ELDA's Induction and Support program for early career site leaders.

Leslie described her preparation experience—which she called "super powerful"—as a critical influence on her current leadership. She noted that before ELDA she had not believed being a principal could be a vehicle for achieving her vision, "because the principals that I had known were not about instruction. . . . When I came into the internship, I was just freed knowing that we would be looking at instruction."

The full-time internship was a tremendous learning resource, Leslie said. "Working side by side with someone for a year is incredible. All of those different situations that would come up . . . learning to be a problem solver and thinking outside of the box.... I would attribute so much of that to my mentor.... I still think of what she would say when I make decisions." Leslie also credited her success to ELDA's tightly linked coursework, which helped her develop her role as a leader of adult learning. For example, she noted,

"There are so many different ways to think about being a principal.... I would go back and reread people like Sergiovanni, who talked about ways to support the adults so that the adults could support the kids. I think that became my philosophy."

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Leslie Marks's ability to "support the adults so that they can support the kids" is an in-a-nutshell description of instructional leadership. Her experiences vividly illustrate what such leadership looks like and how it can be developed —a pressing concern that has grown in importance as researchers, policymakers, and practitioners increasingly recognized the role of school leaders in developing high-performing schools and closing the achievement gap. Largely overlooked in the various reform movements of the past two decades, principals are now regarded as central to the task of building schools that promote powerful teaching and learning for all students, rather than merely maintaining the status quo (NPBEA, 2001; Peterson, 2002). This recognition, coupled with a growing shortage of high-quality leaders in American has resulted in heightened interest in the enhancement of leadership development as a major reform strateav.

Since the "effective schools" research of the 1980s, which identified the importance of principals who function as strong instructional leaders in improving academic achievement (Hallinger & Heck, 1998), many studies have identified the critical role of principals in recruiting, developing, and retaining teachers; creating a learning culture within the school; and supporting improvements in student learning (Leithwood & Duke, 1999; Leithwood,

Seashore-Louis, Anderson, & Wahlstrom, 2004; Pounder, Ogawa, & Adams, 1995). In one of several studies identifying school leadership as a key factor in schools that outperform others with similar students, researchers found that achievement levels were higher in schools where principals lead a school-reform process, act as managers of school improvement, cultivate a shared vision for the school, and make use of student data to support instructional practices and to provide assistance to struggling students (Kirst, Haertel, & Williams, 2005).

Knowing that these leadership practices matter is one thing, but developing them on a wide scale is quite another. What do we know about how to develop principals who can successfully transform schools and lead instructional improvement? What distinguishes programs that are most successful in recruiting, preparing, and developing strong school leaders? What are the most effective ways for states, districts, and other funders to support programs that develop leaders who have the knowledge and skills to transform schools and school communities to meet the learning needs of all children?

This book addresses these questions based on a nationwide study of principal-preparation and development programs and the policies and funding structures that influenced them. We sought to understand:

Qualities of Effective Programs. What are components of programs that provide effective initial preparation and ongoing professional development for principals? What qualities and design principles are displayed in these exemplary programs?

Program Outcomes. What are the outcomes of these programs? What are principals who have experienced this training able to do? Do graduates of exemplary programs demonstrate distinctive

instructional and organizational leadership practices that are associated with more effective schools?

Context of High-Quality Programs. What role do state, district, and institutional policies play in the development of principal-development programs? What are the costs of exemplary preparation and professional-development programs, and how are they funded?

The Study: Context

In addressing these questions, it is critical to understand the scope of the challenge faced by practitioners who lead today's schools and policymakers who need to recruit and support them. Contemporary school administrators play a daunting array of roles, from educational visionaries and change agents to instructional leaders, curriculum and assessment experts, budget analysts, facility managers, special program administrators, and community builders (Davis, Darling-Hammond, LaPointe, & Meyerson, 2005). New standards for learning and expectations of schools they now must successfully teach a broad array of students with different needs while steadily improving achievement mean that schools typically must be redesigned rather than merely administered. This suggests yet another set of skill demands, including both the capacity to develop strong sophisticated understanding instruction and a organizations and organizational change. Finally, as school budget management is decentralized, many reform plans rely on the principal's ability to make sound resourceallocation decisions that are likely to result in improved achievement for students.

Despite the obvious need for highly skilled school leaders, the significant role of the principal in creating the conditions for improved student outcomes was largely ignored by policymakers throughout the 1980s and 1990s, and the ability of principals to rise to the ever-increasing demands of each additional reform effort was often taken for granted. Although new initiatives to recruit and differently prepare school leaders have recently begun to take root, these supports are sparsely distributed across the country. Some states and districts have recently moved aggressively to overhaul their systems of preparation and in-service development for principals, making sustained, systemic investments. Others have introduced individual program initiatives without systemic changes. Some universities, districts, and other program providers have dramatically transformed the programs they offer, whereas others have made only marginal changes. Understanding the promising initiatives that have emerged and the conditions necessary expand such efforts is critical to developing the leadership cadre required to sustain the intensive school reforms underway across the country.

This study was designed to fill in gaps in knowledge about the content, design, and costs of various approaches to principal preparation and professional development. We build on a growing body of evidence about what principals need to know and be able to do in order to be effective leaders of instruction—that is, to be able to manage resources and align them toward the sustained improvement of teaching and learning for all children. We examine how a carefully selected sample of "exemplary" programs cultivates these skills and abilities, and we examine the costs, financing, and policies associated with these programs.

Eight Exemplary Programs

This study examines eight exemplary pre- and in-service principal-development programs. The programs chosen both because they provided evidence of strong outcomes in preparing school leaders and because, in combination, they represent a variety of approaches with respect to their designs, policy contexts, and the nature of partnerships between universities and school districts. The pre-service programs were sponsored by four universities: Bank Street College (New York City), Delta State University (Mississippi), University of Connecticut, and University of San Diego working with the San Diego City Schools. Inprograms sponsored by the service were (Connecticut) School District, Jefferson County (Kentucky) included Public Schools (which also а pre-service component), Region 1 in New York City, and the San Diego City Schools. In several cases, pre- and in-service programs created a continuum of coherent learning opportunities for school leaders.

To understand how the programs operate and how they interviewed program faculty funded. we participants graduates, district administrators. and personnel, and other stakeholders: reviewed program documents: and observed meetings, courses. surveyed program participants workshops. We and graduates about their preparation, practices, and attitudes, comparing their responses to those of a national random sample of principals. In addition, for each program we observed program graduates in their jobs as principals, interviewing and surveying the teachers with whom they examining data and on school practices achievement trends to understand strategies their and outcomes of their work.

We conducted case studies of policies in the states represented by the program sample: California, Connecticut, Kentucky, Mississippi, and New York. These were augmented by three additional states that had enacted innovative leadership policies—Delaware, Georgia, and North Carolina —which provided us with a broader perspective on how state policy and financing structures influence program financing, design, and orientation. In these eight states, we policy documents literature and interviewed stakeholders, including policymakers and superintendents; analvsts: principals and and representatives of professional associations, preparation programs, and professional development programs. Our national survey oversampled principals from these eight focus states to allow state-level analyses of principals' learning experiences, preparedness, practices, and attitudes in relation to the state's policy context. (See Appendix A for more detailed discussion of the research methodology.)

From these data we evaluated what exemplary leadership development programs do and what they cost; what their outcomes are in terms of principals' knowledge, skills, and practices; and how the policy and funding contexts in which they are embedded influence the programs. We also looked at the range of state policy approaches to leadership development, examining evidence about how these strategies shape opportunities for principal learning and school improvement.

The Dilemma: Issues in Leadership Development

Several factors have contributed to recognizing the importance of quality school principals and the absence of such leaders in many underperforming schools. During the

1990s, most states developed new standards for student learning and assessment and accountability systems that focused attention on school progress. There is now widespread agreement among educational reformers and researchers that the primary role of the principal is to align all aspects of schooling toward the goal of improving instruction so that it is successful for all children (see, for example, Elmore & Burney, 1999: Peterson. Leithwood et al., 2004). Few jobs have as diverse an array of responsibilities as the modern principalship, and any of that multitude of roles can distract administrators from their most important one: cultivating high-quality instruction. The demands of the job, particularly in large schools, far exceed the capacity of most people. As a result, the urgent demands of the moment too often supersede the long-term, challenging work of improving instruction.

of underperforming schools. Ongoing reports awareness of the growing demands placed on principals, and media coverage of an impending national "principal brought issues of administrative shortage" have recruitment, credentialing, training, and support to the attention of policymakers. In addition to the excessive demands of the job that can make it difficult for principals to focus their efforts on instructional improvement, only a small fraction of those who occupy the role are well trained to lead these efforts, particularly in culturally diverse, lowincome communities and schools.

The Challenges of Recruiting Strong Principals

Although a national estimate of demand in 2002 set the proportion of principal vacancies over the upcoming five-year period at 60 percent (Peterson, 2002), districts were reporting growing shortages. A 2001 Public Agenda survey

(Farkas, Johnson, Duffett, & Foleno, 2001) found about half of superintendents reporting difficulty finding qualified principal candidates, and this rose to 61 percent in urban areas. In most parts of the country, the problem is not a shortage of certified administrators but a shortage of wellqualified administrators who are willing to work in the places of highest demand, especially in underserved communities and schools where working conditions are most challenging. of principal shortages have identified pressures of new accountability systems, expanding responsibilities, reforms removing principal tenure, and inadequate compensation as some of the discouraging individuals who are certified for administration from seeking or remaining in principalships (see Whitaker, 2001. for a review).

The literature identifies three kinds of problems as contributing to this shortage. First, traditional administrative preparation programs have not attracted sufficient numbers of high-potential candidates who are committed to leadership roles in the places where they are needed (Knapp, Copland, & Talbert, 2003). Second, even if the pipelines were cultivated to channel more high-potential candidates into the principalship, the working conditions of high-poverty schools that most need these leaders, coupled with the lack of advancement opportunities, make it extremely difficult to retain strong leaders. A Los Angeles Times story headlined "Principal: A Tougher Job, Fewer Takers" summed up the problem: "Fifteen-hour work days. Unending paperwork. And the ever-increasing role of school board politics.... Plenty have the credentials for the job. Many don't want it" (Richardson, 1999). Many candidates do not see the principal's job, as it is currently configured in many districts, as doable or adequately supported. Third, principals are too often ill prepared and inadequately supported to take on the challenging work.

This book and the study underlying it were motivated by the third problem—the inadequate preparation and support of our nation's school leaders. Moreover, the other two problems—the lack of willingness of potential leaders to take on this difficult job and their inability to survive and succeed in it-appear to be related to the quality of candidates' preparation experiences. As Winter, Rinehart, and Munoz (2002) found, candidates' self-perceptions of their ability to do the job were the strongest predictor of their willingness to apply for a principalship, pointing to the importance of training that builds prospective principals' skills and sense of self-efficacy. Reformers argue that people, riaht preparing recruiting the comprehensively, and supporting them as they lead schools is essential to improve the pool of available school leaders, decrease turnover, and foster reform in schools aimed at developing students' abilities.

Concerns About Principal-Development Programs

Historically, initial preparation programs for principals in the United States have been a collection of courses treating general management principles, school laws, administrative requirements, and procedures—with little emphasis on knowledge about student learning, effective teaching, professional development, curriculum, and organizational change (AACTE, 2001; Copland, 1999; Elmore, 2000; Lumsden, 1992). Relatively few programs have had strong clinical training components that have allowed prospective leaders to learn the many facets of their complex jobs in close collaboration with highly skilled veteran leaders. In addition, many professional development programs for principals have been criticized as fragmented, incoherent, not sustained, lacking in rigor, and not aligned with state

standards for effective administrative practice (Peterson, 2002; AACTE, 2001).

Accordingly, principals have frequently lacked the ongoing professional support they need to develop their skills and meet the demands placed upon them. This stands in contrast to career paths in many management jobs or in such professions as medicine, architecture, and engineering, which build in apprenticeships in the early years, along with ongoing professional development. Wide variability in the quality of professional development has led to intensified and often undifferentiated criticism of administrative training and development in general.

Critiques of Pre-Service Programs

Traditional pre-service programs have come under attack for failing to adapt the curriculum to what is required to meet the learning needs of increasingly diverse student bodies. The knowledge bases on which programs rest are viewed as frequently outdated, segmented by discrete subject areas, and inadequate for the challenges of managing schools in a society where expectations for learning increasingly ambitious. Some critics contend that traditional coursework in principal-preparation programs often fails to link theory with practice and is overly didactic, out of touch with the real-world complexities and demands of school leadership, and not aligned with established theories of leadership (AACTE, 2001; Copland, 1999; Elmore, 2000; IEL, 1992: McCarthy, 2000: Lumsden. 1999: Murphy Vriesenga, 2004). Often missing from the curriculum are topics related to principles of effective teaching and design of instruction and professional learning, the development, organizational design of schools that promote

teacher and student learning, and the requirements of building communities across diverse school stakeholders.

Some of the common features of traditional preparation programs have also been subject to increased scrutiny. For example, the quality and depth of internships and field experiences, widely recognized as pivotal to candidates' professional learning and identity formation (Orr & Barber, 2005), are notably uneven across programs. Efforts to provide field-based practicum experiences do not consistently provide candidates with a sustained, hands-on internship in which they grapple with the real demands of school leadership under the supervision of a well-qualified mentor. Instead, some programs require little more than a set of ad hoc projects conducted while a candidate is still working full time as a teacher. Often these are written papers disconnected from the hands-on challenges and daily requirements of the principal's job.

Compounding these problems, field experiences are often loosely linked to academic coursework, which is structured around discrete domains of educational administration rather than being a more integrated set of learning opportunities that build upon and support the field-based experiences (Lumsden, 1992; Trapani, 1994). Some analysts suggest that the weakness of the field-based component of many programs partly stems from the insularity of educational administration programs and faculty; these programs fail to find ways to use their local schools and the expertise within them as learning resources for prospective principals (Neuman, 1999).

Critiques of In-Service Programs

Although there is a smaller research base available to guide in-service rather than pre-service programs, there is a