# Successful Time Management

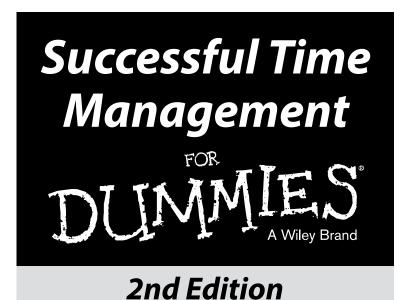
DUMIES A Wiley Brand

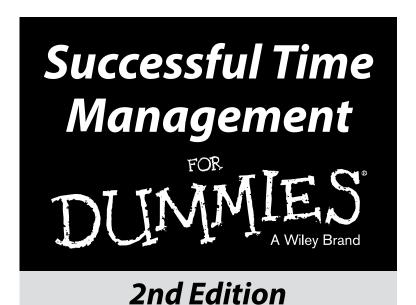
#### Learn to:

- Accomplish more during the work day
- Organize your space for optimal productivity
- Get the most from your business travel
- Manage interruptions and end procrastination



**Dirk Zeller** 





by Dirk Zeller



#### Successful Time Management For Dummies®, 2nd edition

Published by John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030-5774 www.wiley.com

Copyright © 2015 by John Wiley & Sons, Inc., Hoboken, New Jersey

Published simultaneously in Canada

No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 or 108 of the 1976 United States Copyright Act, without the prior written permission of the Publisher. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, (201) 748-6011, fax (201) 748-6008, or online at http://www.wiley.com/go/permissions.

Trademarks: Wiley, For Dummies, the Dummies Man logo, Dummies.com, Making Everything Easier, and related trade dress are trademarks or registered trademarks of John Wiley & Sons, Inc., and may not be used without written permission. All other trademarks are the property of their respective owners. John Wiley & Sons, Inc., is not associated with any product or vendor mentioned in this book.

LIMIT OF LIABILITY/DISCLAIMER OF WARRANTY: THE PUBLISHER AND THE AUTHOR MAKE NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO THE ACCURACY OR COMPLETENESS OF THE CONTENTS OF THIS WORK AND SPECIFICALLY DISCLAIM ALL WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. NO WARRANTY MAY BE CREATED OR EXTENDED BY SALES OR PROMOTIONAL MATERIALS. THE ADVICE AND STRATEGIES CONTAINED HEREIN MAY NOT BE SUITABLE FOR EVERY SITUATION. THIS WORK IS SOLD WITH THE UNDERSTANDING THAT THE PUBLISHER IS NOT ENGAGED IN RENDERING LEGAL, ACCOUNTING, OR OTHER PROFESSIONAL SERVICES. IF PROFESSIONAL ASSISTANCE IS REQUIRED, THE SERVICES OF A COMPETENT PROFESSIONAL PERSON SHOULD BE SOUGHT. NEITHER THE PUBLISHER NOR THE AUTHOR SHALL BE LIABLE FOR DAMAGES ARISING HEREFROM. THE FACT THAT AN ORGANIZATION OR WEBSITE IS REFERRED TO IN THIS WORK AS A CITATION AND/OR A POTENTIAL SOURCE OF FURTHER INFORMATION DOES NOT MEAN THAT THE AUTHOR OR THE PUBLISHER ENDORSES THE INFORMATION THE ORGANIZATION OR WEBSITE MAY PROVIDE OR RECOMMENDATIONS IT MAY MAKE. FURTHER, READERS SHOULD BE AWARE THAT INTERNET WEBSITES LISTED IN THIS WORK MAY HAVE CHANGED OR DISAPPEARED BETWEEN WHEN THIS WORK WAS WRITTEN AND WHEN IT IS READ.

For general information on our other products and services, please contact our Customer Care Department within the U.S. at 877-762-2974, outside the U.S. at 317-572-3993, or fax 317-572-4002.

For technical support, please visit www.wiley.com/techsupport.

Wiley publishes in a variety of print and electronic formats and by print-on-demand. Some material included with standard print versions of this book may not be included in e-books or in print-on-demand. If this book refers to media such as a CD or DVD that is not included in the version you purchased, you may download this material at http://booksupport.wiley.com. For more information about Wiley products, visit www.wiley.com.

Library of Congress Control Number: 2014954667

ISBN: 97-811-1898266-2

ISBN 97-811-1898267-9 (ePub); ISBN 97-811-1898268-6 (PDF)

Manufactured in the United States of America

10 9 8 7 6 5 4 3 2 1

## **Contents at a Glance**

Introduction	1
Part I: Beginning the Revolution: Simple Steps to Start With	5
Chapter 1: The Essence of Good Time Management: Organizing Yourself	7
Chapter 2: Setting Yourself Up for Success	13
Chapter 3: Linking Time Management to Life Goals	25
Chapter 4: Putting a Value on Your Time	41
Part II: Establishing a Good System	51
Chapter 5: Focusing Your Efforts, Prioritizing Tasks, and Blocking Your Time.	
Chapter 6: Efficiently Working from a Home Office	
Chapter 7: Setting Up and Maintaining a Productive Workspace	85
Chapter 8: Fine-Tuning Organization Skills with Technology	101
Part III: Using Technology to Leverage Your Time	117
Chapter 9: Leveraging Your Time with Technology	119
Chapter 10: Controlling Email Overload	131
Chapter 11: The Facebook Balancing Act	139
Chapter 12: Twitter: Time Saver or Time Waster	149
Chapter 13: Creating Effective LinkedIn Strategies	155
Part IV: Confronting Challenges to Time Management	161
Chapter 14: Communicating Strategically to Get Results — Fast	163
Chapter 15: Defending Your Day from Interruptions	
Chapter 16: Overcoming Procrastination	203
Chapter 17: Coping with a Time-Wasting Boss	221
Chapter 18: Mastering Meetings with Co-Workers	233
Part V: Maintaining Efficiency When Working	
with Others	<i>251</i>
Chapter 19: Time Management for Administrative Staff	253
Chapter 20: Time Management for Salespeople	
Chapter 21: Time Management for Business Owners and Executives	287
Chapter 22: Coaching Others to Manage Time Effectively	303

Part VI: The Part of Tens	319
Chapter 23: Ten Time-Wasting Behaviors	321
Chapter 24: Ten Time-Efficient Habits	331
Index	339

## **Table of Contents**

Introduction	1
About This Book	1
Icons Used in This Book	
Foolish Assumptions	
Beyond the Book	
Where to Go From Here	
Part I: Beginning the Revolution: Simple Steps to Start With	<i>5</i>
Chapter 1: The Essence of Good Time Management: Organizing Yourself	
Planning in Advance	8
Achieving peace of mind	
Activating your subconscious mind	
The 1,000 percent return	
Assemble all that is needed	
Handle everything — just once	10
Grabbing the Three Keys to Personal Organization	
Stepping back to evaluate	
Developing neatness habits	
Refuse to excuse	12
Chapter 2: Setting Yourself Up for Success	
Getting to Know Yourself	
Assessing your strengths and weaknesses	
Naming goals to give you direction	
Assigning a monetary worth to your time	
Identifying your rhythm to get in the zone	
Following a System	
Scheduling your time and creating a routine	
Organizing your surroundings	
Overcoming Time-Management Obstacles	
Communicating effectively	
Circumventing interruptions	
Getting procrastination under control	
Making decisions: Just do it	21

Garnering Support While Establishing Your Boundaries	22
Balancing work and time with family and friends	22
Streamlining interactions with co-workers and customers.	
Keeping Motivation High	
Chapter 3: Linking Time Management to Life Goals	25
Understanding Why You Need to Put Your Goals on Paper	26
Establishing Your Fabulous 50	27
What do you want to have?	
What do you want to see?	
What do you want to do?	
What do you want to give?	
Who do you want to become?	
Labeling and Balancing Your Fabulous 50	
Assigning a time frame to each goal	
Categorizing your goals	
Targeting 12 Goals to Start With	
Narrowing down your list	
Noting why your top-12 goals are important to you	
Pinpointing Your Resource Needs	
Accruing funds: A capital idea	
Expanding your knowledge	
Honing your skill set Tapping into human resources	
0	
Chapter 4: Putting a Value on Your Time	
Getting a Good Grip on the Time-Equals-Money Concept	42
Calculating Your Hourly Income	43
Boosting Your Hourly Value through Your Work Efforts	
Making Value-Based Time Decisions in Your Personal Life	
Deciding whether to buy time: Chores and responsibilities	
Making time-spending decisions: Leisure activities	
Looking at rewards	
Factoring in monetary and time costs	
Staying open to experiences and using time wisely	49
Part II: Establishing a Good System	51
rait II. Establishing a good System	J1
Chapter 5: Focusing Your Efforts, Prioritizing Tasks, and Blocking Your Time	53
Focusing Your Energy with the 80/20 Theory of Everything	54
Matching time investment to return	54
The vital 20 percent: Figuring out where to focus	
your energy at work	57

Decreased accountiate Observation of free to the common of the	۲o
Personal essentials: Channeling efforts in your personal life	
Getting Down to Specifics: Daily Prioritization	
Blocking Off Your Time and Plugging in Your To-Do Items	
Step 1: Dividing your day	
Step 2: Scheduling your personal activities	
Step 3: Factoring in your work activities	67
Step 4: Accounting for weekly self-evaluation	
and planning time	
Step 5: Building in flex time	
Assessing Your Progress and Adjusting Your Plan as Needed	
Surveying your results	
Tweaking your system	71
Chapter 6: Efficiently Working from a Home Office	72
•	
Knowing Yourself and Your Environment	73
Is working from home for you?	
Weighing the pros and cons of a home office	
Defining your space needs	
Selecting the Right Equipment	
More than a desk and chair	
Desktops, laptops, scanners, and other tools	
Managing the lighting and noise	80
Getting the Work Done from Home	
Fighting the home interruptions	81
Working at home with kids	82
Feeling isolated from the business world	82
Chapter 7: Setting Up and Maintaining a Productive Workspace.	85
Streamlining Your Workspace	
Make way! Clearing off your desk	80
Assembling essential organizational tools	81
Setting up a timely filing system	
Tackling piles systematically	
Keeping Clutter from Coming Back	
Handling documents and papers once	
Filing regularly	
Taking notes that you can track	
Limiting the Paper You Receive	
Accounting for Ergonomics and Aesthetics	
Setting up a proper workstation	
Decorating your space	98
Chapter 8: Fine-Tuning Organization Skills with Technology	
Plugging into Electronic Scheduling	102
The calendar-sharing benefits of electronic scheduling tools	
The utility of portable planners	

De-cluttering Your Computer or Tablet (and Keeping It That Way).	104
Naming files and organizing them with an electronic tree	104
Offloading excess by archiving or deleting	
Saving new files strategically	108
Managing Contact Info with a CRM Program	109
Looking at software and services	110
Unleashing the capabilities of a CRM program	110
Creating effective client profiles	
Putting a CRM program on a server or in the	
cloud to maximize accessibility and backup	113
Part III: Using Technology to Leverage Your Time	117
Chapter 9: Leveraging Your Time with Technology	119
Timing Is Everything: Taking Charge of Your Time	120
Making choices about technology	120
Automate rather than replicate	120
Communicating Effectively through Technology	121
Social media options to consider	122
Using FaceTime, Skype, and other video	
communication systems	123
Engaging through online meeting platforms	123
Organizational Technology Tools	126
Building your system to find what you need fast	126
Protecting your technology from catastrophe	
Clouding, Dropboxing, and storing your stuff	
Creating a Digital Brain with Evernote	
Getting your notes, ideas, and thoughts into Evernote	
Remembering and finding things you need	130
Chapter 10: Controlling Email Overload	131
Managing Email Effectively	131
Setting up filtering systems	131
Separating Your Work and Private Life	
Managing multiple email addresses	133
Organizing and storing email	133
Responding to email using less time	
Employing an email response system	135
Automating your responses	137
Chapter 11: The Facebook Balancing Act	139
The Time Advantages of Facebook	139
The black hole of time in Facebook	
Which to use personally and professionally	
Using your personal page to create business	
Leveraging your Facebook business pages	

Keeping Con	tacts with Facebook	144
To frier	nd or not to friend that is the question	145
Posting	g from public to private	145
Getting	people to share your posts	146
	he list feature to manage interaction	
	ınicating through groups	
Chapter 12: Twit	ter: Time Saver or Time Waster	149
	o to Follow	
	from which you can learn	
	with which you can have fun	
	with whom you can profit	
	you can teach Twitter Takeover	
Preventing a	Twitter Takeover	152
Chapter 13: Crea	ting Effective LinkedIn Strategies	
Creating a Li	nk-able Profile	155
	g a personal profile	
	g your experience	
Picturii	ng yourself on LinkedIn	157
Defining Link	xedIn Goals, Objectives, and Connections	157
	Your LinkedIn Schedule	130
Establishing	Your LinkedIn Scheduleo-check system	
Establishing The two Meeting	o-check systemg weekly to check for success	159 159
Establishing The two Meeting Part IV: Confronti	o-check systemg weekly to check for success	159 159
Establishing The two Meeting Part IV: Confronti	o-check systemg weekly to check for success	159 159
Establishing The two Meeting Part IV: Confronti Chapter 14: Comi	o-check systemg weekly to check for success ing Challenges to Time Manageme municating Strategically to Get Results —	159 159 161 - Fast 163
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the	o-check systemg weekly to check for success	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Communication of the Communicati	o-check systemg weekly to check for success	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Common Vocalize Putting	o-check system	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Vocaliz Putting of em	ing Challenges to Time Manageme  municating Strategically to Get Results — e Right Medium for Your Message ing your message over the phone messages in writing: The joys (and perils) hail, text, and instant messages	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Common Comm	ing Challenges to Time Manageme  municating Strategically to Get Results — e Right Medium for Your Message inicating face to face ing your message over the phone messages in writing: The joys (and perils) hail, text, and instant messages unication Skills: Being Direct and Succinct	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Common Common Common Common Common Common Cutting  Establishing  The two Meeting Common Countries  Establishing The two Meeting Common Countries  The two Meeting	ing Challenges to Time Manageme  municating Strategically to Get Results — e Right Medium for Your Message inicating face to face ing your message over the phone in messages in writing: The joys (and perils) hail, text, and instant messages inication Skills: Being Direct and Succinct is out the clutter in your language	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Common Vocaliz Putting of em Basic Common Cutting Including	o-check system	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Common Vocaliz Putting of em Basic Common Cutting Including Fostering Car	o-check system	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Common Vocaliz Putting of em Basic Common Cutting Including Fostering Car Correspondi	ing Challenges to Time Manageme  municating Strategically to Get Results — e Right Medium for Your Message	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Common Choosing the Common Vocaliz Putting of err Basic Common Cutting Including Fostering Car Corresponding Writing Effect	weekly to check for success	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Commodity  Choosing the Commodity  Vocaliz Putting of em Basic Commodity  Cutting Includity  Fostering Cattering Cattering Cattering Cattering Correspondity  Writing Effect Crafting	ing Challenges to Time Manageme  municating Strategically to Get Results — e Right Medium for Your Message	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Commodite  Choosing the Commodite  Vocaliz Putting of em Basic Commodite Cutting Includite Fostering Cat Correspondite Writing Effect Crafting Keeping	ing Challenges to Time Manageme municating Strategically to Get Results— e Right Medium for Your Message	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Commod Choosing the Commod Vocaliz Putting of em Basic Commod Cutting Includit Fostering Ca Correspondit Writing Effect Crafting Keeping Review	ing Challenges to Time Manageme municating Strategically to Get Results— e Right Medium for Your Message	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Commod Vocaliz Putting of em Basic Commod Cutting Including Fostering Cac Correspondi Writing Effect Crafting Review Prepari	ing Challenges to Time Manageme municating Strategically to Get Results— e Right Medium for Your Message	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Commod Vocaliz Putting of em Basic Commod Cutting Including Fostering Cac Correspondi Writing Effect Crafting Keeping Review Prepari Asking Targe	ing Challenges to Time Manageme municating Strategically to Get Results— e Right Medium for Your Message	
Establishing The two Meeting  Part IV: Confronti  Chapter 14: Commod Vocaliz Putting of em Basic Commod Cutting Including Fostering Cac Correspondi Writing Effect Crafting Keeping Review Prepari Asking Targe Determ	ing Challenges to Time Manageme municating Strategically to Get Results— e Right Medium for Your Message	

Narrowing the focus with closed-ended questions	
Pinning down maybes and other conditional responses	181
Achieving a positive tone	182
Preparing to listen	182
Chapter 15: Defending Your Day from Interruptions	.185
The Fortress: Guarding Your Focus from Invasion	186
Protecting your domain from interior intrusions	
Scheduling time offline	
Screening interruptions before letting them through	
Secondary Defenses: Minimizing Damage When Calls Get Through.	
Delegating the responsibility	
Shortening or condensing the conversation	
Rebooking discussions for a better time	
Handling Recurring Interruptions by Co-Workers	195
The colleague with nothing to do	
The colleague who just doesn't want to work	
The employee who's wrapped up in his world	
The person who treats work as her sole social outlet	
Dealing with Interruption-Oriented Bosses	
The seagull manager	
The verbal delegator	
Working with Intrusive Clients	
A little attention goes a long way	
Setting clients' expectations	201
	201
Setting clients' expectations  Chapter 16: Overcoming Procrastination	201 <b>203</b>
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201 203 203
Chapter 16: Overcoming Procrastination  Staring Down the Source: How Procrastination Takes Hold	201 203 203
Chapter 16: Overcoming Procrastination  Staring Down the Source: How Procrastination Takes Hold Calling on short-sighted logic: "I have plenty of time"	201 203 203 204
Chapter 16: Overcoming Procrastination  Staring Down the Source: How Procrastination Takes Hold  Calling on short-sighted logic: "I have plenty of time"	201 203 203 204
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201 203 203 204 204
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201 203 203 204 204
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203203204204205206
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203203204204205206
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203203204204205206206
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203203204204205206206207208
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203203204204205206206207208208
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203203204204205206206207208208
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203204204204206206206208208209
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203204204205206206208208209
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203204204205206206207208209
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203204204205206207208209211211
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203204204205206206208209211211213215
Chapter 16: Overcoming Procrastination.  Staring Down the Source: How Procrastination Takes Hold	201203204204205206206208208209211211213215

The salahii approach: rinishing it one suce at a time	
The discard-the-garnish approach: Getting it off your plate	
Maintaining Your Motivation as You Press Ahead	218
OL ( 47 O ' 'd T' W (' B	004
Chapter 17: Coping with a Time-Wasting Boss	221
Fulfilling Your Objectives to Help Your Boss Meet Hers	222
Maintaining Personal Boundaries	
Preparing to Discuss Your Concerns with Your Boss	
Identifying concerns and gathering supporting evidence	
Reflecting on your boss's behavior style	
Initiating and Fostering a Win-Win Discussion	
Irreconcilable Differences: Knowing When to Move On	
Chapter 18: Mastering Meetings with Co-Workers	233
Devising Objectives, Listing Attendees, and Crafting an Agenda	
Clarifying the purpose of the meeting	
Creating a guest list	
Holding informal, preliminary mini-meetings	
Putting together the agenda	
Scheduling the Time and Place	
Finding a good time slot	
Considering the location	
The Day Of: Running the Meeting Well	
Arriving early for setup	
Launching the meeting	
Keeping the meeting moving	
Assigning action items	
Summarizing and concluding the meeting	
Following Up for Maximum Productivity	
Part V: Maintaining Efficiency When Working with Others	251
Chapter 19: Time Management for Administrative Staff	253
Recognizing Common Pitfalls	254
Keeping Your Eyes on the Goal: Your Boss's Lead	
Boosting your admin image: Ask and you shall receive	
Getting face time with the boss	
Dealing with a meeting-phobe	256
Working for a meeting-phile	
Asking the right questions	
Adopting Strategies to Stay On Track	
Starting with a few simple steps	259
Protecting peak productivity periods	
Getting your priorities in order	



Seeking clarification about your objectives	262
Creating and qualifying a comprehensive task list	
Chapter 20: Time Management for Salespeople	.265
Breaking Your Time-Investment Portfolio into Three Categories	
The money-makers: Direct income-producing activities (DIPA) .	
The prep work: Indirect income-producing activities (IIPA)	
Administrative stuff: Production-supporting activities (PSA)	
Letting the numbers scare you straight	
Tracking Your Time to See Where You Stand	
Recording your activities	
Evaluating your time-tracking sheets	
Looking back at your day	
Reflecting on your week, month, quarter, and year	274
A DIPA success story	275
Planning Your Day around DIPA	275
Picking time for DIPA and using that slot wisely	275
Getting off to a good start	276
Giving priority to prospecting	
Leaving time for following up on leads	277
Blocking out time for sales presentations	278
Planning for personal development	278
Continuing education: A lifelong journey	
Role-playing: Getting ready for prime time	
Evaluating your sales presentation performance	
Scheduling your DIPA time	
Incorporating IIPA into Your Day	
Using IIPA time to review sales results	
Keeping IIPA in check	
Decreasing Your PSA Time	
Questioning the way it's done	286
Chapter 21: Time Management for Business Owners and Executives	.287
Stepping Back and Observing Your Time Investment	
Increasing Time on Growth Activities	
Responsive Tasks: Decreasing Your "In" Time	291
Solidifying your organizational chart	
Crafting clear job descriptions	
Creating room for growth with supplemental task lists	
Devising a management plan	
Empowering your staff	
Organizing Daily Priorities	
Planning Ahead: Balancing Your "On" Time	200
Setting aside daily and monthly "on" time	300
Performing a quarterly and yearly review of "on" time	301
- criorining a quartory and yourly review or our tillic	

Chapter 22: Coaching Others to Manage Time Effectively	303
Finding Out Who'd Benefit from Training	304
Using the four probabilities of success as a gauge	
Tapping into an employee's motivation	
Establishing Goals	
Incorporating Tools and Strategies	309
Fostering Partnership and Encouraging Success	
Setting up benchmarks and check-ins to instill accountability	
Being consistent	
Fulfilling your role as a mirror	
Dealing with a Lack of Progress: Can This Employee Be Saved?	
Accepting them, warts and all	
Giving it one more try	
Saying sayonara	317
Part VI: The Part of Tens	319
Chapter 23: Ten Time-Wasting Behaviors	
Failing to Stop and Think	
Multitasking	
Working without Breaks	
Demanding Perfection	
Worrying and Waiting	
Hooking Up to the Tube	324
Surfing the Web	
Getting Caught in Junk Mail Undertow	326
Killing Time in Transit	328
Spending Time with Negative People	328
Chapter 24: Ten Time-Efficient Habits	331
Start Your Day Early	
Plan for the Next Day	
Take Care of Your Health	
Eating for optimal performance	
Exercising for energy and stamina	
Sleeping for rejuvenation	
Set Aside Downtime	
Plan Meals for the Week	
Delegate Almost Everything	
Say No More Often	
Always Use a Time-Management System	
Simplify Your Life Begin Every Day at Zero	338
1Jan	22/1

### Introduction

Time is the only resource that people can't borrow, buy, or barter. And time refuses to follow one of the main tenets of the law of supply and demand: the idea that when the demand goes up to a high level, the supply will increase to meet the demand. People may use different amounts of time to accomplish results, but everyone is endowed with the same amount of time each day: 86,400 seconds.

Your ability to manage that time is really one of the top two causes of success or failure in your life. Investing greater amounts of time into a need, goal, objective, or even weakness can tip the balance of success in your favor. At numerous crossroads in life, I had to be willing to apply more time than my competitors to achieve a competitive advantage over them in the market-place. I certainly didn't take for granted that my mental power was far superior to that of my competitors. Rather, my willingness to invest more time in certain tasks or use my time more effectively equalized the playing field.

Of course, if you invest too much time at work, you can be a success at the office but a failure at home. A true champion always has his or her pulse on home life and invests the right amount to keep vital relationships in life growing and thriving. The good news is that this book has both arenas covered. Congratulations on investing in yourself, your success, and your life!

#### About This Book

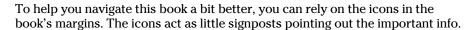
Successful Time Management For Dummies is about using your time more effectively to create greater results at the office and at home. Note that in the spirit of saving you time, this is a reference book. In other words, you don't have to read it from cover to cover. Just look up what you need and put those ideas in action.

Personally, I think you should read every word of this book. I wrote it, after all! However, if you're the bare-bones-info type, you can skip the sidebars that appear throughout the book. Those gray boxes contain interesting, often anecdotal information that's related to the topic but not essential to understanding it.

#### This book

- ✓ Helps you with your organizational habits, discipline, systemization, goals, values, management style, persuasion, and even travel.
- Offers real techniques, strategies, and tools that I've personally used, taught, coached, and spoke about. I've seen them bring forth a bounty of results in my life as well as in the lives of countless others.
- ✓ Helps you mentally wrap your brain around the problems of time management.
- Explains how to establish a solid system that you can replicate over time.
- ✓ Introduces you to prioritization systems, time-categorization systems, time-blocking strategies, and appointment-setting strategies.
- Helps you grab back control and distill time management down to its essence.
- Sets you up for success and then helps you establish and align your goals with your time.
- ✓ Delves into prioritization strategies and tools.
- ✓ Takes you deep into the most important characteristics of a great time manager.
- ✓ Tells you how to time-block your way to greater success.
- ✓ Contains the tips for you to take your business and career to the highest level, no matter your job title.

#### Icons Used in This Book





This bull's-eye icon points out little-advertised nuggets of knowledge that are certain to give you an edge in increasing your time-management skills.



This icon denotes critical information that you really need to take away with you. Remember these points, if nothing else. They address the issues that you come across repeatedly with time management.



Consider this the flashing red light on the road to making a sale. When you see the Warning icon, you know to steer clear of whatever practice, behavior, or response I indicate.



These icons tell you that I've cracked open the archives of my life experiences or my successful clients' life experiences to help illustrate a point.

#### Foolish Assumptions

When I wrote the book, I assumed a few things about you, dear reader:

- ✓ You want to use your time better. You expect to gain more time with your loved ones, you want to ramp up your success at work, or you're looking for a little of both.
- ✓ You know that effective time management isn't a one-stop fix; it's a comprehensive effort that requires looking at all time-draining culprits. You're willing to invest the effort needed to develop your time-management skills (or create them if they don't currently exist!).
- ✓ You're willing to be patient with yourself throughout the difficult process of self-betterment, knowing that in the end, all your efforts will pay off.

#### Beyond the Book

There is much more information available from your author, and from the *Dummies* brand, for your learning pleasure. Check out these resources to learn more about the art of successful time management:

Find the Dummies Cheat Sheet for this book at www.dummies.com/cheatsheet/successfultimemanagement. The cheat sheet gives you a quick reference to help you manage your time and stay on track.

Extra online content can be found at http://www.dummies.com/extras/successfultimemanagement. Here, you can find short articles on ways to trim down wasted time. From how to plan a trip to getting your yard work done, you'll find these articles helpful.

#### Where to Go From Here

In this book, I use the classic *For Dummies* fashion: You have easy access to the precise information you need when you need it. You can start at Page 1 and read through, or you can hop around, targeting the areas you need the most help with first. Keep this book close by to help you wring the most you can out of life in the scant 24 hours you have each day.

Part I is a good place to start because it helps you deal with the mental barriers to time management that can seem to form an unscalable wall. After that, you may want to pick topics that cause you the most challenge or frustration. For instance, you can check out Chapter 16 for ways to beat procrastination or see Chapter 18 so you can get a handle on upcoming meetings. On the other hand, if you feel you have your time strategy pretty much under control but are looking for a tune-up, you may go right to Part V first. There, I address how to take time management to the highest level through customized plans for your job or job title.

The truth is that no matter where you take your first plunge, the water's fine. You can find plenty of valuable information that you can use to increase your performance without increasing your hours at work.

# Part I Beginning the Revolution: Simple Steps to Start With





#### In this part . . .

- Learn how to remove key barriers from your life to encourage greater productivity. Assess where you stand in terms of time management.
- Create an organizational planning and implementation process, and discover the importance of setting up a system.
- Discover how the habits of tidiness and orderliness can save you hundreds of lost hours annually [md] imagine life without always looking for lost stuff!
- Understand that time is money; learn how you can calculate the value of your time.

#### **Chapter 1**

# The Essence of Good Time Management: Organizing Yourself

#### In This Chapter

- ▶ Understanding advance planning
- ▶ Realizing 1,000 percent return
- Assembling everything you need
- Learning the three keys to personal organization
- Stepping back to evaluate

ime management boils down to a mindset of focusing on your priorities, goals, and objectives for a specific time period — a week, a day, or even an hour. It's the awareness that you are the one who lays claim to your success with the allotment of time you have for today.

Time management is a set of skills that are learned over time. The skills taught in this book — for example, of time blocking, single handling, controlling interruptions, and others — don't provide you with overnight success, nor can you implement or perfect them quickly. They require patience to fail, adjust, proceed, and then repeat the process many times. But by sticking with it, you can accomplish what needs to be done without too much stress and panic, and maybe have a little extra time left over.

This book is about taking control of the time you have in each day. Effective time management requires a little introspection, some good habits and organizational skills, and a handful of logistical and tactical tools. So take some time and get ready to learn how to manage it successfully.

#### Planning in Advance

The planning process for a project, your workday, or even a vacation is more vexing than the execution. Many people invest countless hours planning that perfect vacation to Hawaii. They research the different island options, review recreation activities, lodging, air travel, dining options, the list is endless. But few people plan their day or week with such zeal.

You have to fall in love with advance planning. You are likely faced each day with tasks you would rather not do, but frequently they seem to be high priorities. For example, most salespeople don't wake up each morning saying, "How exciting today; I get to call people I don't know and ask for their business!" Most moms don't get up and say in an excited tone, "I get to remind my seventh-grade son ten times to make sure he packs his homework before he goes to school!"

This is where advance planning brings big dividends to your life. Before your day begins — maybe the night before — plan to do the toughest but most important things first. Usually tough tasks become more challenging to complete throughout the day as more projects, deadlines, and emergency items crop up. So a good rule is to clear out the tough tasks first.

The sheer act of planning is the key to unlock your creativity, problem solving, mental strength, and clarity. It also increases your mental and physical energy because you see the pathway to a productive day.

The better you use planning strategies and techniques, the more you can avoid procrastinating away what you don't want to do. At its base level, planning is simply creating a list. You increase your productivity by more than 25 percent by simply writing down what you need to accomplish. The advantages of creating a list are as follows.

#### Achieving peace of mind

Create your life as you wind down for the day so that you're ready to take on tomorrow. You likely are able to rest and relax more, knowing that your following day is planned. You sleep better when you don't have unresolved issues weighing heavy on your mind. You won't get that middle-of-the-night wake-up call of "Did I get that done?" You can achieve a deeper slumber by knowing you have your time and tasks under control.

#### Activating your subconscious mind

You also trigger your subconscious mind while you sleep. Because you have created your list, your subconscious works on that list while you rest. Your subconscious mind turns the challenges and problems over and over like a rotisserie, and eventually it comes up with strategies and solutions. Have you ever gone to bed with a problem or challenge only to wake up with a couple of new ideas on how to solve them? Your subconscious mind created those ideas while you slept. Always give your subconscious something to do at night by . . . handing it a list.

#### The 1,000 percent return

There is always a large payoff for planning. Many studies have indicated that for every minute of planning you save ten minutes in execution. That is a 1,000 percent return on your time with proper planning. Those numbers don't really illustrate a return of 1,000 percent; a monetary example can put the proper scope on it.

If you have \$10,000 and you got a 1,000 percent return in one year, at the end of the year you would have \$100,000. If you receive a 1,000 percent return the next year, you would have \$1,000,000. The initial investment went from \$10,000 to \$1,000,000 in less than two years. That's the type of return you can receive each day from planning properly.

Frequently the response I hear is, "I am too busy to plan." I have even tried to use that excuse myself. The truth is that even if you planned out everything in excruciating detail by forcing yourself to do it, you most likely would not invest more than a few minutes a day in the whole planning process. Strange as it may sound, sometimes you may need to slow down in order to speed up. Planning is the only pathway to greater productivity and quality of life.

The wasted time and mistakes you make are most likely related to a lack of planning. The most epic failures have commonality in lack of planning. My single most disastrous business failure came from lack of planning. I rushed into a decision without giving it the thought, planning, research, and care it deserved. It cost me a year of my life and hundreds of thousands of dollars in income. It was an expensive lesson on planning in time and treasure.

#### Assemble all that is needed

After you have planned out your day, a project, or even dinner, you then need to gather your materials to start and complete the project. I frequently

cook with my kids, both Annabelle and Wesley. They get so excited that when we decide which recipe to make together they are instantly ready to crack the eggs and start mixing. I have to slow them down to read the recipe, gather all the ingredients, the measuring cups, pans to bake in, bowls, hand mixer, and so on. I want all of the tools on the counter in an organized fashion for a couple of reasons.

The kids and I might find a trip to the store is necessary for a missing ingredient before we start. That certainly will add time to the project. We could find something else to cook where we have all the ingredients, saving us a trip. We save time by not wandering around the kitchen from pantry to refrigerator to food preparation area. It saves time in cleanup because the mess is concentrated in one area rather than all over the kitchen. By assembling all that is needed, you save considerable time.

Before you start on anything, ask yourself these key questions:

- ✓ What data or information would make completing this quicker?
- ✓ Is there some information I don't have that would save me time for this project?
- ✓ Do I really have everything I need?

The cycle of planning, to gathering, to implementation is the cycle of success and efficiency. If you have to backtrack to gather resources after you've begun implementation, or go back to planning because your execution is stalled, and the waste of your time in the backtracking is a significant loss.

#### Handle everything — just once

In today's technology world, you deal with less paper because of electronic documents; even with electronic documents you tend to handle and review them multiple times before acting on them. This review is as if you had paper stacked on your desk; it's just now in your computer and email inbox. The shuffling and reshuffling just happens inside your computer, so it seems far more efficient. The truth is you can just store more stuff easily so your productivity can really plummet.

If you're like me, at times you tend to hoard stuff. Because you can store so much in electronic files you tend to keep rather than purge. You can be more efficient with your time if you throw away documents, files, and paper that you don't need. Anything that is not relevant to your life, family, business, or goals, throw it out. Ask yourself, "Is there a negative consequence to throwing this out now?" If the answer is no, throw it out now.

If you need this information in the future, is there another place you could easily access it? The truth in our society is, information is becoming a commodity. Information is readily available, so keeping it because you might need it in the future only overloads you with files, documents, and stuff.

# Grabbing the Three Keys to Personal Organization

Your personal organization is one of the largest influences of your success and happiness in your life. Your personal organization skills and systems help you feel more fulfilled, productive, and achieve a mental state of well-being overall. There are three keys that you want to apply frequently to improve your personal organization. Take a look at the next three sections to key in on these skills.

#### Stepping back to evaluate

Evaluating your key work areas can reveal a lot about the person working there. By stepping back from your desk or work area, you can ask the questions, "What type of person works at this desk? Are they organized or unorganized? Does it appear they have an effective system in getting work done? What changes should they make in their organization? Would I trust this person with an important task based on this work environment? What are the reasons I would or wouldn't?"

You need to have an honest evaluation with yourself, as if you hired a third party or neutral authority to review your work space. What do you see, and what would they see? Then repeat that process for your home office. Does it have the look from an outsider's as a productive environment? What does your briefcase, computer files, car, purse, closet, house, yard, garage look like? Who is the person who would live this manner? Would you entrust this person with an important task to be completed?

#### Developing neatness habits

For some of us, including myself, this one is really tough. I admit of all the concepts, systems, and strategies this one is my Achilles' heel. I am better at this by following some of my own counsel, but I am clearly a work in progress. There is no question we can save time and increase productivity by

organizing or even cleaning up our workspace. We all need a sense of order and organization to feel calm, relaxed, and in control of our surroundings. Your actual work environment can create a feeling of pleasure and satisfaction or stress and frustration. By instituting order and neatness, you can increase your productivity.

When you create this ordered environment, your self-esteem increases. You're more self-confident in a successful outcome. That self-confidence emotion creates a willingness to be creative, innovate, try new things, and take risks. You feel more in control with more power.

All this neatness removes the roadblocks of frustration and generates more energy. The higher energy level taps into your resources and determination to accomplish the task at hand faster and more efficiently. Establishing neatness habits has far-reaching benefits, reducing your time while increasing your wellbeing and the results you achieve.

#### Refuse to excuse

"Refuse to excuse" should be a life mantra and not applied only to time management. Too many people let themselves off the hook with excuses of why tasks and chores didn't get done or why these folks didn't accomplish their mission. People who are messy frequently make excuses to justify or cover up a mess. "That's just the way I am," or "I know where everything is," or "I work better this way."

When you review the time spent, messy people are deluding themselves into thinking they know where everything is located. Frequently a large part of their day is spent trying to find or remember where they put things, instead of being productive at the office or home.

Refuse to excuse a messy desk or work environment for this week. If you have to clear your desk to be able to start on a project, just do it. Take the one task or tool you need to work on, and clear the rest off your desk. If you have to put everything else in drawers, cabinets, closets, waste baskets, or even on the floor, do it. Test this on yourself. Unclutter your space. No excuses for a few days, and see how productive you become.