Innovative Presentations

DUMMES A Wiley Brand

Learn to:

- Impress with superior, compelling, and creative presentations
- Use innovative ideas to out-present competitors
- Identify your audience's needs

Ray Anthony
Expert on business and sales presentations

Barbara Boyd

Marketing and technology consultant





by Ray Anthony and Barbara Boyd



Innovative Presentations For Dummies®

Published by: John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030-5774, www.wiley.com

Copyright © 2014 by John Wiley & Sons, Inc., Hoboken, New Jersey

Published simultaneously in Canada

No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 or 108 of the 1976 United States Copyright Act, without the prior written permission of the Publisher. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, (201) 748-6011, fax (201) 748-6008, or online at http://www.wiley.com/go/permissions.

Trademarks: Wiley, For Dummies, the Dummies Man logo, Dummies.com, Making Everything Easier, and related trade dress are trademarks or registered trademarks of John Wiley & Sons, Inc., and may not be used without written permission. All other trademarks are the property of their respective owners. John Wiley & Sons, Inc., is not associated with any product or vendor mentioned in this book.

LIMIT OF LIABILITY/DISCLAIMER OF WARRANTY: WHILE THE PUBLISHER AND AUTHOR HAVE USED THEIR BEST EFFORTS IN PREPARING THIS BOOK, THEY MAKE NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO THE ACCURACY OR COMPLETENESS OF THE CONTENTS OF THIS BOOK AND SPECIFICALLY DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO WARRANTY MAY BE CREATED OR EXTENDED BY SALES REPRESENTATIVES OR WRITTEN SALES MATERIALS. THE ADVISE AND STRATEGIES CONTAINED HEREIN MAY NOT BE SUITABLE FOR YOUR SITUATION. YOU SHOULD CONSULT WITH A PROFESSIONAL WHERE APPROPRIATE. NEITHER THE PUBLISHER NOR THE AUTHOR SHALL BE LIABLE FOR DAMAGES ARISING HEREFROM.

For general information on our other products and services, please contact our Customer Care Department within the U.S. at 877-762-2974, outside the U.S. at 317-572-3993, or fax 317-572-4002. For technical support, please visit www.wiley.com/techsupport.

Wiley publishes in a variety of print and electronic formats and by print-on-demand. Some material included with standard print versions of this book may not be included in e-books or in print-on-demand. If this book refers to media such as a CD or DVD that is not included in the version you purchased, you may download this material at http://booksupport.wiley.com. For more information about Wiley products, visit www.wiley.com.

Library of Congress Control Number is available from the publisher.

ISBN 978-1-118-85665-9 (pbk); ISBN 978-1-118-85661-1 (ebk); ISBN 978-1-118-85671-0

Manufactured in the United States of America

10 9 8 7 6 5 4 3 2 1

Contents at a Glance

Introduction	1
Part 1: Getting Started with Innovative Presentations	5
Chapter 1: Winning Traits of Innovative Presentations	
Chapter 2: Communicating Innovatively	
Chapter 3: Coming Across as a Consummate Presenter	
Part II: The Secrets of Presentation Success	. 41
Chapter 4: Analyzing and Focusing on Your Audience	
Chapter 5: Planning Your Winning Strategy	
Chapter 6: Creating Compelling Content	73
Chapter 7: Honing Your Platform Skills	87
Chapter 8: Choosing Resources and Rehearsing Your Presentation	111
Part III: Giving a Great Presentation	127
Chapter 9: Captivating Your Audience	
Chapter 10: Keeping Your Audience on the Edge of Their Seats	145
Chapter 11: Ending on a High Note	159
Chapter 12: Reminding Your Audience of Your Message	175
Chapter 13: Dealing with Questions, Resistance, and Audience Hostility	181
Part IV: Mixing Creativity and Technology	201
Chapter 14: Reinventing How You Create and Use Multimedia Visuals	203
Chapter 15: Using Presentation Board Systems, Flip Charts, and Props	215
Chapter 16: Winning Proposals and Presentation Handouts	
Chapter 17: Going Beyond Bullets on Slides	261
Chapter 18: Selecting and Setting Up Hardware	273
Chapter 19: Visiting the Future Today	285
Part V: Tailoring the Message	295
Chapter 20: Giving an Opportunities, Results, and Benefits Presentation	
Chapter 21: Presenting to Executives and Decision Makers for Surefire Wins	305
Chapter 22: Condensing Your Pitch: The Elevator-Ride Approach	315
Chapter 23: Presenting as an Impressive Team	321

Part VI: The Part of Tens	
Chapter 24: Ten Traits of Innovative Presenters	337
Chapter 25: Almost Ten Reminders from the Laws of Communication Impact	341
Index	345

Table of Contents

Introduction	1
About This Book	1
Foolish Assumptions	
Icons Used in This Book	3
Beyond the Book	3
Where to Go from Here	4
Part I: Getting Started with Innovative Presentations	<i>5</i>
Chapter 1: Winning Traits of Innovative Presentations	7
Understanding the Different Types of Business Presentations	7
Finding Common Characteristics of Consistently	
Winning Presentations	10
Factoring for effectiveness and efficiency	
Remembering the Five Cs: Being clear, concise,	
compelling, captivating, and convincing	11
Combining the Message, Messenger, and Medium	13
Creating the message	13
Prepping the messenger	
Choosing the medium	14
Chapter 2: Communicating Innovatively	15
Changing with the Times	16
Defining innovation	
What it means to be an innovator	
Why innovation matters to business	18
Describing the Innovative Presentation	19
Using the innovation process	
Re-imaging, reinventing, and remaking your presentations	
Choosing evolutionary or revolutionary	
Deciding when to be innovative	
Applying innovation to business presentations	
Mixing low tech and high creativity for sales	
Latching onto ideas and examples	31
Chapter 3: Coming Across as a Consummate Presenter	33
Being the Messenger and Message	34
Identifying the qualities of a consummate presenter	
Advancing your skills	

	Projecting Your Desired Image	36
	Pursuing the ideal image	37
	Incorporating Innovative Competencies	38
Part II:	The Secrets of Presentation Success	41
Cha	pter 4: Analyzing and Focusing on Your Audience	43
	Doing Your Research	44
	Understanding Your Audience	
	Targeting the four dominant personality types	
	Building credibility and trust	
	Getting to Know the Four Personality Types	
	Director personality	
	Thinker personality	
	Energizer personality	
	Affable personality	
	Presenting to a Mixed Group of Personality Types	
	Scoping out the crowd	
	Warming up the room	
	Appealing to the entire crowd in your presentation	ხპ
Cha	pter 5: Planning Your Winning Strategy	65
	Planning for Success	
	Setting goals: What do you want to achieve?	
	Creating objectives for your strategy to fulfill	
	Crafting a Winning Strategy	
	Preparing for the worst	
	Learning by example	70
Cha	pter 6: Creating Compelling Content	73
	Getting Your Content Up to Par	74
	Determining your content's purpose	74
	Covering your points in priority order	
	Navigating content	75
	Adding Variety and Impact	
	Using facts	
	Giving examples	
	Citing references	
	Telling stories	
	Going by the numbers	
	Quoting experts	
	Contrasting and comparing	
	Giving demonstrations	
	Defining terms	
	Answering rhetorical questions	82 83

Making assumptions	84
Showing testimonials	
Making analogies	85
Chapter 7: Honing Your Platform Skills	87
Using Your Voice to Command Attention	
Rule 1: Speak out loud	
Rule 2: Project your voice — without shouting	
Rule 3: Vary your volume	
Speaking softly	
Adjusting your rate	
Adding a solid punch to a statement	
Pausing eloquently	
Captivating Audiences with Your Eyes	
Understanding the importance of eye contact	
Speaking with your eyes	
Keeping eye contact with a large audience	
Finding the Right PostureGiving a bad impression with the wrong posture	
Standing tall	
Rocking and rolling	
Moving gracefully and purposefully	
Making the Right Facial Expressions	
Gesturing Creatively	
Exploring gesture types	
Making a grand gesture	
Eliminating distracting gestures	
Chapter 8: Choosing Resources and Rehearsing	
Your Presentation	111
Considering the (Re)source	119
Making a list, checking it twice	
Making room for improvement	
Practicing Makes Perfect	
Taking every opportunity to practice	
Recording yourself	
Rehearsing is not practicing	
Part III: Giving a Great Presentation	127
Chapter 9: Captivating Your Audience	
Touching on the Laws of Communication Impact	
Starting with the Law of Primacy	
Starting Off on the Right Foot	
Making a dynamic first impression	
Using mild-to-wild creativity	134



Building Your Introduction	138
Sticking with tradition	
Spicing it up	
Engaging the audience with questions	
Adding a little humor	
Setting the stage	
Starting out bold and interesting	
Phrasing transitions	
Chapter 10: Keeping Your Audience on the	
Edge of Their Seats	145
Standing and Shouting Out: The Law of Emphasis and Intensity	
Comparing and contrasting	
Changing your voice	
Adding pizzazz	
Highlighting specific aspects	
Using special effects	
Telling a story	
Demonstrating your point	151
Propping up	
Tech-ing out	
Involving Your Audience: The Law of Exercise and Engagement	
Involving the audience	
Encouraging interaction	
Hitting Their Hot Buttons: The Law of Interest	
Facing the Consequences: The Law of Effect	
Chapter 11: Ending on a High Note	159
•	
Concluding Effectively: The Law of Recency	
Impacting Your Audience Right to the End	
Conclude, don't include	
Signal that the end is near	
End it already Be neither meek nor weak	
Leave with a strong message	
Giving a Tactical Conclusion	
Leaving them smiling	
Offering impressive incentivesEngineering Your Conclusion with Building Blocks	
Ending with motivation and inspiration	
Advocating a new strategic approach and direction	100 160
Giving the audience a happy ending	
Offering an informational conclusion	
Oncing an inivinational conclusion	114

Chapter 12: Reminding Your Audience of Your Message	175
Driving Your Message Home	175
Finding repetitive balance	
Using verbatim repetition	
Creating 360 degrees of repetition	
Chapter 13: Dealing with Questions, Resistance, and Audience Hostility	191
-	
Taking Advantage of Questions	
Planning, preparing, and rehearsing	
Getting the ball rolling	
Taking it step by step	
Responding when you don't know the answer	
Handling loaded or attack questions	189
Dealing with Distractions, Problem People, and Resistance	
Talking on the side	
Deflating windbags	
Handling phones during presentations	
Staying in charge Dealing with objections	
Handling reluctance to change or start something new	
Strategizing to overcome objections	
Part IV: Mixing Creativity and Technology	201
Chapter 14: Reinventing How You Create and Use Multimedia Visuals	203
Appealing to Your Audience's Sensory Perception	
Conveying concept, solution, experience, and feeling	204
Showing and telling	
Choosing Visuals Wisely	
Relating words and visual elements	
Building and directing the flow of information	
Highlighting and Emphasizing Points	209
Using color	
Stylizing text	
Pointing and circling	
Adding Variety and Interest	
Incorporating custom video	
Creating custom animations	
Using stock media	

Chapter 15: Using Presentation Board Systems, Flip Charts, and Props	215
Stepping Up to the Presentation Board	
Using presentation boards to your benefit	
Reaching out to your audience	
Choosing the right board style	
Presenting at a Poster Session	
Borrowing from poster people	
Considering Your Display Options	
Using tabletop displays	
Making attractive, active displays	225
Tinkering with quick, inexpensive displays	227
Propping Up Your Audience's Interest	
Watching props in action	
Printing 3-D prototypes	
Flipping over Flip Charts	255
Chapter 16: Winning Proposals and Presentation Handouts \dots	239
Creating Stunning Proposals	
Taking the competition to lunch	
Igniting profits for your customer	
Revving up market share and profits	
Painting a vision for bigger market share and profits	
Creating proposal cans and boxes	
Checking out other examples	
Adding multimediaGiving Out Effective Presentation Handouts	256
Designing and using handouts	250 258
Adding originality, punch, and creativity to your handouts	
Chapter 17: Going Beyond Bullets on Slides	261
Thinking in a Nonlinear Way	262
Preparing for every possible situation	263
Responding to specific requests	
Choosing the Best App for You	264
Working online or offline	
Incorporating existing materials	
Reviewing available app options	265
Chapter 18: Selecting and Setting Up Hardware	273
Determining the Best Equipment Setup for the Situation	
Presenting one-on-one	
Presenting to a small group in your conference room	
Presenting to a small group in their conference room	277

Pre	esenting at a training session	277
	esenting at a conference or as part of a panel	
Pre	esenting a keynote speech	278
	esenting at a webinar or online meeting	
	Your Devices Presentation Ready	
	ate-of-the-Art Projection Equipment	
	ing to a Projector or Monitor	
	ntrolling the show from your tablet or smartphone inging offsite guests online	
	ing your tablet as a teleprompter	
Chapter 19: \	Visiting the Future Today	285
Incorpoi	rating New Technology	285
Au	gmenting reality	286
	sturing and gesticulating	
	monstrating prototypes	
Taking Y	Your Presentation Online	289
	eeting virtually	
	aring presentations	
Pre	esenting remotely	292
t V: Tailori	ina the Message	295
Chapter 20: (ing the MessageGiving an Opportunities, Results, and Benefits	
Chapter 20: (Presentation	Giving an Opportunities, Results, and Benefits	297
Chapter 20: (Presentation Focusing	Giving an Opportunities, Results, and Benefits 1 g on Your Client's Needs and Wants	297 298
Chapter 20: C Presentation Focusing Int	Giving an Opportunities, Results, and Benefits 1 g on Your Client's Needs and Wantserpreting needs analysis and interviews	297 298 298
Chapter 20: Co	Giving an Opportunities, Results, and Benefits 1 g on Your Client's Needs and Wantserpreting needs analysis and interviewsvering key priorities in order	297 298 298 300
Chapter 20: (Presentation Focusing Int Co Giving Y	Giving an Opportunities, Results, and Benefits 1 g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order 'our OR&B Presentation	297 298 300 301
Chapter 20: (Presentation Focusing Int Co Giving Y Lis	Giving an Opportunities, Results, and Benefits 1 g on Your Client's Needs and Wantserpreting needs analysis and interviewsvering key priorities in order	297298300301302
Chapter 20: (Presentation Focusing Int Co Giving Y Lis Co Chapter 21: F	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order our OR&B Presentation sting options mparing to competitors Presenting to Executives and Decision	297298300301302304
Chapter 20: Construction Focusing Interpretation Focusing Interpretation Construction Construction Chapter 21: Formula in the construction in	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants	297298300301302304
Chapter 20: (Presentation Focusing Int. Co Giving Y Lis Co Chapter 21: F Makers for S Surveyin	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants	297298300301304305
Chapter 20: C Presentation Focusing Int. Co Giving Y Lis Co Chapter 21: F Makers for S Surveying Structur	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants	297298300301304305306
Chapter 20: C Presentation Focusing Int. Co Giving Y Lis Co Chapter 21: F Makers for S Surveying Structur Kee	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order our OR&B Presentation sting options mparing to competitors Presenting to Executives and Decision Surefire Wins g the Decision Makers ing Your Presentation eping it simple	297298300301304305306308308
Chapter 20: Control of the control o	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order our OR&B Presentation mparing to competitors Presenting to Executives and Decision Surefire Wins ng the Decision Makers ing Your Presentation eping it simple ojecting confidence and flexibility	297298300301302304306308308308
Chapter 20: Control of the control o	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order our OR&B Presentation mparing to competitors Presenting to Executives and Decision Surefire Wins ing the Decision Makers ing Your Presentation eping it simple ojecting confidence and flexibility	297298300301302304306308308310310
Chapter 20: Control Presentation Focusing Interpretation Control Presentation Giving Your List Control Control Presentation Surveying Structur Keen Presentation Surveying Structur Keen Presentation Surveying Structur	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order our OR&B Presentation mparing to competitors Presenting to Executives and Decision Surefire Wins ing the Decision Makers ing Your Presentation eping it simple ojecting confidence and flexibility ing a master of your topic hearsing your lines	297298300301305306308310310
Chapter 20: (Presentation Focusing Int Cor Giving Y Lis Co Chapter 21: F Makers for S Surveyin Structur Kee Pro Bei Ref Consider	Giving an Opportunities, Results, and Benefits g on Your Client's Needs and Wants erpreting needs analysis and interviews vering key priorities in order our OR&B Presentation mparing to competitors Presenting to Executives and Decision Surefire Wins ing the Decision Makers ing Your Presentation eping it simple ojecting confidence and flexibility	

Chapter 22: Condensing Your Pitch: The Elevator-Ride Approach	
Making the Most of Your Sound Bite	
Describing what you do	
Developing a concise, compelling pitch	
Testing your pitch	
Minding Your Business	
Customizing your pitch	
Using your elevator pitch in other circumstances	
Chapter 23: Presenting as an Impressive Team	321
Defining a Quality Team Presentation	322
Making the Team	
Passing the baton	
Sitting on the bench	
Avoiding common mistakes	
Rehearsing Your Lines	
Planning your rehearsals	329
Finalizing the presentation with a dress rehearsal	330
Planning for Ultimate Success	
Giving background information	331
Creating a strong outline	
Focusing on priorities	332
Implementing a timeline	332
Preparing for the worst	
Creating support materials	333
Part VI: The Part of Tens	335
Chapter 24: Ten Traits of Innovative Presenters	337
Coherence	337
Curiosity	
Enthusiasm	
Generosity	
Honesty	
Humility	
Innovative	
Preparedness	340
Punctuality	340
Rehearsed	340

Chapter 25: Almost Ten Reminders from the Law Communication Impact	's of
Law of Primacy	
Law of Emphasis and Intensity	
Law of Exercise and Engagement	
Law of Interest	
Law of Effect	342
Law of Recency	342
Law of Repetition	343
Index	345

Introduction

Sooner or later in your professional life, regardless of your profession or position, you'll have to give that really important presentation. Or perhaps giving presentations is your profession and you're looking for new ideas and a razor sharp added edge to boost your already successful career. This book focuses on several distinct and unique aspects of the arc of creating a presentation: topic selection, audience analysis, visual design, and delivery technology and techniques — and imaginative ideas and strategies. This book brings together the latest presentation tactics and technologies to help nascent, casual, and experienced presenters — whichever you might be — develop, write, and give innovative, stimulating presentations, and most important, presentations that give you over the top results — consistently.

About This Book

More than 20 years ago, PowerPoint revolutionized presentations. If you ever used 35-millimeter slides and overhead transparencies to show visuals along with your spoken presentations, you know how drastically PowerPoint changed things: You could do the visuals yourself without sending out files to be developed on slides, you could use as many fonts and colors as your computer allowed, and you could tweak your presentation right up to the few seconds before you gave it.

In the last five years or so, presentation style has evolved once again due to technological developments and research into how people learn and absorb information. If you're using text-heavy bulleted lists and complex charts and graphs, this book introduces you to the new style of presentations that incorporate video, single striking images, few (but very impacting) words, animation, and augmented reality. Rather than listening to one talking head for 45 minutes, speakers and actions change every ten minutes or so to appease the audience's multitasking, easily distracted attention span.

This book shows you how to design and deliver presentations that use the newest technologies and take advantage of what we know about learning to keep the audience's attention. The parts flow in a chronological order, taking you from audience analysis to idea development, to presentation design, and finally how to use the technology, including computers, projectors, tablets, and various presentation apps to deliver your presentation by yourself or with a team. Each chapter, however, is written to stand alone so you can choose a topic that most interests or serves you and start there — you don't have to read cover to cover.

We provide questionnaires, flow charts, and tools to assist you in each step of creating your presentation. Throughout the book we include scenarios that exemplify the techniques we talk about, along with many figures to better illustrate our points. You can adapt these for your own uses or use them as inspiration to create your own innovative presentations.

Within this book, you may note that some web addresses break across two lines of text. If you're reading this book in print and want to visit one of these web pages, simply key in the web address exactly as it's noted in the text, as though the line break doesn't exist. If you're reading this as an e-book, you have it easy — just click the web address to be taken directly to the web page.

Foolish Assumptions

In writing this book, we made a few assumptions about you, dear reader. To make sure that we're on the same page, we assume that

- You work in a sales, marketing, or entrepreneurial capacity and have some experience talking with other professionals and clients about your product or service.
- ✓ You make presentations to colleagues, peers, potential and existing clients, or investors to train, sell products or services, and close deals.
- ✓ You want to significantly improve the results and audience response you receive when you make a presentation.
- ✓ You've used, or have an idea of how to use, a computer and presentation apps, such as PowerPoint or Keynote, but are frustrated with the ho-hum appearance of your visuals.
- ✓ You have at least a general concept of the phenomenon known as the Web (or, more formally, the World Wide Web).
- ✓ You acknowledge that it's up to you to go on the Web to find updated information about the products described throughout this book.
- ✓ You appreciate or roll your eyes at our goofy sense of humor and sometimes exaggerated scenarios.
- ✓ You want to create engaging, compelling, and spectacular presentations that demonstrate your innovative, creative, and problem-solving spirit.
- ✓ You know that your authors' names are Ray and Barbara, so that when you encounter a story that starts out, "When Ray presented to a herd of Tasmanian devils . . . " you wonder about Tasmania and not who Ray is.

Icons Used in This Book

To help emphasize certain information, this book displays different icons in the page margins.



The Tip icon points out useful bits of information that can help you do things more efficiently or explain something helpful that you might not know. Sometimes Tips give you another way of doing a task explained previously.



Remember icons mark the information that's particularly important to consider or that has been mentioned previously. This icon often points out useful information that isn't threatening, like a Warning, but should be factored into your preparation.



This icon highlights interesting information that you don't necessarily need to know but that can help explain why certain things work the way they do or why people behave the way they do. Feel free to skip this information if you're in a hurry, but browse through this information when you have time.



Watch out! This icon highlights something that can damage your presentation or reputation — don't worry, there aren't too many in this book. Make sure that you read any Warning information before following any instructions.

Beyond the Book

If we'd put all the data we had into this book, you'd be holding a thousand-page tome in your hands. We trimmed and edited and pulled out only the most relevant information, however, some innovative items remain that we want to share with you. Go to http://www.dummies.com to find the following:

- ✓ Cheat Sheet: (www.dummies.com/cheatsheet/innovative presentations) We put some goodies online for you, including the Innovative Presentation Model, which you can print out, laminate, and hang next to your workspace to refer to while you're planning your presentations. You can also find an audience analysis grid and an itemized evaluation sheet, which guides you and your colleagues to provide feedback to each other when rehearsing team presentations.
- ✓ Dummies.com online articles: (www.dummies.com/extras/innovative presentations) We give you several articles that supplement the information in the book. You can read about boosting your strategic thinking, check out tips for presenting in a different language, and learn a quick trick for improving scientific presentations plus a couple other surprises.

Where to Go from Here

Like all *For Dummies* books, you can begin reading at page 1 or dive in at page 100, depending on your experience with presentations and your immediate interests.

For example, if you'll be attending a networking event soon, flip to Chapter 22 to learn about composing an *elevator pitch*, which is a very brief description of you, your job, and your company all told in pithy prose from the listener's point of view. If that doesn't pique your interest about that chapter, we don't know what will.

If you find you have a hard time reading people, check out Chapter 4, which guides you through analyzing your audience and quickly identifying personality types and the best way to speak to each, as well as how to work the room when there's more than one type present.

If you want to understand what an innovative presentation is, start with Chapter 2, which introduces the concepts that we explore throughout the rest of the book. And, to find out about using the latest technology for your presentations, Chapters 17, 18, and 19 talk about presentation apps, hardware, and future technologies.

Part I Getting Started with Innovative Presentations

getting started with innovati



In this part . . .

- Learn about the different types of innovative presentations.
- Create clear, concise messages.
- Understand key presentation elements.
- Discover why innovation matters.
- Find ways innovation transforms traditional presentations.
- Examine the traits of innovative presenters.
- Evaluate your presentations with specific performance indicators.

Chapter 1

Winning Traits of Innovative Presentations

In This Chapter

- ▶ Identifying the type of presentation
- Striving for effectiveness and efficiency
- ▶ Delivering a clear, concise message
- ▶ Understanding the three key presentation elements

formal presentation is when you make a speech at a conference or introduce your product or service to a potential client, in each case accompanied by visuals in the form of slides, videos, or props. However, when you hone your presentation skills, you find you can use them when you talk about a project in a staff meeting, when you introduce yourself at a networking event, or when you ask for donations for your favorite charity. In this chapter, we outline the different types of business presentations and introduce you to the concepts that make an innovative presentation, which we cover in depth in other chapters of this book.

Understanding the Different Types of Business Presentations

In business, any structured conversation with a specific goal and strategy can be construed as a presentation, however informal.

For example, when someone asks, "What do you do?" you present yourself in what we refer to as an *elevator pitch* — a brief, 30- to 60-second introduction that prompts the listener to say, "Tell me more." Or, when you want to convince your manager to increase the budget to hire a social networking specialist, even if it's an informal conversation, you must present your idea and the potential return on investment.

The following list defines the most common types of business presentations. The steps to creating the presentations listed here are the same, but the objectives and delivery vary. We made this a comprehensive list; however, you may know of other kinds of presentations, too.

- ✓ Boardroom: When you come face-to-face with the executive staff of your company or of a (potential) client, you must prepare yourself for acute scrutiny. Your presentation should include high-level information, but you must be ready to provide details if asked. More than in any other type of presentation, you need to be precise and concise when making a boardroom presentation.
- ✓ Conceptual: When you have an idea that's yet to come to fruition, you present a concept. However, you don't throw out your concept willy-nilly, you need to think about and consider your ideas. A conceptual presentation often includes plenty of time for discussion with the audience, as they usually have questions and feedback, which help you better define your idea.
- ✓ Elevator pitch: The most succinct, yet in some ways most difficult, presentation lasts not more than about one to two minutes. In that short time, you should be able to clearly describe yourself, your product or service with wit and aplomb. (We tell you how to compose your elevator pitch in Chapter 21.)
- ▶ Financial/operational: The challenge with a financial or operational presentation lies in making numbers interesting. Of course, if you're talking about a 400 percent increase in profits, you have it easy, otherwise, you need to incorporate graphs and visuals that keep your audience interested. With these presentations, you generally discuss outcomes, trends, relationships, causes and effects, implications, and likely consequences shown by the numbers.

We recommend Perspective (http://pixxa.com/perspective), which turns your numbers into interesting charts and graphs. The app itself is free; you purchase the graphs that you create or purchase a yearly subscription.

- ✓ Formal/informal: Most presentations fall into one of these two categories, determined by many factors such as the industry, your familiarity with the audience, your presentation goal, and the setting.
 - Informal doesn't mean sloppy; even in an informal, more conversational and discussion-oriented presentation, you should show up prepared and be polite and professional.
- ✓ **Informational:** Most presentations convey information, but in an informational presentation, the objective is to drum roll, please share information that an audience needs and wants and will use in some fashion in their job. If you conduct research and then present the results at a professional conference, your aim is to give an unbiased, informational presentation.





- ✓ Motivational: If you're asked to give a keynote speech at an event, chances are you'll give a motivational presentation. Your presentation will contain several personal anecdotes, examples, and memorable stories that your audience can relate to probably of how you faced a difficult situation, overcame it, and what you learned from it. You want to convey enthusiasm and passion about your topic and instill inspiration in your audience.
- ✓ Persuasive: As opposed to the informational presentation, here you build your case in a methodical, studied manner and end with a call to action, which may be to persuade a potential client to hire your firm, a venture capitalist to fund your idea, or your manager to promote you to a higher position.
- ✓ Planning: If you manage a team or committee, planning presentations is a key element of your responsibilities. Although often informal and conducted in a meeting setting rather than a formal presentation setting, you need to be prepared to state the current situation, the situation you want to create, and the steps to get from the first to the second. You need to persuade others to buy in to your plan or contribute to developing it and to participate and complete their assigned action items.
- ✓ Progress updates: When you give a progress update, whether to colleagues or to a client, you give more than a simple state-of-affairs presentation. If you have to report a delay, you want to explain the reasons and provide a solution; likewise, if you're ahead of schedule or under budget, you want to highlight the good news.
- ✓ **Solutions:** When you sell a product or service, what you really sell is a solution to a problem the audience, customer, or client is experiencing. Although all presentations should be developed with the audience in mind, that consideration is the foundation of the solutions presentation. We dedicate Chapter 20 to selling solutions.
- ✓ **Technical:** Technical presentations can be some of the most interesting to prepare and the most entertaining to watch. Convey enthusiasm about the process or product you discuss and display great visuals that take advantage of the latest technologies available and you'll have the audience on the edge of their seats.



The presentation types aren't mutually exclusive. For example, you can give a conceptual boardroom presentation to venture capitalists.

Rewards of your halo effect

Why the extreme fascination and adulation with famous actors, singers, and other celebrities? Singer Katy Perry has over 50 million followers on Twitter! Many of us tend to put famous people on a pedestal simply because of the roles they play on television, in movies, or on stage. There's something larger than life about seeing a person brilliantly act out a character who conquers fear, does amazing stunts, becomes a heroine, saves the day, or is the romantic swashbuckler who wins the hand of the fair maiden on the big screen.

Yet in real life, these talented folks are generally fairly average, not very educated or too exciting, and in some cases quite shy and insecure. But being an impressive performer gives celebrities a halo effect, whereby, because you see them in fictional contrived situations, you attribute all sorts of positive traits to them that aren't necessarily justified. Just because someone plays a brilliant doctor on television doesn't make him smart, but the halo effect of repeatedly seeing him perform brilliant diagnoses and surgical miracles every week means that the perceived characteristic is often attached to him and follows him in real life.

There is also a positive halo effect associated with being a terrific innovative presenter, and it can be a real and justified image. Being

an articulate, poised, and polished speaker does wonders for your public image. In many instances, people view you as a competent and passionate leader — a person of action who gets impressive results. Depending on your presentation, they may be impressed with you as a visionary, grand strategist, innovator, technical expert, or problem solver. Because you gave a motivational, inspirational, and entertaining keynote speech, your status and credibility are elevated. If you give an impassioned presentation advocating a noble cause, you may find yourself being featured in numerous newspaper or magazine articles and suddenly being invited to talk on the major broadcast and cable networks.

Becoming that special innovator presenter — a consummate performer who communicates in different and immensely better ways than other speakers — will change your career and life. You'll find people clamoring to get your advice, beckoning you to be involved in new business ventures, and eagerly inviting you to talk at major conferences or social events. There is usually no quicker and surefire way to catapult you up the career ladder of success than to give a blockbuster presentation in front of the senior executives in your company. This book shows you how to outperform all other presenters and light up that warranted halo.

Finding Common Characteristics of Consistently Winning Presentations

Regardless of type, presentations share a similar flow and format, and preparing for them with our proven method results in an innovative, winning presentation every time.

Factoring for effectiveness and efficiency

The recurring message you hear when talking to people is "I'm so busy." With that in mind, when someone gives you the time and respect to attend and listen to your presentation, you owe it to them to be as effective and efficient in your delivery as possible.

In order to be effective, you must leave your ego and needs at the door and consider your audience. Your presentation is not an opportunity to boast about your accomplishments, but an invitation to provide useful information or a solution that makes the audience's life easier.

Your efficiency will be appreciated and remembered. Although people may remember a windbag, they probably won't remember what he said. Keep your statements simple and tell them in a logical order. By all means, tell a story — people remember stories better than charts and bulleted lists — but make sure the story is relevant to and conveys your message.



While developing your presentation, you can make bulleted lists if that's the way you think about things, but then come up with a story or anecdote that relates the same information. If that's not possible, rather than one slide with five bullets, make one visual for each bullet and display a single image that's relevant to the point.

We say it for the first time here, and you'll read it repeatedly throughout this book: rehearse, rehearse. With good preparation and consistent practice leading up to the actual presentation, you'll deliver a natural presentation without hesitation and in keeping with the established time limit.



Different types of presentations require different intensity of rehearsal. If you must present your status report at a staff meeting, gathering your notes a day or two before and doing a quick run through is probably enough to make sure you present in a logical order, whereas for a keynote that uses multiple types of technology in front of several hundred people, you may need more than 20 hours of rehearsal. (Chapter 8 explains rehearsal methods.)

Remembering the Five Cs: Being clear, concise, compelling, captivating, and convincing

In addition to being effective and efficient, any presentation you make should pass the Five C's test.



Your presentation should be:

- ✓ Clear: Use words and speech your audience understands. Jargon is fine for an industry or staff meeting, but if you have any doubt your audience is familiar with a term, either don't use it or define it immediately upon using it.
 - Make your points in a logical order. You can make your introduction, briefly tell your conclusion, and then explain how you get from the beginning to the end this style sets an expectation and curiosity for the audience, and gets them wondering and paying attention to see how you prove your point.
- ✓ Concise: "Brevity is the soul of wit," wrote Shakespeare in Hamlet, and his point holds true today. In other words, say what you have to say in as few words as possible. People will love you for that! Preparing an elevator pitch is an excellent exercise in being concise, and we explain how to do that in Chapter 21.
- ✓ **Compelling:** A compelling presentation, by its very definition, is irresistible! Use your words, voice, visuals, and powerful information to demand and deserve total interest. If you show enthusiasm and interest in your subject, your audience will mimic you. Throughout the book we give you specific tactics for vocalization, gesturing, and using creativity and technology that rivets your audience's attention.
- ✓ Captivating: A compelling presentation is typically about information that is powerfully convincing, but a captivating speaker holds an audience spellbound with his energy, passion, charisma, and stage presence. As a captivating speaker, you keep the presentation moving forward filled with anticipation, you tell impacting stories and incorporate stunning video, guest speakers, and/or audience activities. The audience can't wait to find out what's going to happen next.
- ✓ Convincing: When all is said and done, this last point ultimately determines the success or failure of your presentation. Have you swayed the audience to your point of view? Have you persuaded your audience to buy what you're selling?



For important speeches, one of the best ways to determine whether your presentation meets these criteria is to videotape yourself and do a self-evaluation; even better is to ask someone similar in position or mindset to your audience to listen and give you honest, constructive feedback. Again, even brief, informal presentations, such as those you give at staff meetings, should meet these criteria — even recording yourself with the camera on your computer or smart device can be helpful to see and hear how you appear and sound.

Combining the Message, Messenger, and Medium

Your presentations have three components:

Message: What is said.Messenger: Who says it.Medium: How it's said.

A successful presentation combines these three elements seamlessly to create a coherent argument.

Creating the message

Your message — what's often referred to as *content* — can be simple or complex or somewhere in-between, but it should always be relevant to your audience's needs and be structured to satisfy the Five C's mentioned in the previous section (clear, concise, compelling, captivating, convincing). Sometimes, the audience need only know what's going on, other times you want to give them a call to action.

If you were stranded on an island and decide to put a message in a bottle in the hopes of being saved, which message is more effective:

✓ I'm on an island in the South Pacific.

✓ I'm stranded on an island in the South Pacific; come find me, please!

When the first message washes up on shore somewhere in Australia, the reader might think, "Oh, how cute, a message in a bottle." Whereas after the second message is read, the Coast Guard will be on their way.

Your message must align with the audience's needs: if they want only information, give that; if they want a solution — which is more likely the case — provide a solution or a call to action that can bring them the solution.

Prepping the messenger

As the presenter, you are the messenger. If you work in sales, your message may have been prepared by someone else, and you must practice and deliver it as if it's part of your DNA. If you create your presentations, you have the advantage of knowing your material, or researching it, while you develop the message and accompanying visuals.

Choosing the medium

The technological options available for how you present your message can be overwhelming, but it pays you to choose carefully. In some circumstances, your voice and posture provide an adequate medium. For example, if you have 30 seconds to introduce yourself, and you pull out a pico projector attached to your smartphone to show a video, your time is up before your video begins. In an informal progress update meeting where you have 15 minutes to talk about the status of a construction site, quickly setting up your pico projector and smartphone to show photos you took on your way to the meeting adds interesting proof to back up your words. Pull out your pico projector and smartphone in front of 300 people in a conference hall, however, and you risk being laughed off the stage.

Not only do you want the right equipment for the presentation, you also have to feel comfortable using it. You can reach a comfort level through practice and rehearsal, but if, for instance, you don't feel ready to command your visuals from a tablet and have remote speakers broadcast into your presentation, choose one option at a time and add them as they become familiar. We talk about technology options in Chapters 18 and 19.



The technology should support and enhance your message; if it distracts or overwhelms your message, don't use it.