

Introducing Microsoft Purview

Unlocking the Power of Governance, Compliance, and Security in the Modern Cloud Enterprise

Charles Waghmare

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The law of the LORD is perfect, converting the soul: the testimony of the LORD is sure, making wise the simple.

—Psalms 19:7

First, I would like to say thanks to Almighty Lord Jesus Christ for offering me yet another opportunity to author this book. I completely owe everything to Him. I take this opportunity to praise and glorify Lord Christ for all the wonderful things that He has been doing in my life. God bless.

My Dedication:

While approaching the second death anniversary of my dearest mother, late Mrs. Kamala David Waghmare, I have begun writing this book.

I dedicate this book to my dearest mother and to my father, Mr. David Genu Waghmare, who both laid foundation of my life and career. Without them, I am nothing. I thank God for the best mom and dad.

> Also, I dedicate this book to my adorable wife, Mrs. Priya Waghmare, for her support, love, encouragement, and care.

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About the Author



Charles David Waghmare, a DBA (Doctor of Business Administration) scholar from the prestigious SP Jain School of Global Management and an MBA from the same prestigious B-School, has over 17 years of industry experience in IT, engineering, and energy sectors.

Charles is presently working with a global energy leader since 2019 as an information management consultant in the Microsoft 365 space. Before that, he worked for Capgemini for eight years in various roles

including Viva Engage community manager and manager of the Drupal-based Enterprise Knowledge Management system. He also developed a knowledge management platform for Capgemini's Digital Customer Experience (DCX) organization using SharePoint Online to manage client references and knowledge assets related to artificial intelligence and customer experience (CX). Further, he adopted Microsoft Azure chatbots to automate communication channels with the customers.

Charles also worked for ATOS (erstwhile SIEMENS Information Systems Limited) for five years. During his tenure there, he was a community manager of SAP-based communities, where he utilized Technoweb 2.0 – a Viva Engage-like platform – and on-premises SharePoint to manage SAP user-based communities. Also, Charles was the global rollout manager for a structured document management system built in on-premises SharePoint.

ABOUT THE AUTHOR

Charles has penned several books on Microsoft 365 technologies such as Viva Engage, SharePoint Online, and Azure chatbots and on ChatGPT. Further, he loves reading motivational books in his spare time, his favorite being *The Monk Who Sold His Ferrari, The 5 AM Club*, and *The Everyday Hero Manisfesto*.

About the Technical Reviewer



Kasam Shaikh is a prominent figure in India's artificial intelligence landscape, holding the distinction of being one of the country's first four Microsoft Most Valuable Professionals (MVPs) in AI. Currently serving as a senior architect at Capgemini, Kasam boasts an impressive track record as an author, having authored five best-selling books dedicated to Azure and AI technologies. Beyond his writing endeavors, Kasam is recognized as a Microsoft Certified Trainer (MCT) and influential tech

YouTuber (@mekasamshaikh). He also leads the largest online Azure AI community, known as DearAzure | Azure INDIA, and is a globally renowned AI speaker. His commitment to knowledge sharing extends to contributions to Microsoft Learn, where he plays a pivotal role.

Within the realm of AI, Kasam is a respected subject matter expert (SME) in generative AI for the cloud, complementing his role as a chief architect. He actively promotes the adoption of No Code and Azure OpenAI solutions and possesses a strong foundation in hybrid and cross-cloud practices. Kasam Shaikh's versatility and expertise make him an invaluable asset in the rapidly evolving landscape of technology, contributing significantly to the advancement of Azure and AI.

In summary, Kasam Shaikh is a multifaceted professional who excels in both technical expertise and knowledge dissemination. His contributions span writing, training, community leadership, public speaking, and architecture, establishing him as a true luminary in the world of Azure and AI.

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CHAPTER 1

Introduction to Microsoft Purview

Microsoft Purview is a comprehensive suite of data governance and compliance tools designed to help organizations manage, protect, and gain insights from their data across various environments. Launched as part of Microsoft's broader strategy to address the growing complexities of data management in hybrid and multicloud environments, Purview provides a unified platform that integrates data cataloging, data lineage, and data classification with robust governance and compliance capabilities.

Besides managing data, Microsoft Purview is also focused on compliance and governance. It has a robust set of tools that can be used to enforce policies and ensure that organizations follow regulations such as HIPAA, GDPR, and CCPA. The platform's reporting features are additionally helpful in demonstrating compliance. One of the most critical features of Microsoft Purview is its ability to monitor and manage the data lineage. This feature allows organizations to identify and analyze the various systems that collect and store their data. It helps them ensure that their data is secure and that they are able to perform effective troubleshooting.

With the ability to integrate with other Microsoft offerings, such as Power BI and Azure Analytics, Microsoft Purview can help organizations establish a comprehensive data governance strategy. Thus, this ensures that the platform can serve as the central hub for any organization's

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data management. The flexible and powerful Microsoft Purview data management platform is ideal for organizations that want to improve the efficiency and effectiveness of their data operations. It can help them manage their data assets while ensuring that they are compliant and secure. As the volume of data continues to increase, it will become even more important that organizations have the necessary tools to keep up with the changes.

In this introductory chapter, we aim to provide overview of Microsoft Purview features, capabilities such as data discovery and classification, data cataloging, data lineage, data governance, data sharing and collaboration, data privacy and security, and other features of Microsoft Purview. Further, we will look into architecture and core components such as information catalog, information map, information insights, and information policies.

Note Theoretically, there is a difference between the manner in which a piece of data and information is defined. In this book, we will sometimes prefer using the word information over data to accurately fix context; however, this setting does not determine the application to the way a piece of data is defined, and application of topics in this book will be equally deemed fit wherever it applies to data as well. Both words will be invariably used however with the scope of identical intended meaning and with a standard business understanding.

Introduction

The Microsoft Purview platform provides comprehensive solutions that help organizations manage and protect their data. These solutions help organizations address the various challenges that data fragmentation and the lack of visibility present in their organizations. The Microsoft Purview platform combines the capabilities of its former Azure platform and 365 Compliance Services with a unified set of solutions designed to help organizations manage their data. Through the Microsoft Purview platform, different teams as shown in Figure 1-1 can gain a deeper understanding of their data and manage it across their entire lifecycle. It also helps them comply with regulations and manage.

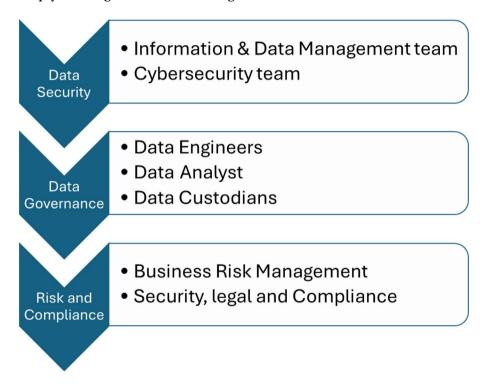


Figure 1-1. Teams adopting Microsoft Purview

Key Features of Microsoft Purview

With Microsoft Purview, organizations can now meet the diverse needs of their data management and governance teams. As they continue to expand their operations and collect data across various cloud, on-premises, and

CHAPTER 1 INTRODUCTION TO MICROSOFT PURVIEW

software-as-a-service environments, they can realize a comprehensive view of their data at scale. In this section, we will explore the many features of Microsoft Purview, which will enable organizations to enhance their data governance and regulatory compliance efforts.

Comprehensive Information Discovery and Classification

Microsoft Purview's classification and data discovery engine are at the heart of the company's capabilities. Example of information discovery is eDiscovery which is used during legal proceedings to identifying evidence in emails, databases, and other electronic communication medium. On other hand, information can be classified as internal, confidential, and most confidential based on business requirements. Information which is classified as internal can be an intranet site for internal users. Project-specific documents will be classified as confidential as these are for a specific group of people. Customer contacts will be most confidential as companies' reputation depends upon such. In an era where information is spread across various platforms and environments, effective data classification and discovery are critical such as

Automated Information Discovery

- With Microsoft Purview's data discovery tools, organizations can easily identify and analyze data from various sources, such as on-premises databases and software-as-a-service offerings. This feature helps them maintain an updated inventory of their data.
- The Purview platform supports various types of data sources, such as relational databases and cloudbased platforms like Amazon Web Services, Google

Cloud Storage, and Microsoft Azure Blob Storage. This ensures that organizations can catalog and identify all their data regardless of its location.

 Purview can perform incremental scans, which only updates data that have changed since the previous scan. This feature helps organizations keep their data catalog current and reduce their system resources.

Through Microsoft's AI-powered insights, Purview's discovery engine can classify and recognize data according to its content, usage patterns, and context. This method ensures that new information is properly categorized.

Information Classification

When it comes to understanding an organization's data, classification plays a vital role. This is especially true when handling sensitive information which is explained as below.

- Microsoft Purview has built-in classifiers that can automatically identify various types of data. These include financial information, protected health information, and intellectual property. These tools can help organizations quickly find the location of sensitive data.
- Due to the unique nature of an organization's data, it
 is often necessary to create custom classification tools
 that are specific to the organization. Through Purview,
 an organization can identify the types of data that it
 needs to classify. These tools can be customized to
 recognize specific keywords or patterns.
- Classification automatically tags data with labels that highlight its ownership, type, and sensitivity.
 These labels can help improve the discoverability of information in the catalog and comply with various regulations.

Centralized Data Cataloging

Microsoft Purview's centralized data catalog is the hub of the platform, serving as a single point of reference that holds all the company's data assets with unified data cataloging. Examples of data cataloguing could be for a given data set of cities whether one can group them based on country business where enterprise exists.

Unified Data Catalog

A comprehensive data catalog is essential for managing the massive amount of information that an organization has stored in various environments. With Microsoft Purview's catalog, you can easily consolidate all of your discovered data into a single repository, giving you a holistic view of the data landscape.

- The catalog's metadata management features capture and store details about each type of data asset, such as its structure, classification, lineage, and source. These provide valuable context to help you understand their quality and relevance.
- The Purview catalog can also integrate with business glossaries and data schemas, which help users understand the concepts of data in a more businessoriented manner. This feature helps nontechnical users gain access to the information they need.
- Users can easily search the contents of the Purview data catalog using various filters, such as source, owner, data type, and sensitivity. Its search capabilities are designed to provide relevant results in a fast and efficient manner, especially in large-scale data sets.

Data Asset Enrichment

In addition to basic metadata, the Purview platform also allows users to enrich their data assets with additional details, which helps improve their governance and usability with below:

- Purview's annotations feature allows users to add their own annotations to their data assets, which provide instructions on how to interpret and use the information. They can also be used to share knowledge across teams.
- The Purview data catalog can also assign one or both a steward and an owner to each asset. The latter is responsible for ensuring that the data follows policies, while the former is accountable for its relevance and accuracy. This process helps establish a clear understanding of the responsibilities related to data management.
- Purview's usage analytics feature can help users identify the activities and usage of their data assets.
 This information can be utilized to improve the efficiency of data management and ensure that it is readily accessible to those who need it.

Data Lineage and Impact Analysis

One of the most critical factors that organizations need to consider when it comes to tracing the flow of data is understanding the data lineage. This feature allows them to identify the various sources of their data and ensure that it is secure. With Microsoft Purview, they can easily view and analyze the data lineage.

End-to-End Data Lineage

Through Purview, organizations can visualize and capture the entire journey of their data, from its initial source to its destination. This feature provides a comprehensive view of how data is transformed and aggregated across various systems.

- Users can explore the data's journey using interactive lineage diagrams, which highlight the various steps involved in the data's transformation, such as data warehouses, ETL pipelines, and business intelligence tools. These tools make it easier to identify areas of weakness or potential bottlenecks.
- The ability to track and record the transformation process ensures that data is accurately stored and analyzed. This feature is very important for ensuring that the changes are performed properly and that the data is not affected by any issues.
- With the ability to map the sources and targets of data, users
 can easily identify where and how it is being consumed.
 This feature helps organizations keep track of their data's
 flow and ensure that they are able to maintain transparency.

Impact Analysis

An impact analysis is a must-have for organizations that require a deeper understanding of how changes in their data sets can affect them.

 Users can simulate the effect of changes to data structures, transformations, and sources through Purview's change impact assessment. This tool helps organizations identify potential disruptions that could affect their downstream systems and reports. The Purview feature can visualize the dependencies between various processes and data assets, which can help identify areas where changes can affect them. This is particularly useful in complex environments where multiple data sources are interconnected.

Robust Data Governance

The core of Microsoft Purview's capabilities is data governance, which enables organizations to manage and enforce policies. It provides them with the necessary tools to comply with regulations and legal requirements. Example of data governance includes retention of data such as information labeled as records based on country jurisdiction and removal of personal data such as Passport document, health checkup document from company repositories.

Policy Management and Enforcement

Data governance is a process that involves the creation, implementation, and enforcement of policies that regulate how information is accessed, utilized, and safeguarded.

• Through the use of Purview, organizations can create and enforce policies that specify the types of data assets that can be accessed and what conditions are required to safeguard them. These policies can then be applied across the enterprise to ensure consistency.