

KROWLEDGE MANAGEMENT AND NDUSTRIAL REVOLUTION.4:0



Rajendra Kumar, Vishal Jain, Venus C. Ibarra, Corrienna Abdul Talib, and Vinay Kukreja



WILEY

Knowledge Management and Industry Revolution 4.0

Scrivener Publishing

100 Cummings Center, Suite 541J Beverly, MA 01915-6106

Publishers at Scrivener
Martin Scrivener (martin@scrivenerpublishing.com)
Phillip Carmical (pcarmical@scrivenerpublishing.com)

Knowledge Management and Industry Revolution 4.0

Edited by

Rajendra Kumar

Dept. of Computer Science & Engineering, Sharda University, Greater Noida, India

Vishal Jain

Dept. of Computer Science & Engineering, Sharda University, Greater Noida, India

Venus C. Ibarra

San Pablo Colleges, Laguna, Philippines

Corrienna Abdul Talib

Dept. of Educational Science, Mathematics and Creative Multimedia, Universiti Teknologi Malaysia

and

Vinay Kukreja

Centre for Research Impact & Outcome, Chitkara University Institute of Engineering and Technology, Chitkara University, Punjab, India





This edition first published 2024 by John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, USA and Scrivener Publishing LLC, 100 Cummings Center, Suite 541J, Beverly, MA 01915, USA © 2024 Scrivener Publishing LLC

For more information about Scrivener publications please visit www.scrivenerpublishing.com.

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, except as permitted by law. Advice on how to obtain permission to reuse material from this title is available at http://www.wiley.com/go/permissions.

Wiley Global Headquarters

111 River Street, Hoboken, NJ 07030, USA

For details of our global editorial offices, customer services, and more information about Wiley products visit us at www.wiley.com.

Limit of Liability/Disclaimer of Warranty

While the publisher and authors have used their best efforts in preparing this work, they make no representations or warranties with respect to the accuracy or completeness of the contents of this work and specifically disclaim all warranties, including without limitation any implied warranties of merchantability or fitness for a particular purpose. No warranty may be created or extended by sales representatives, written sales materials, or promotional statements for this work. The fact that an organization, website, or product is referred to in this work as a citation and/or potential source of further information does not mean that the publisher and authors endorse the information or services the organization, website, or product may provide or recommendations it may make. This work is sold with the understanding that the publisher is not engaged in rendering professional services. The advice and strategies contained herein may not be suitable for your situation. You should consult with a specialist where appropriate. Neither the publisher nor authors shall be liable for any loss of profit or any other commercial damages, including but not limited to special, incidental, consequential, or other damages. Further, readers should be aware that websites listed in this work may have changed or disappeared between when this work was written and when it is read.

Library of Congress Cataloging-in-Publication Data

ISBN 978-1-394-24261-0

Cover image: Pixabay.Com

Cover design by Russell Richardson

Set in size of 11pt and Minion Pro by Manila Typesetting Company, Makati, Philippines

Printed in the USA

10 9 8 7 6 5 4 3 2 1

Contents

Pr	eface	!		xix
Ac	knov	vledge	ment	xxiii
1	The	5G Te	chnology IR4 and Knowledge Management	1
	Vys	hali Ra	o K. P., Shanthi M. B. and Sudhakar K. N.	
	1.1		duction	2
	1.2	5G Te	echnology Architecture	2
	1.3		nology Features of 5G	5
	1.4	Appli	cations of 5G Technology in Industry 4.0 (4IR)	6
	1.5	Know	vledge Management in Industry 4.0	11
		1.5.1	Architecture of Knowledge Management	12
	1.6	The R	Role of 5G Technology in Knowledge Management	13
	1.7	Challe	enges of Implementing 5G Technology for Knowledge	
		Mana	ngement	14
	1.8	Futur	re Trends and Developments in 5G Technology	
		and K	Knowledge Management	16
		Refer	ences	17
2	Imp	oact of	Knowledge Management on Industry 4.0	21
	Am	ala J. a	nd Anitha K.	
	2.1	Intro	duction	22
		2.1.1	Concept of KM	22
		2.1.2	Definitions	23
	2.2	State	of Art	23
		2.2.1	Industry 4.0	23
		2.2.2	Knowledge Management	24
	2.3	Mode	els of Knowledge Management	25
		2.3.1	Von Krogh and Roos Model	25
		2.3.2	Nonaka and Takeuchi Model	25
		2.3.3	Choo Sense-Making KM Model	26
		2.3.4	WIIGS KM Model	27

vi Contents

		2.3.5	Boisot I-Space	28
		2.3.6	ZACK Knowledge Management	30
		2.3.7	Complex Adaptive System Models	32
	2.4	Propo	osed Model for Industry 4.0	33
	2.5	Conc		35
		Refer	ences	35
3	-	_	g Knowledge Management in the Era of Industry 4.0:	
			ogical Revolution for Organizational Excellence	39
	Ani	ta Moh	anty, Bright Keswani, Subrat Kumar Mohanty,	
	Ami	barish	G. Mohapatra, Sasmita Nayak	
	and	Md M	obin Akhtar	
	3.1	Intro	duction	40
		3.1.1	The Foundation of Knowledge Management	40
		3.1.2	Defining Knowledge Management	41
		3.1.3	Overview of the Industrial Revolution(s)	41
		3.1.4	The Importance of the Relationship Between	
			Knowledge and Industrial Progress	41
	3.2	Histo	rical Perspective	42
		3.2.1	Brief Overview of the First, Second,	
			and Third Industrial Revolutions	42
		3.2.2	The Role of Knowledge and Innovation	
			in Each Revolution	43
		3.2.3	Lessons Erudite from Historical Industrial	
			Revolutions	44
	3.3	Know	rledge Management in the Fourth	
		Indus	strial Revolution (Industry 4.0)	45
		3.3.1	Introduction to Industry 4.0 and Its Key	
			Characteristics	45
		3.3.2	The Data-Driven Nature of Industry 4.0	47
		3.3.3	The Role of Digital Technology, IoT, and AI	
			in Industry 4.0	49
		3.3.4	The Explosion of Data and Information	
			in the Digital Age	51
	3.4	The I	ntersection of Knowledge and Technology	52
		3.4.1	How Technology Facilitates Knowledge Management	52
		3.4.2	Knowledge Management Tools and Platforms	
			in the Digital Age	53
		3.4.3	Data Analytics and Artificial Intelligence in	
			Knowledge Management	53
	3.5	Know	rledge Creation and Capture	54

	3.5.1	Strategies to Foster Knowledge Creation and Capture	
		in the Industrial Context	55
	3.5.2	The Vital Role of Innovation and R&D	
		in Knowledge Generation	57
	3.5.3	Effective Approaches for Documenting	
		and Safeguarding Knowledge	59
3.6	Facilit	ating Knowledge Sharing and Dissemination	59
	3.6.1	Prioritizing Intra-Organizational Knowledge Sharing	60
	3.6.2	Utilizing Collaborative Tools and Platforms	
		for Enhanced Knowledge Exchange	61
	3.6.3	Overcoming Challenges and Implementing	
		Solutions in Knowledge Distribution	63
3.7	Know	ledge Transfer and Training Initiative	65
	3.7.1	Addressing the Skills Gap in the Fourth	
		Industrial Revolution Era	65
	3.7.2	Knowledge Transfer from Seasoned Professionals	
		to New Recruits	67
	3.7.3	Training and Development Programs Tailored	
		for Knowledge-Intensive Industries	67
3.8	Strateg	gic Knowledge Management	
	for Fo	stering Innovation	69
	3.8.1	The Catalytic Role of Knowledge Management	
		in Fueling Innovation Within the Context	
		of Industry 4.0	69
	3.8.2	Illustrative Case Studies of Organizations Leveraging	
		Knowledge to Drive	71
	3.8.3	Cultivating an Innovative Culture Through Proficient	
		Knowledge Management Practices	72
	3.8.4	Knowledge Management Challenges and Solutions	74
3.9	Comn	non Challenges in Managing Knowledge	
	Durin	g Industrial Revolutions	76
	3.9.1	Solutions and Best Practices for Overcoming	
		Knowledge Management Obstacles	78
	3.9.2	The Role of Leadership and Organizational Culture	
		in Addressing Challenges	80
3.10	Concl	usion	82
	3.10.1	Ongoing Importance of Knowledge Management	
		in the Face of Industrial Revolutions	82
	3.10.2	The Potential Impact of Future Industrial	
		Revolutions on Knowledge Management	83

		3.10.3	Final Thoughts and Recommendations for Organizations	83
		Refere	•	84
1	Effe	_	Manufacturing: Organizational Innovation Through Inowledge Management, A McElroy Knowledge Life roach	87
	-		vak, Atmika Patnaik, Ipseeta Satpathy, Vishal Jain,	
	_	_	tnaik and Majidul Islam	
	4.1	Intro	duction	88
	4.2	of Kn	ashing the Innovation Possibilities: The Effectiveness owledge Creation in Manufacturing Organizations	91
	4.3		aging Manufacturing Industries' Potential Through ent Knowledge Capture	94
	4.4		vledge Sharing as a Tool for Innovation	, 1
			inufacturing Organization	97
	4.5		Theories to Action: The Impact of Knowledge	
			cation in Manufacturing Industries	100
	4.6		vledge Management Practices in Global	
			facturing Organizations: Boosting Innovation	
			erformance	103
	4.7	Conc	lusion	106
		Refere	ences	106
5	Ind	ustry 4	.0 Trends and Strategies: A Modern Approach	
	witl	1 Focus	s on Knowledge Management	111
	Tar	un Kun	nar Vashishth, Vikas Sharma,	
	Ken	al Kris	han Sharma, Bhupendra Kumar, Sachin Chaudhary	
	and	Rajnee	esh Panwar	
	5.1	Intro	duction	112
		5.1.1	0	113
		5.1.2	1 ,	114
	5.2		rstanding Industry 4.0	115
			Evolution of Industrial Revolutions	116
		5.2.2	Key Concepts of Industry 4.0	117
		5.2.3	Enabling Technologies in Industry 4.0	119
	5.3		ture Review	121
	5.4	Emer	ging Trends in Industry 4.0	123
		5.4.1	Digital Transformation and Connectivity	123
		5.4.2	Integration of Cyber and Physical Systems	125

		5.4.3	•	127
			Workforce Training and Skill Development	129
		5.4.5	0 1	131
	5.5		vledge Management in Industry 4.0	133
		5.5.1	7	133
		5.5.2	0 1	135
		5.5.3	e e	137
		5.5.4	6 6	139
	5.6		raging Knowledge Management	1.40
			accessful Industry 4.0 Implementation	140
		5.6.1	Enhancing Decision Making with Knowledge Insights	140
		5.6.2	, ,	1.41
		5 6 2	Integration	141
			Enabling Continuous Learning and Innovation	142
			Mitigating Risks and Enhancing Adaptability	143
	5.7		Studies: Industry 4.0 Implementation	1 4 4
			Knowledge Management	144
		5.7.1	Manufacturing Sector Case Study	144
		5.7.2	11 / 1	145
	5.8	5.7.3		146
	5.0		e Directions and Challenges Evolving Trends in Industry 4.0	147 147
		5.8.2		14/
		3.0.2	Integration	148
		5.8.3		150
		5.8.4		151
	5.9		lusion	153
	0.5	5.9.1		153
		5.9.2	1 , ,	100
		0.7.2	Management	154
		5.9.3	· ·	155
		Refer	1	156
				100
6			ntelligence on Knowledge Management	
			try Revolution 4.0: Impacts and Challenges	159
			d Tukkappa K. Gundoor	
	6.1		duction	160
	6.2		ground of the Study	161
	6.3		stry 4.0 Revolution	162
	6.4		nology is Driving Industry 4.0	163
		6.4.1	The Internet of Things (IoT)	163

x Contents

	6.4.2	AI and ML	164
	6.4.3	Big Data Analytics	164
	6.4.4	Automation and Robotics	165
	6.4.5	Cloud Computing	165
	6.4.6	AR and VR	165
	6.4.7	Cybersecurity and Data Privacy	165
	6.4.8	Additive Manufacturing (3D Printing)	165
	6.4.9	Blockchain	166
6.5	Role o	of AI in KM and IR 4.0	166
	6.5.1	Extraction and Discovery of Knowledge	166
	6.5.2	Knowledge Retrieval and Skillful Search	166
	6.5.3	Decision Support and Cognitive Computing	167
	6.5.4	Virtual Assistants and Chatbots	167
	6.5.5	Using Machine Learning to Improve Knowledge	167
	6.5.6	Knowledge Management and Predictive Analytics	167
	6.5.7	Robotic Process Automation (RPA) and Automation	167
6.6	The E	ffects of AI on IR 4.0 and KM	168
	6.6.1	Enhanced Application and Acquisition of Knowledge	168
	6.6.2	Improved Search and Retrieval of Information	168
	6.6.3	Enhanced Decision Making and Cognitive Support	168
	6.6.4	Personalized Knowledge Delivery	169
	6.6.5	Automation of Knowledge-Intensive Processes	169
	6.6.6	Improved Knowledge Creation and Innovation	169
	6.6.7	Proactive Knowledge Management	169
	6.6.8	Enhanced Collaboration and Knowledge Sharing	170
6.7	Key C	Challenges of AI in KM and IR 4.0	170
	6.7.1	Quality and Availability of Data	170
	6.7.2	Ethics and Privacy Concerns	170
	6.7.3	Insufficient Skill and Knowledge	171
	6.7.4	Interoperability and Integration	171
	6.7.5	Trust and Explainability	171
	6.7.6	Cultural Adoption and Change Management	171
	6.7.7	Fairness and Bias	172
	6.7.8	Cost and Scalability	172
6.8	Limit	ation of the IR 4.0 and KM	172
	6.8.1	Difficulties with Technological Complexity and	
		Integration	172
	6.8.2	Investment Cost and Return	173
	6.8.3	Workplace Skill Gaps and Readiness	173
	6.8.4	Privacy and Data Security Concerns	173
	685	Rias and Ethical Considerations	173

		6.8.6	Cultural and Organizational Difficulties	174
		6.8.7	Insufficient Human Engagement and Proficiency	174
		6.8.8	Error and Unpredictability	174
	6.9	Future	e Direction	174
		6.9.1	Better Integration of AI with KM	175
		6.9.2	0 0 7	175
		6.9.3	Collaboration and the Management of Social	
			Knowledge	175
		6.9.4	Integrating New Technologies with Knowledge	
		. o =	Management	175
		6.9.5	Prioritizing Knowledge Ethics and Bias Mitigation	175
		6.9.6	Adaptive Education and Customized Information	170
		6.9.7	Dissemination	176
		0.9.7	Assessing Knowledge Ecosystems and Open Knowledge	176
		6.9.8	Agile Knowledge Management and Ongoing	170
		0.7.0	Education	176
	6.10	Resea	rch Challenges	176
			The Acquisition and Extraction of Knowledge	177
			Knowledge Structure and Representation	177
			Collaboration and the Sharing of Knowledge	177
		6.10.4	Validation of Knowledge and Quality Control	177
		6.10.5	Consequences for Law and Ethics	177
		6.10.6	Human-Machine Interaction in KM	178
			Management of Change and Culture in Organizations	178
			Measuring and Assessing the Impact of KM	178
			Sustainability and Scalability	178
	6.11	Concl		178
		Refere	ences	179
7	Bler	ding o	f Knowledge Management with Industry 4.0:	
	AN	ew For	mula for Success!	183
	Kav	itha R.	Gowda, Sunanda Vincent Jaswant,	
			ghese Kureethara and Jayanta Banerjee	
	7.1	Introd	luction	184
		7.1.1	Knowledge Management	184
		7.1.2	Industry 4.0	185
	7.2		ry of Industry 4.0	185
		7.2.1	Opportunities and Benefits of Industry 4.0	186
		7.2.2	Challenges of Industry 4.0 and Knowledge	1.05
			Management	187

xii Contents

	7.3	Objec	ctives of the Chapter	188
		7.3.1	To Examine the Impact of Technology	
			on Knowledge Creation Among Employees	188
		7.3.2	To Observe the Knowledge Sharing and Prospect	
			of Industry 4.0	189
		7.3.3	To Analyze the Relationship of Knowledge	
			Management with Industry 4.0	191
		7.3.4	To Understand the Benefits of Blending	
			of Knowledge Management with Industry 4.0	192
	7.4	Conc	lusion	193
		Refer	ences	194
8	Mo	dern A	pproaches and Implications Toward Industry 4.0	197
		_	nt Shukla, Amit Tripathi, Gaurav Bharti,	
	Bhu	ıpendei	r Parashar, Nitin Bhardwaj, Aakash Gupta	
			m Verma	
	8.1		duction	198
		8.1.1	Background of Industry 4.0	198
		8.1.2	0 11	199
		8.1.3	,	199
	8.2		ature Review	200
			Evolution of Industry 4.0	200
			Previous Studies on Modern Approaches	201
			Gaps in Current Literature	203
	8.3		ern Methodologies Supporting Industry 4.0	205
		8.3.1		205
			8.3.1.1 Definition and Characteristics	205
			8.3.1.2 Application in Industry	206
		8.3.2	8 \ /	208
			8.3.2.1 Components and Structure	208
			8.3.2.2 Role in Smart Manufacturing	209
		8.3.3		210
			8.3.3.1 Importance in Data Processing	210
			8.3.3.2 Case Studies	211
		8.3.4	Machine Learning (ML)	212
			8.3.4.1 Algorithms and Application	212
			8.3.4.2 Role in Predictive Maintenance	213
		8.3.5	Robotics	214
			8.3.5.1 Current Innovations	214
			8.3.5.2 Robotics in Modern Production Lines	214
		8.3.6	Additive Manufacturing	215

			8.3.6.1	Types and Materials	215
				Benefits in Customization and Production	216
	8 4	Impli		Adopting Industry 4.0 Practices	217
	0.1	-		ce Adaptation	217
		0.1.1		Training and Skill Enhancement	217
				Job Roles and Evolution	218
		8.4.2			218
		0.4.2		Risks and Challenges	218
				Best Practices in Cybersecurity	210
			0.1.2.2	for Industry 4.0	219
		8.4.3	Return o	on Investment	219
		0.1.0	8.4.3.1		220
			8.4.3.2	Long-Term Benefits	220
	8.5	Cross		ollaboration	221
				Academic Institutions	221
				Stakeholders and Contributions	222
				aking and Regulatory Landscape	223
	8.6		•	uccessful Adoption	224
		8.6.1		dized Frameworks and Guidelines	224
			8.6.1.1	Importance of Interoperability	224
				Security Measures	224
			8.6.1.3	•	224
		8.6.2	Continu	ous Improvement and Adaptability	225
		8.6.3		idies and Real-World Applications	225
	8.7	Futur		ts and Research Directions	226
		8.7.1	Emergin	ng Technologies in Industry 4.0	226
		8.7.2	Challeng	ges and Opportunities	226
		8.7.3	Potentia	l Growth Areas and Innovations	227
			8.7.3.1	Personalized Manufacturing	227
			8.7.3.2	Augmented Workforce	227
			8.7.3.3	Circular Economy	228
	8.8	Conc	lusion		228
		Refere	ences		229
9	Mar	naging	Knowled	ge in the Era of Industry 4.0:	
			and Stra	·	239
		_		i Bharathi Madavarapu,	
			•	and Ramya Thatikonda	
	9.1		duction		240
			ture Revi		241
	9.3	Impa	cts of Indi	ustry 4.0	246

Contents xiii

xiv Contents

	9.4	Importance of Knowledge Management in the Context	
		of Industry 4.0	248
	9.5	Knowledge Management	251
	9.6	Overview of Industry 4.0 and Technologies	253
	9.7	Implications of Industry 4.0 for Knowledge Management	254
	9.8	Role of Artificial Intelligence, Big Data, and IoT	
		in Knowledge Management	255
	9.9	Challenges of Knowledge Management in Industry 4.0	256
		Strategies for Effective Knowledge Management	258
		Best Practices for Knowledge Management	
		in Industry 4.0	260
	9.12	Strategies for Leveraging Technology for Effective	
		Knowledge Management	261
	9.13	Case Studies of Successful Knowledge Management	
		in Industry 4.0	262
	9.14	Result	266
	9.15	Discussion	266
	9.16	Conclusion	270
	9.17	Future Directions	271
		References	272
10	Enha	ance Knowledge Management in Industry 4.0	275
	Amb	nika N.	
	10.1	Introduction	276
	10.2	Background	281
	10.3	Literature Survey	284
	10.4	Previous Study	289
	10.5	Case Study	290
	10.6	Analysis of the Work	291
	10.7	Challenges of Data Analytics	292
	10.8	Future Scope	294
	10.9	Conclusion	296
		References	296
11	Indu	strialized Control and Automation System (ICAS):	
		oftware-Defined Analysis Framework for Industry 4.0	299
	Kart	hikeyan V., Dani Reagan Vivek J., Gopalakrishnan K.	
	and	Ezhil Kalaimannan	
	11.1	Introduction	300
		11.1.1 Industry Fourth-Generation Technologies	302
		11.1.1.1 The Industrial IoT (IIoT)	302

			11.1.1.2 Automation	302
			11.1.1.3 AI—Artificial Intelligence	303
			11.1.1.4 Big Data (BD) and Analytics	303
			11.1.1.5 The Cloud	303
			11.1.1.6 Cybersecurity	303
		11.1.2	Business Drivers of i4.0	304
		11.1.3	Industrial Internet	306
	11.2	Related	l Works	307
		11.2.1	Technologies	308
		11.2.2	Applications	308
		11.2.3	Management Innovation	310
	11.3	Health	care Applications in Industries	314
		11.3.1	Major Challenges Associated with Healthcare	314
		11.3.2	•	315
		11.3.3	C	316
		11.3.4	Open Research Issues to be Addressed	317
	11.4	Invento	ory Management and Quality Control	318
		11.4.1	, ,	318
		11.4.2	,	319
		11.4.3	Types of Inventory Management	320
		11.4.4	Inventory Management and IIoT	321
		11.4.5	Open Research Issues to be Addressed	322
	11.5	•	is of a Machine Learning Algorithm	
			lict Wine Quality	322
			Objectives	323
		11.5.2	Conventional Schemes for Wine Quality	
			Assessment (WQA)	323
		11.5.3	Proposed Autonomous ML Scheme-Based WQA	324
		11.5.4	Open Research Issues to be Addressed	325
	11.6		sion and Future Directions	326
		Referer	ıces	327
12	Struc	tural Un	nderstanding of the Relationship Between Various	
			ss of Programming and Creative Attitudes as Part	
			e Management Process	333
		_	kui, Eng Tek Ong, Khar Thoe Ng, Yoon Fah Lay	
		ubuh Ai		
	12.1	Introdu		334
		12.1.1	The Purpose of this Study	334
		12.1.2	Research Background	334
			Identification of Problems	336

xvi Contents

	12.2	Method		338	
		12.2.1	Survey Targets and Procedures	338	
		12.2.2	Survey Items	339	
	12.3	•			
	12.4	Results			
		12.4.1	Preliminary Analysis	340	
		12.4.2	Descriptive Statistics and Results of Correlation	1	
			Analysis	341	
		12.4.3	Result of Covariance Structural Analysis of All		
			Factors and Items	343	
	12.5	12.5 Discussion		344	
	12.6	Conclusion		345	
		12.6.1	Summary of this Research	345	
		12.6.2	Limitations and Reflections for Future Study	346	
		Acknow	wledgments	347	
		Note		347	
		Referei	nces	347	
13	Blended-Mode Instruction for Knowledge Management				
	Toward IR4.0: Exemplars in Lifelong STREAM Education				
	and The Way Forward			351	
	Kamolrat Intaratat, Guan Xing Zhi, Subuh Anggoro,				
	Khar Thoe Ng and Dungkamol Intaratat				
	13.1	Introdu		352	
		13.1.1	Background/Overview of Literacy and Technolog		
			Enhanced Knowledge Management (KM)	97	
			Platforms	352	
		13.1.2	Problem Statement and Rationale	353	
		13.1.3	Research Objectives and Methodologies		
			Implemented	353	
			sis of Findings and Illustrations of Case Exemplar		
		13.2.1	Operational Definitions of BMI, KM in STREA		
			Education Toward IR4.0 Reflecting SDGs (RO)		
			13.2.1.1 Blended-Mode Instruction (BMI)	354	
			13.2.1.2 Knowledge Management (KM)		
			and its Roles in STREAM Education		
			for IR4.0 in Line with SDGs	357	
		13.2.2	Exemplars on How BMI Facilitated Lifelong		
			Learning with KM Considering Local Wisdom		
			and Literacy (RO2)	362	

		13.2.2.1 Case Exempla Facilitated Life	r(s) on How BMI clong Learning			
		Considering L	iteracy with KM	362		
		13.2.2.2 Case Exempla	r(s) on How BMI			
			elong Learning			
			ocal Wisdom with KM	364		
	13.3	Conclusion		366		
		13.3.1 Summary and Implication		366		
		13.3.2 Limitations and Recomm	nendations	367		
		Acknowledgments		367		
		References		367		
14	Insig	ht Review on Advanced Digital M	lanufacturing			
	Techi	nology Solutions for Industry 4.0		371		
		David Neels Ponkumar, K. Saravanan, Riboy Cheriyan				
	and (Chinnadurai Manthiramoorthy				
	14.1	Introduction		372		
	14.2	Digitization of Manufacturing Se	ctors	374		
14.3 Knowledge Management Practices Adopted			es Adopted			
		in Manufacturing		376		
	14.4	Challenges in Digitization of Ind		379		
	14.5	,	cles and Hindrances	383		
	14.6			384		
		References		384		
15		ncing Students' Learning Achiev	•			
		Skills, and Self-Regulation Skills—Knowledge Management				
		Education 4.0 Perspective		389		
		a Cindy F. Cardona, Amelia T. Bu	an, Ellen D. Inutan			
		Rajendra Kumar				
	15.1			390		
		Literature Review		392		
	15.3	07		399		
	15.4	15.3.1 The Model		399		
		Participants		400		
		Research Instruments		400		
	15.6			401		
	15.7 15.8	Data Analysis Results and Discussion		403 403		
	15.8	15.8.1 Performance of Students	in Achievement Tests	403		
		13.0.1 FEHOLIHANCE OF STUDENTS	III ACHIEVEHIEHL TESIS	400		

xviii Contents

	15.8.2 Performance of Students in Terms of the	
	21st-Century Skills and Self-Regulation Skil	ls 404
15.9	Conclusion	
	References	406
Index		413

This book focuses on how the practices of Industrial Revolution 4.0 and knowledge management interact to create value. This volume mainly discusses the impact and challenges of knowledge management in the Fourth Industrial Revolution. In recent years, the value chain relationships and related activities have taken advantage of new technologies, but a new era is beginning and the existing conceptual frameworks require a road-map for innovation strategies and effective implementation. The material collected herein includes case studies contributed from researchers and industry practitioners that showcase the impact of practices and challenges presented by technological changes, upgradation of old systems, and internal and external factors.

Knowledge Management and Industrial Revolution 4.0: Impacts and Challenges describes how knowledge management impacts the automation of the industry in secure, controlled, and optimized ways. For instance, the use of the latest technologies and sensors can lead to significant time and cost savings, and operators can utilize their machines and equipment from remote locations. The Industrial Revolution 4.0 incorporates the latest technologies for automation and, in many cases, the result is similar to working from home, even in manufacturing.

The use of deep learning should offer many quality control benefits. Furthermore, blockchain technology can help the industry with automation in secure and transparent ways. Apart from industry automation, other departments like human resources can also use effective knowledge management for better outcomes. The use of HR knowledge management allows employees to find and access the information they require without the assistance of the HR department. However, proper management is required to make all information accessible to every employee, otherwise they can become exhausted or access information not fruitful to them.

The book focuses on every aspect of the industry to help all the stake-holders of an organization. The benefits include a reduction in time required for accessing information, easier training, decreased operational expenses, improved stakeholders' satisfaction, faster problem-solving, increased pace of innovation, simpler employee review and progress reports, etc.

Chapter 1 discusses the integration of IoT (Internet of Things) into manufacturing processes. It also introduces new challenges, including cyber-security vulnerabilities and the necessity for upskilling labor forces.

Chapter 2 proposes an intelligent complex adaptive system named 4A, which insists on Agent, Algorithm, Architecture, and Adaptation. The proposed model aims to offer a more adaptable and flexible approach to KM in the context of I4.0.

Chapter 3 discusses the synergizing of knowledge management in the era of Industry 4.0.

Chapter 4 gives an overview of how knowledge production (knowledge creation, capture, sharing, and application) helps manufacturing organizations acquire new information, discuss best practices, successfully use knowledge, and incorporate new knowledge to promote innovation.

Chapter 5 sheds light on the significance of cyber security measures in safeguarding sensitive data and maintaining the integrity of interconnected systems. This comprehensive review highlights the transformative potential of Industry 4.0 and the pivotal part of knowledge management in its successful implementation.

Chapter 6 discusses the use of artificial intelligence in knowledge management and the Industrial Revolution 4.0.

Chapter 7 presents a transformative opportunity for organizations seeking enhanced efficiency and sustainable growth through the convergence of Industry 4.0 and knowledge management.

Chapter 8 provides various insights on the requirements for advanced development and dynamic change in the industrial sector.

Chapter 9 serves as a comprehensive guide for organizations seeking to harness the potential of Industry 4.0 while adeptly managing their knowledge assets.

Chapter 10 discusses the use of IoT and data analytics to enhance knowledge management in Industry 4.0.

Chapter 11 presents a study of the software-defined analysis framework for Industry 4.0, and specifically for Industrialized Control and Automation Systems (ICAS).

Chapter 12 includes the results of a survey aimed at understanding the structural relationship between interest in programming and creative attitudes among Japanese high school students as part of the knowledge management process in preparation for the Industrial Revolution 4.0.

Chapter 13 examines the concepts and roles of Blended-Mode Instruction (BMI) as an emerging knowledge management platform during the Industrial Revolution 4.0. It aims to promote Science, Technology, Reading, Engineering, Arts, and Mathematics (STREAM) education in three Southeast-Asian countries and China.

Chapter 14 gives an insightful review of advanced digital manufacturing technology solutions for Industry 4.0.

Chapter 15 presents a study for enhancing students' learning achievement, 21st-century skills, and self-regulation skills with a knowledge management and Industry 4.0 perspective.

Editors Rajendra Kumar Vishal Jain Venus C. Ibarra Corrienna Abdul Talib Vinay Kukreja

Acknowledgement

This book is a collective effort not only by the contributors but also the publisher and its staff, reviewers, and critics. The editors are grateful to Mr. Martin Scrivener for accepting the book proposal and publishing the book within the stipulated time. Many thanks to the editorial and production team of Scrivener publishing.

Editors are thankful to the contributors of the book and all the editors who reviewed the contents with full enthusiasm.

Editors are very much thankful to Sharda University (India), San Pablo Colleges (Philippines), Universiti Teknologi Malaysia (Malaysia), and Chikara University (India) for providing necessary support and resources.

Last, but not the least, the editors are thankful to their colleagues and families for their kind cooperation and direct/indirect support.

Editors Rajendra Kumar Vishal Jain Venus C. Ibarra Corrienna Abdul Talib Vinay Kukreja

The 5G Technology IR4 and Knowledge Management

Vyshali Rao K. P.1*, Shanthi M. B.2 and Sudhakar K. N.3

¹Department of ISE, CMR Institute of Technology, Bangalore, India ²Department of CSE, CMR Institute of Technology, Bangalore, India ³SoCSE, RV University, Bangalore, India

Abstract

Often termed as Industry IR-4.0, the fourth revolution industry encompasses the merging of high-end technologies, with a distinct emphasis on the Internet of Things (IoT), within the manufacturing domain, leading to the transformation of the industrial landscape into a heightened state of intelligence. The IoT concept encompasses the interlinking of hardware devices, vehicles, and various objects embedded with sensors and connectivity software, facilitating processes like data collection, organization, and exchange. The swift growth of IoT in the present years has led to an upsurge in Internet-connected devices spurring the need for faster and more dependable networks to accommodate this expansion. The emergence of 5G networks offers a potential solution delivering enhanced speeds, reduced delay, and increased capacity compared to previous generations. These 5G networks are well positioned to support a wide variety of IoT devices, including sensors, wearable, smart cities, autonomous vehicles, and industrial factories. Thanks to its increased bandwidth and decreased latency, 5G facilitates real-time communication between devices enabling more efficient data transfers. This capability finds particular relevance in applications, such as industrial automation, where seamless real-time communication between machines enhances production processes. Notably, 5G networks for IoT offer support for extensive machinetype communications (mMTC), and they feature slicing of network, allowing network operators to develop virtual networks optimized for specific industrial IoT applications. However, while the integration of IoT into manufacturing processes brings about advantages, it also introduces new challenges, including cybersecurity vulnerabilities and the necessity for up-skilling labor forces.

^{*}Corresponding author: vyshali.r@cmrit.ac.in

Keywords: Radio access networks (RANs), service-aligned architecture (SAA), long term evolution (LTE), industrial revolution (IR)

1.1 Introduction

The Fourth Industrial Revolution (4IR) is the upcoming level in computerizing the mass production industry. It is fueled by ingenious developments like growth of size of data and their connectivity, analytics, machinehuman interaction, and elevation in robotics. The industrial revolution 4.0, commonly known as Industry 4.0, is exemplified by the integration of advanced technologies to create smart, connected, and highly automated systems [1]. One of the key enablers of Industry 4.0 is the deployment of 5G technology, which represents the 5G mobile networks. 5G is poised to revolutionize various industries by providing unprecedented levels of speed, reliability, and connectivity. In this introduction, we will explore the necessary aspects of 5G technology and its role in powering Industry 4.0.

The 5G technology is the latest improvisation in cellular communication networks succeeding the previous generation, 4G/LTE [2]. It is designed to deliver significantly faster data speeds, lower delays (the time taken by data to travel among devices), and enhanced network capacity. 5G operates on greater frequency bands and millimeter waves, enabling it to handle more significant data volumes with minimal delays. While 5G holds immense promise for Industry 4.0, its widespread implementation faces some challenges. These include the need for significant infrastructure upgrades, ensuring network security and privacy, and addressing potential grievance regarding health effects of larger frequency radio waves [3]. The 5G technology is a critical enabler of Industry 4.0 revolutionizing various sectors by providing faster and more reliable connectivity. Its implementation has the future to transform industries, boost innovation, and expose new business models that leverage the power of smart, connected systems. As 5G networks continue to expand, we can foresee a proliferation of cutting-edge technologies that will reshape our way of living, work, and having an interaction with digital age.

1.2 5G Technology Architecture

Cellular networking has evolved across successive generations with the imminent fifth generation being the latest advancement. The primary objective of preceding iterations was to provide rapid and dependable mobile services to users. However, 5G significantly broadens this objective

introducing an extensive array of wireless services available to users across diverse platforms and multi-layered networks. This new generation, 5G establishes a cohesive, dynamic, and adaptable framework comprised of forward-looking technologies capable of accommodating a wide range of applications. Employing a more advanced architecture, 5G's Radio Access Networks (RANs) are not objectified by the proximity of base stations or intricate infrastructure. Instead, 5G paves the way for a flexible, disaggregated, and virtual RAN augmented by interfaces that create additional data access points.

The 5G basic network infrastructure is crucial for supporting the increased throughput demand of 5G [4]. It follows a cloud-oriented, service-aligned architecture (SAA) defined by 3GPP. This architecture encompasses various 5G functionalities, including security, authentication, session management, and data traffic accumulation from the user end. The 3rd Generation Partnership Project (3GPP) encompasses telecommunication technologies such as RAN, core transport networks, and service capabilities [5]. It has defined comprehensive system requirements for the 5G network infrastructure, which is characterized as service-oriented compared to previous generations. These services are made available via a familiar framework to networking accessibility that are available for usage. Reusability, modularity, and self-circumscription of these 5G network functionalities are added design considerations for the 5G network infrastructure described by the 3GPP specifications.

The architecture of 5G networks is designed to support faster and more reliable wireless communication. It consists of three major components, the radio access network (RAN), the root network, and user equipment (UE). The RAN includes base stations and antennas that connect devices at the end to a network. The basic network manages the flow of data and provides services like authentication and security. The UE refers to the devices used by users to access the network, such as smartphones or IoT devices [6]. Overall, the architecture of 5G networks aims to provide enhanced connectivity and enables new applications and services. The Figure 1.1 depicts the core architecture of 5G networks per 3GPP specifications.

User equipment (UE), such as smartphones or mobile devices that utilize 5G technology, establishes connections through the 5G New Radio Access Network to the 5G core and subsequently to Data Networks (DN), including the Internet.

• Access and Mobility Management Function (AMF) [7]: The AMF serves as the indigenous point of entry for UE connections. It performs tasks such as non-access stratum (NAS)

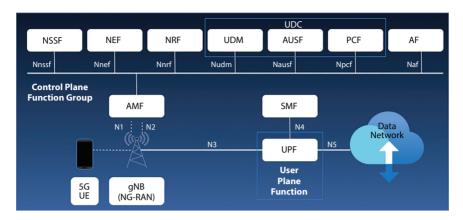


Figure 1.1 5G architecture.

signal termination, NAS encoding and protection of integrity, management of registration, connection, mobility, access authorization and authentication, and security factor management. Depending on the requested service by the UE, the AMF selects the relevant Session Management Function (SMF) to oversee the user session. Additionally, the AMF incorporates the Network Slice Selection Function (NSSF) and serves as the termination point for RAN control plane (CP) interfaces (N2).

- 5G Network Exposure Function (NEF) [8]: The NEF ensures secure and robust access to the network services and capabilities exposed by your 5G network. It provides developers and enterprises with the means to create tailored network services on-demand fostering innovation within an extended ecosystem.
- Network Repository Function (NRF) [9]: As a vital component of the 5G core, the NRF functions as an index that aids other network functions (NFs) in discovering information about other entities within the core, along with necessary service capabilities.
- Authentication Server Function (AUSF) [10]: The AUSF qualifies the AMF to authorize the UE and allow access to the 5G basic services.
- User Plane Function (UPF) [11]: The UPF supervises transporting IP datagram traffic (user plane) among the UE and other external networks.