Shishir Kumar Shandilya Agni Datta Yash Kartik Atulya Nagar

# Digital Resilience: Navigating Disruption and Safeguarding Data Privacy





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It doesn't matter how beautiful your theory is, it doesn't matter how smart you are. If it doesn't agree with the experiment, it's wrong.

Richard Phillips Feynman

To my lifelines, Smita, Samarth, and Nityaa Shishir

To my precious mummum and daddy who are forever young in mind and soul, my dearest and irreplaceable sister, and to the one who has departed

Agni

To my dearest parents and beloved brother

Yash

To Jyoti, and lovely daughters, Kopal and Priyel.

Atulya

## **Preface**

Audere est faucere.

#### Scope

The goal of the book is to provide readers with a detailed exploration of the concepts regulating digital resilience as well as their practical applications in reducing technological disruptions. The principal objective of this book, which covers a various issues related to digital infrastructure, cybersecurity, and approaches for encouraging flexibility and resilience, is to provide readers with the knowledge and abilities required for understanding and implementing the subject matter of digital resilience in life. This contribution is expected to provide significant value to a large target audience, including a diverse demography of individuals, including those enrolled in undergraduate and postgraduate programmes. It is not only designed for students seeking academic degrees in computer science, engineering, cybersecurity, information technology, and related fields. It is also relevant to professionals working in information technology (IT), cybersecurity, system administration, and technology management.

The ideas given in the book provide novel views and practical solutions for enhancing the resilience of digital systems and infrastructure inside businesses. The detailed examination of digital resilience concepts presented here has the potential to greatly improve the understanding and comprehension of students and researchers working in the fields of cybersecurity, digital infrastructure, and technology management. This fundamental knowledge, in turn, serves as a platform for informing and directing future research activities in these particular fields. Individuals entrusted with developing technology policies and regulations, in particular, stand to gain practical insights into the need for digital resilience in ensuring the security and stability of critical infrastructure.

x Preface

Because of its thorough coverage, this material is highly recommended for use in beginning cybersecurity courses and other information security (infosec) instructional programmes. It offers a detailed examination of key ideas and strategies relevant to the disciplines of cybersecurity and information security, while acting as an essential primer for students beginning a cybersecurity study, providing a solid and basic reference to complete their educational requirements.

#### Motivation

This book examines how closely connected both domains are as a complete resource for people with a strong interest in cybersecurity, as well as students and professionals seeking assistance on the issue of digital resilience. Originally conceived as a study on digital resilience, it became apparent that any book addressing this subject would explain the field of cybersecurity due to the link between the two. Due to the COVID-19 pandemic, there has been a collective adaptation leading to the adoption of several new behavioural patterns. However, with the wide diversity of threats and the availability of potential bad actors, a flexible policy is required to ensure that our safety while using the Internet is not compromised. The concept of digital resilience is therefore broken down and examined in great detail, providing a tool that can assist individuals, communities, and even entire societies in coping with the numerous dangers present in our lives when we are online.

The challenges posed by cyber threats are numerous, including hackers purposefully breaking into our computer systems, covert data theft schemes, and unplanned havoc in our technological infrastructure by natural disasters. Broadly speaking, the dangers faced in the digital world present us with a unique and diverse set of challenges that cannot be dealt with by a singular set of plans but rather require a more comprehensive approach. Hence in this regard, the concept of digital resilience is similar to a protective barrier, equipping us with the resources necessary to bounce back fast from failures and the tenacity to persevere in the face of challenges. It provides us with the same kind of determination in the electronic domain that we possess in the physical sphere.

Maintaining an awareness of digital resilience is emerging as a critical method to protect our digital life against the rising frequency of cyberattacks, data breaches, and associated risks. As a result, the primary emphasis of this book is on investigating the numerous aspects that contribute to digital resilience. Understanding its subtleties gives us the tools we need to increase our electronic involvement and digital lives in the face of growing threats. Recent technology breakthroughs have enabled us to see first-hand the enormous potential of digital resilience. This barrier acts as a protective addition having an impact that extends beyond its immediate users to include enterprises and the broader social environment. The consequence of digital resilience in our everyday lives cannot be emphasized, and this book is an essential resource for specialist audiences wanting a thorough grasp of the problem.

Preface xi

The intelligent computers, the learning machines, and a one-of-a-kind digital system known as blockchain are the ones who are in charge of this digital universe. These smart innovations can detect and avoid problems in real time, which is a huge advantage. This is the equivalent, in the world of digital technology, of having a team of superheroes at your command. These technical pioneers are paving the way for a new future in which we can head off problems before they become more serious. Regardless, digital resilience is a lot more than just a technical definition. It is constructed in the shape of a wall that encircles and safeguards all of society. By adopting what is called a 'digitally resilient' mindset, individuals, corporations, and even society as a whole can strengthen their defences against the numerous online threats that are currently present. We enhance our capacity to mitigate the adverse consequences of cyberattacks, such as financial instability and disruptions to the social order, by possessing such resilience.

However, the scope of digital resilience extends well beyond simple repair; it also develops confidence in the stability of the regenerative capabilities of the digital environment. This sense of safety acts very similarly to a safety net for us while we are navigating the virtual world. The effects of digital resilience are far-reaching, penetrating not only the technological but, crucially, the social and economic underpinnings of our society as well. As the power of the digital economy continues to develop, it is important to keep in mind two required factors: innovation and growth. In this context, digital resilience functions as a catalysing force, making it possible for these components to develop to their maximum potential. In a similar vein, the complex social framework, which is driven by the interaction of a great number of distinct pieces, necessitates the presence of this power.

Digital resilience serves as a cornerstone, somewhat in the same way that a solid foundation does, and it is essential to the symbiotic relationship between the dynamics of society. The capability to recover quickly from technological setbacks is necessary for ensuring that everything works together without any difficulties. Its influence is felt not only in the technology but also in the larger social picture, where it acts as an essential variable in promoting both collaborative advancement and cohesive functionality. Its influence is felt not only in technology but also in the larger social picture. Within the pages of this academic initiative, we have all come together to emphasize how important it is to establish digital resilience.

The increasing level of sophistication in technology and the complexities of the Internet world make digital resilience an important problem. Our investigation takes a comprehensive and intellectual approach, exploring the potential of novel concepts. As we explain the many strands that contribute to the significance of digital resilience, we will conduct comprehensive research across different sectors to shed light on the numerous ways in which it influences a variety of elements. Ultimately, we aim to gain a better understanding of why digital resilience is critical in today's society and encourage its widespread adoption. We expect this book to act as a guide to the components of digital resiliency, highlighting its prevalence in the world of technology and its relevance.

#### **Prerequisites**

To fully engage with and comprehend the content of this book, readers must possess a set of essential prerequisites. These prerequisites contain a fundamental grasp of technological principles, including computer systems, networks, and software. Acquiring this level of proficiency is considered necessary for readers to understand the concepts and principles elaborated in this book. To understand the chapter related to quantum computing, readers must possess a requisite level of mathematical proficiency. While not mandatory, proficiency in fundamental mathematical principles, including algebra and statistics, is welcome in this context. The utilization of mathematical formalism is evident in very few specific sections of the book, necessitating readers to be adequately equipped to understand and interact with these mathematical components. However, it is worth noting that most readers who have taken introductory discrete mathematics or mathematics for computer science classes should be able to follow along without any issues.

While not obligatory, possessing a certain level of familiarity with cybersecurity ideas and practices might provide a significant benefit. A foundation of previous knowledge will enhance the grasp of specific chapters that explore subjects related to cybersecurity. It is expected that readers will maintain critical thinking and problemsolving abilities. The book promotes active involvement by using case studies, and reflection. The acquisition of these skills will be important for the proficient application of the principles explained to readers who possess a genuine curiosity about delving into the cross-disciplinary aspects of digital resilience. This concept spans a range of disciplines, including economics, technology, psychology, and policy design. Developing a proclivity for understanding the links and collaborative contributions of numerous fields to digital resilience will boost the reader's engagement with the book.

# **Pedagogy**

The present book is structured into eight chapters, each of which is devoted to a specific piece of the digital world, with the aim of providing an all-round and tailored instructional approach for diverse audiences, while ensuring clarity and coherence throughout the entire book. It is worth noting that the chapters contained in this book are arranged in a deliberate and logical order, such that they encompass the constantly evolving field of computer science and technology. Each of these chapters serves as a reminder of the global significance of digital resilience and cybersecurity. What is particularly noteworthy about the structure of the book is that it has been designed to accommodate a range of teaching techniques, catering to readers of varying levels of expertise, thereby aligning with the book's primary purpose of serving as a guide to the recent developments in computer science. Besides, each chapter of the book offers an in-depth breakdown of the concepts

and phenomena that shape the digital world, while simultaneously emphasizing the complex relationship between digital resilience and cybersecurity, and highlighting their combined significance. This emphasis on their intersection enhances readers' understanding of how these distinct dimensions interact and reinforce one another.

The pedagogical structure of this text has been carefully crafted to facilitate a broad understanding and practical application of digital resilience principles. To achieve this, the book starts by laying a solid foundation in the fundamental concepts relating to digital resilience, introducing the reader to the essential concepts of digital infrastructure, cybersecurity, and adaptability, and, where necessary, presenting mathematical models and formal definitions to clarify these ideas. The pedagogical structure of the book follows a logical progression from basic to advanced topics, with each chapter building on the previous one's content, ensuring a continuous learning journey. To illustrate the applicability of digital resilience principles, the book includes case studies from the real world, which are analysed, enabling readers to apply their theoretical understanding to practical scenarios.

The book's interdisciplinary perspective is another distinguishing feature of its approach to education. To explain the essence of digital resilience, the book draws on a range of disciplines, including computer science, engineering, applied economics, and applied psychology. The implementation of digital resilience strategies in practice is a central focus of this book, and to facilitate hands-on learning, the book guides readers through the process of applying these principles and methodologies to real-world situations. The structure of the book is designed to accommodate varying levels of curiosity and expertise, as readers can select which chapters to read first after the introductory chapter, maximizing their initial time investment, while more complex portions can be deferred until later, allowing for a thorough but idiomatic understanding.

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# Acknowledgement

We humbly believe that saying 'thank you' is a better way to show our gratitude for someone's assistance than just acknowledging it, so that is what we will try to do. Our expertise in cybersecurity and digital resilience has been honed through the teachings and mentorship of Dr Shishir Kumar Shandilya, our co-author and mentor whom we were fortunate enough to meet during our graduate studies. He has guided and instructed us throughout the entire process of writing this book, providing invaluable support and insights. We are grateful for his constant and kind guidance, and his input has undoubtedly been a significant contributor to the book's success.

Our journey began on a freezing winter night in our dormitory room, where we engaged in a collaborative brainstorming session with our co-authors. It was an interactive session that eventually led to the creation of a textbook and several other initiatives. We would like to take this opportunity to express our deepest gratitude to the numerous individuals who contributed significantly to the production of this book. Their valuable input and ideas have helped us to bring this project to fruition. We are mindful of the importance of not causing any kind of offence and, therefore, wish to explicitly acknowledge every individual who contributed to the project's success. We have made a conscious effort to avoid overlooking anyone and want to express our appreciation to all those who have helped us accomplish our objectives.

We would like to express our deep gratitude towards the individuals who played a key role in the publication of our work. Eliska Valková deserves a special mention for her persistent and invaluable assistance in the process of editing and production, as well as for keeping us on track with the deadlines. Professor Imrich Chlamtac deserves major recognition for his significant contributions and innovative ideas that have not only enriched the project but also several other fields of computer science. We are truly grateful to him for his immense support. Lastly, we would like to extend our heartfelt appreciation to all the people who were essential in the successful creation of this textbook. Their contributions have been key in making this project a success.

It is important to acknowledge the help and leadership that Kadhambari S. Viswanathan, Assistant Vice President of VIT Bhopal, has consistently provided.

xvi Acknowledgement

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As we reflect on the process of creating this book, we are filled with immense gratitude towards the creators of LaTeX, the honourable Donald E. Knuth and Leslie Lamport, whose clever creation has been an inspiration to us since our undergraduate days, and has aided us in typesetting the contents of this book. We cannot overlook the integral part that Comprehensive TeX Archive Network (CTAN's) vast collection of macros and packages played in facilitating the creation of mathematical equations and other fancy compositions all while maintaining consistent formatting throughout the book.

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# **Contents**

Pa	ırt I	<b>Understanding Digital Resilience</b>		
1	Wh	at Is Digital Resilience?		
	1	Introduction		
	2	Context		
	3	What Is Cybersecurity?		
	4	History		
	5	Definition		
		5.1 Technical Measures		
		5.2 Operational Measures		
		5.3 Cybersecurity Awareness		
		5.4 Effective Incident Response		
	6	Digital Resilience and Cyber Resilience		
	7	Significance		
	8	Benefits		
	9	Challenges Encountered in Adoption		
		9.1 Challenges in the Industries and the Business Sectors 2		
		9.2 Challenges in the Education Sector and for Minors		
		9.3 Challenges for Critical Infrastructures		
		9.4 Challenges in the Socioeconomic Sphere		
		9.5 Challenges on the Legal Front		
		9.6 Challenges in the Technical Sphere		
	10	Characteristics of a Cyber Resilient Organization		
		10.1 Seven Strategies to Improve Digital Resilience		
	11	Embracing a Digitally Resilient Future		
	12	Concluding Remarks		
2	Ach	nieving Digital Resilience with Cybersecurity 4		
	1	Introduction		
	2	Nature of Cyber Threats		
		2.1 Motives and Tactics of Attackers		
		2.2 Evolving Nature of Threats and Ongoing Vigilance 5		

xviii Contents

3	The I	mpact of Cyber Threats on Digital Resilience	51
	3.1	Cybersecurity in Maintaining Trust and Resilience	52
4	Types	s of Cyber Threats	53
	4.1	Malware	54
	4.2	Social Engineering	56
	4.3	Supply Chain Attacks	57
	4.4	Man-in-the-Middle	58
	4.5	Denial-of-Service	59
	4.6	Injection Attacks	60
	4.7	Zero-Day Vulnerabilities	61
5	Threa	at Intelligence	63
	5.1	Defining Threat Intelligence	64
	5.2	Attributes of Threat Intelligence	65
	5.3	Lifecycle of Threat Intelligence	66
	5.4	Types of Threat Intelligence	69
	5.5	Threat Intelligence with Machine Learning	70
6	Strate	egies for Building Digital Resilience	71
	6.1	Designing Systems with Resilience	72
	6.2	Enforcing Multi-layered Security Mechanisms	74
	6.3	Developing a Culture of Security Awareness and Resilience	75
7	Trust	worthy System	76
	7.1	Fundamental Design Principles	77
	7.2	Benefits of Trustworthy Computing Systems	79
	7.3	Procedure	80
	7.4	Importance	81
	7.5	Concept of Zero-Trust Systems	84
	7.6	Advantages of Zero-Trust Systems	85
	7.7	Drawbacks of Zero-Trust Systems	86
8	Balar	ncing Security and Resilience	87
	8.1	Security and Usability in Digital Systems	88
	8.2	Architecting Resilient Systems	89
9		guarding Digital Assets	90
	9.1	Value of Digital Assets and Impact of Loss or Compromise	90
10		of Encryption in Safeguarding Digital Assets	91
	10.1	Homomorphic Encryption	91
	10.2	Zero-Knowledge Proof	94
	10.3	Multi-party Computation	96
11		ncing the Robustness of Digital Assets	98
	11.1	Robust Access Controls and Authentication Protocols	98
	11.2	Safeguarding Data Through Backup Strategy	99
12		ent Response	101
	12.1	Digital Forensics and Incident Response (DFIR)	103
	12.2	Advantages of Incident Response	106
	12.3	Disadvantages of Incident Response	109

Contents xix

	13	Digital Resilience 7	Through Effective IRP	110
		13.1 Concrete Illu	astrations	110
		13.2 Steps Toward	ds Designing Scalable IRPs	111
	14		ft Response and Recovery	112
	15	Role of Regular Dri	ills and Exercises	113
	16	DevSecOps		114
			and Digital Resilience	116
		16.2 Advantages		118
			es	119
		16.4 Security Cha	ıllenges	119
		16.5 Research Av	enues	120
	17	Concluding Remark	cs	122
Pa	rt II	<b>Building Digital I</b>	Resilience	
3	Nav	igating the Regulat	ory Landscape	127
	1	Introduction		127
	2	Regulations and Im	pact on Shaping Technology	129
	3		l Frameworks	131
	4		ulatory Authorities	133
		4.1 Government	Agencies	133
		4.2 Industry-Spe	ecific Bodies	135
	5	Adaptations for Leg	gal Frameworks	137
	6		Privacy Laws, USA	139
		6.1 FCRA, 1970		140
		6.2 FERPA, 197	4	141
		6.3 ECPA, 1986		143
		6.4 VPPA, 1988		144
		6.5 HIPAA, 199	6	146
		6.6 COPPA, 199	8	147
		6.7 GLBA, 1999	)	148
		6.8 CCPA, 2018		150
		6.9 ADPPA, 202	22	152
	7	Cybersecurity and I	Privacy Laws, UK	156
		7.1 Computer M	fisuse Act, 1990	156
		7.2 Privacy and 1	Electronic Communications Regulations, 2003	157
		7.3 Investigatory	Powers Act, 2016	158
		7.4 Payment Ser	vices Regulations, 2017	159
		7.5 Network and	Information Systems Regulations, 2018	160
			ion Act, 2018	161
		7.7 UK-GDPR,	2021	162
	8	Cybersecurity and I	Privacy Laws, Australia	163
			Act, 1988	164
			nications Act, 1997	166
			ransactions Act, 1999	167

xx Contents

	8.4	Spam Act, 2003	168
	8.5	DNCR Act, 2006	169
	8.6	HI Act, 2010	170
	8.7	MHR Act, 2012	171
	8.8	TOLA Act, 2018	173
	8.9	NDB Scheme, 2018	174
9	Cybe	rsecurity and Privacy Laws, EU	176
	9.1	GDPR, 2018	176
	9.2	DSA, 2022	179
	9.3	DMA, 2022	180
	9.4	DPF, 2023	181
	9.5	AI Act, 2023	182
	9.6	ePR, Expected 2023	185
10	Cybe	rsecurity and Privacy Laws, India	186
	10.1	The Information Technology Act, 2000	188
	10.2	Know Your Customer, 2002	189
	10.3	Information Technology (Amendment) Act, 2008	190
	10.4	Information Technology Rules, 2011	192
	10.5	Indian SPDI Rules for Reasonable Security Practices, 2011	193
	10.6	National Cyber Security Policy, 2013	195
	10.7	National Cyber Security Strategy, 2020	196
	10.8	IT Rules, 2021	197
	10.9	The Digital Personal Data Protection Act, 2023	198
11	Cybe	rsecurity Regulations	200
	11.1	NIST	201
	11.2	ISO	202
	11.3	NIST Cybersecurity Framework	203
	11.4	ISO Standards	206
	11.5	UKCIS Digital Resilience Framework	212
12	_	al Resilience and Regulatory Compliance	215
	12.1	Intersection	216
	12.2	Impact of Non-compliance	217
	12.3	Benefits of Regulatory Compliance	218
13		pliance Challenges	221
	13.1	Complexity of Regulatory Landscape	223
	13.2	Cross-Border Compliance Issues	
	13.3	Rapidly Changing Regulations	
		Compliance Costs	230
14		latory Landscape	232
	14.1	Building a Regulatory Compliance Team	232
	14.2	Regulatory Risk Assessment	233
	14.3	Compliance Audits and Assessments	233
	14.4	Compliance Monitoring and Reporting	234
15		orming AI to Regulatory Frameworks	235
	15.1	Safe and Effective Systems	237

Contents xxi

		15.2	Algorithmic Discrimination and Bias	237
		15.3	Data Privacy	238
		15.4	Notice and Explainability	238
		15.5	Human Alternatives, Consideration, and Fallback	239
	16	Concl	luding Remarks	239
4	Nui	turing	Resilience in Minors	241
	1	Introd	luction	241
	2	Digita	al Environment and Cybercrimes	243
		2.1	Cyberbullying Against Minors	243
		2.2	Offensive Name-Calling	244
		2.3	Spreading of False Rumour	244
		2.4	Receiving Explicit Images Without Solicitation	245
		2.5	Cyberstalking	246
		2.6	Physical Threats	246
		2.7	Unauthorized Dissemination of Explicit Images	247
		2.8	Exposure to Inappropriate Content	248
	3	Digita	al Environment and Minors	248
	4		al Environment and Supervision	250
	5	Digita	al Environment and Guidelines	252
	6		al Environment and Government's Role	254
	7	Stance	e of the World's Governments	255
		7.1	Australia	257
		7.2	European Union (EU)	257
		7.3	India	258
		7.4	Japan	259
		7.5	The United Kingdom (UK)	260
		7.6	The United States of America (USA)	262
	8	Stance	e of Multinational Corporations	263
		8.1	Microsoft	263
		8.2	Apple	264
		8.3	Facebook	265
		8.4	Google	265
	9	Stance	e of Non-governmental Organizations	266
		9.1	ICMEC	266
		9.2	ASACP	267
		9.3	WePROTECT Global Alliance	268
	10	Limit	ations of Global Digital Resilience Frameworks	269
		10.1	One-Size-Fits-All Approach	269
		10.2	Lack of Empirical Evidence	270
		10.3	Rapidly Changing Technology	270
		10.4	Limited Parental Involvement	270
		10.5	Insufficient Resources	271
	11	Guide	elines for Guardians	271
		11.1	Tailoring Social Media Use	272

xxii Contents

		11.2	Adult Monitoring and Coaching	272
		11.3	Minimizing Exposure to Harmful Content	273
		11.4	Combatting Cyberbullying and Hate	273
		11.5	Monitoring Screen Time	274
		11.6	Encouraging Social Media Literacy	274
	12		uding Remarks	277
_	A C		1 Attack and Breaches	279
5	A 5		luction	279
	2		cations and Repercussions.	280
	3		ne Powergrid Attack, 2015	282
	3	3.1	Synopsis	282
		3.2	Ramifications	284
	4		aCry Attack, 2017	286
	4	4.1		
			Synopsis	286
	_	4.2	Ramifications	288
	5		etya Attack, 2017	289
		5.1	Synopsis	289
		5.2	Ramifications	293
	6		ott Breach, 2018	294
		6.1	Synopsis	295
	_	6.2	Ramifications	298
	7		You 2021 Breach, 2021	298
		7.1	Synopsis	299
		7.2	Ramifications	300
	8		ial Pipeline Attack, 2021	301
		8.1	Synopsis	301
		8.2	Ramifications	302
	9	AIIM	S Ransomware Attack, 2022	303
		9.1	Synopsis	303
		9.2	Ramifications	305
	10	-	cations of Digital Resilience	306
	11	Concl	uding Remarks	308
Do	rt II	I M.	ltidimensional Digital Resilience	
1 a				
6			tificial Intelligence and Machine Learning	
	1		luction	313
	2		ry	314
	3		ing AI and ML	316
		3.1	Artificial Intelligence (AI)	316
		3.2	Machine Learning (ML) and Deep Learning (DL)	317
	4		cations	321
		4.1	Agriculture	321
		4.2	Autonomous Systems	324
		43	Education	326

Contents xxiii

		4.4 Cybersecurity	329
		4.5 Energy	332
		4.6 Entertainment	334
		4.7 Finance	338
		4.8 Healthcare	341
		4.9 Manufacturing	344
		4.10 Weather Forecasting	345
	5	Advancing Cybersecurity Through AI	348
	6	Advantages and Benefits	350
		6.1 AI and Availability	350
		6.2 AI and Scalability	352
		6.3 AI and Accuracy	354
		6.4 AI and Big Data	356
		6.5 AI and Automation	358
		6.6 AI and Hazard Mitigation	360
	7	Challenges and Considerations	361
		7.1 AI and Data	362
		7.2 AI and System Integration	363
		7.3 AI and Professional Competence	365
		7.4 AI and Creativity	367
		7.5 AI and Resources	370
		7.6 AI and Ethics	371
	8	Explainable AI	374
		8.1 Application	377
		8.2 Advantages	380
		8.3 Disadvantages	381
	9	Responsible AI	383
		9.1 Principles	385
		9.2 Application	387
		9.3 Advantages	389
		9.4 Disadvantages	392
	10	Digital Resilience with AI	393
	11	Concluding Remarks	396
7	Thr	iving in the Quantum Era	401
'	1	Introduction	401
	1	1.1 Quantum Superposition	404
		1.2 Quantum Entanglement	405
		1.3 No-Cloning Theorem	407
	2	Quantum Computing	410
	4	2.1 Development of Quantum Computing	411
		2.2 Classical versus Quantum Computing	413
		2.3 Challenges in Quantum Computing	414
	3	Qubits and Quantum Gates	415
	3	3.1 Single-Qubit Gates	417
		3.1 Single-Quoli Gales	41/

xxiv Contents

		3.2	Multi-Qubit Gates	419
		3.3	Quantum Algorithms	419
	4	Quant	tum Cryptography	421
		4.1	Lattice Cryptography	425
		4.2	Code-Based Cryptography	428
		4.3	Hash-Based Cryptography	430
		4.4	Isogeny-Based Cryptography	432
		4.5	Unbalanced Oil and Vinegar Schemes	433
	5	Quant	tum Key Distribution (QKD)	434
	6	Quant	tum Applications	437
		6.1	Quantum Machine Learning (QML)	438
		6.2	Computational Chemistry	439
		6.3	Financial Portfolio and Asset Optimization	440
		6.4	Industrial-Scale Logistics and Scheduling	442
	7	Challe	enges and Future Prospects	443
		7.1	Error Correction and Scaling Quantum Systems	443
		7.2	Ethical and Societal Implications	445
		7.3	Challenges in Contemporary Cryptography	446
	8	Dange	ers to Conventional Cryptography	447
		8.1	Factorization Problem	448
		8.2	Discrete Logarithm Problem	450
		8.3	Shor's Algorithm	452
	9	Concl	luding Remarks	456
8	Adv	ancing	g Security and Resilience	459
	1		luction	459
	2		igms of Computing	461
		2.1	Centralized Computing	461
		2.2	Decentralized Computing	463
		2.3	Distributed Computing	463
		2.4	Blockchain	466
	3	Cloud	l Computing	467
		3.1	Cloud Security	469
		3.2	Advantages	471
		3.3	Security Challenges	473
		3.4	Research Avenues	475
	4		ware Security	476
		4.1	Significance	476
		4.2	Security Challenges	478
		4.3	Future	480
	5		net of Things (IoT)	481
	J	5.1	Advantages	482
		5.2	Drawbacks	483
		5.3	Security Challenges	484
		5.4	Research Avenues	485

Contents xxv

6	Cybe	r-Physical Systems (CPS)	486
	6.1	Significance	487
	6.2	Challenges	491
	6.3	Research Avenues	493
7	Autor	nomous Systems	494
	7.1	Significance	495
	7.2	Challenges	496
	7.3	Research Avenues	498
8	Adap	tive Defence	499
	8.1	Significance	501
	8.2	Security Challenges	503
	8.3	Research Avenues	504
9	Cybe	r-Security in an Open World: New Space	507
	9.1	Significance	507
	9.2	Security Challenges	508
	9.3	Research Avenues	510
10	Comp	outational Psychology and Cyberpsychology	512
	10.1	Significance	514
	10.2	Ethical Considerations	516
	10.3	Psychological Factors	516
	10.4	Designing Resilient Systems	516
	10.5	Ethical Considerations	517
	10.6	Research Approaches	518
11	Consi	deration of Human Factors	519
	11.1	Human-Centric Approaches	520
	11.2	Recognizing Human Error and Behaviour	521
	11.3	Training and Education	521
	11.4	Interdisciplinary Collaboration	521
12	Metri	cs for Resilience	522
	12.1	Defining and Measuring Resilience	522
	12.2	Quantitative Metrics	523
	12.3	Qualitative Metrics	523
	12.4	Challenges in Resilience Metrics	524
	12.5	Role of Metrics in Resilience Strategies	525
13	Conc	luding Remarks	526
Glossai	<b>ry</b>		531
Referen	nces		537
Index.	Index 5		

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# **List of Figures**

Fig. I.I	Cybersecurity mindmap	8
Fig. 1.2	Digital resilience	12
Fig. 1.3	Critical infrastructure	27
Fig. 1.4	Seven-step strategy	32
Fig. 2.1	Cyber kill chain	47
Fig. 2.2	A basic firewall architecture	49
Fig. 2.3	An example of the basic types of cyber threats	54
Fig. 2.4	Categorization of malware	55
Fig. 2.5	Social engineering attack	56
Fig. 2.6	Anatomy of supply chain attacks	57
Fig. 2.7	Normal connection versus man-in-the-middle	58
Fig. 2.8	Usage of botnet in DoS	59
Fig. 2.9	Categorization of injection attacks	61
Fig. 2.10	Anatomy of zero-day vulnerability exploitation	62
Fig. 2.11	Cyber threat intelligence cycle	66
Fig. 2.12	Homomorphic encryption in cloud	92
Fig. 2.13	Zero-knowledge proof	94
Fig. 2.14	NIST incident response cycle	102
Fig. 2.15	NIST digital forensics framework	104
Fig. 2.16	DevSecOps versus DevOps	116
Fig. 6.1	AI and its domains	318
Fig. 6.2	Interrelation of XAI	375
Fig. 6.3	White box versus black box	376
Fig. 8.1	Distributive computing	464
Fig. 8.2	Blockchain	467
Fig. 8.3	Cloud computing paradigm	468
Fig. 8.4	Hardware security components	476
Fig. 8.5	IoT system	482
Fig. 8.6	Cyber-Physical Systems (CPS)	486
Fig. 8.7	Interaction of CPS	486
Fig. 8.8	Intersection of cyberpsychology with computational	
	intelligence	514

# **List of Tables**

Table 1.1	Cybersecurity measures for cyber resiliency [Ros+21]	18
Table 1.2	Digital resilience vs cyber resilience	19
Table 2.1	Incident response classifications	102
Table 2.2	Comparison of digital forensics and incident response	107
Table 2.3	Comparison of DevOps and DevSecOps	115
Table 4.1	Risks, guidelines, and effects of screen time	275
Table 6.1	Comparison of machine learning and deep learning	320
Table 6.2	Comparison of XAI and RAI	384
Table 7.1	Post-quantum cryptographic methods	424
Table 8.1	Comparison of centralized, decentralized, and distributed	
	computing	462
Table 8.2	Comparison of CPS and IoT	488
Table 8.3	Computational psychology and cybernsychology	513

# Part I Understanding Digital Resilience

# **Chapter 1 What Is Digital Resilience?**



#### 1 Introduction

The digital world can be compared to an expansive and interconnected ecosystem, similar to the complex balance observed among various species and organisms residing in a coral reef. The concept of digital resilience refers to the capacity of the digital ecosystem to endure and overcome unforeseen challenges. This involves the adoption of policies and safeguards designed to improve the authenticity, confidentiality, and uninterrupted operation of digital operations, similar to conservation efforts that safeguard the welfare of a coral reef. By promoting the development of digital resilience, both organizations and individuals may successfully protect the stability and flexibility of their digital systems and technologies in response to the constantly changing digital space. This phenomenon might be compared to the resilience exhibited by coral reefs, which possess the capacity to endure and recuperate from diverse disturbances.

This example serves as a significant representation of the present state of cybersecurity, emphasizing the need for individuals, enterprises, and other societal entities to possess the capacity to effectively surmount the wide range of problems associated with cyber threats in the present-day scenario. To fulfil this requirement, it is important to prioritize the development of our collective *digital resilience*. This involves the establishment and implementation of robust protocols for cybersecurity, the formulation and implementation of efficient strategies to mitigate incidents, and the development of a phase of education and consciousness surrounding cybersecurity concerns. By operating together, we can enhance our ability to face and adjust to the challenges presented by the digital age. This includes safeguarding our interests as well as the broader welfare of our communities from the risks associated with cyber threats.

The development of digital resilience presents numerous significant advantages that incorporate various dimensions of personal, organizational, and societal

domains. The seamless continuation of company operations in the face of cyber threats is an integral component of digital resilience. Economic operations can continue uninterrupted as a result of this, which helps businesses cope with digital interruptions. The development of digital resilience serves to enhance the preservation of one's reputation, which is a very valuable resource for both individuals and companies.

Similarly, the impacts of cyberattacks on critical infrastructure, a recurring issue in today's networked world, might be lessened by the construction of digital resilience. The potential negative consequences for critical social infrastructures such as power grids, transportation systems, and communication networks might be reduced by enhancing the capability to confront and recover from cyberattacks, therefore strengthening societal stability and security. The concept of digital resilience is essential in protecting the integrity and legitimacy of democratic processes. The growing use of digital platforms for elections and civic participation has raised concerns about their vulnerability to cyber manipulation, presenting a significant danger to the integrity of democratic processes. The goal of improving digital resilience is also to create a strong defensive system against malicious influences, maintaining the integrity of democratic processes.

Attaining digital resilience is contingent upon collaborative undertakings and efforts of individuals, organizations, and governmental entities. The successful execution of a strategy requires the allocation of resources towards cybersecurity tools and technology, the development of a cybersecurity-conscious culture through extensive awareness and instructional initiatives, and the facilitation of information exchange and collaborative initiatives.

Governments play a foundational role in facilitating and advancing the promotion and development of digital resilience. Government entities have the authority to adopt and enforce legislation and regulations that mark the parameters of cybersecurity practices and standards, thereby promoting a cohesive and uniform approach across various industries. It is important to recognize the role that governments play in distributing money for the progress of research and development in state-of-theart cybersecurity measures. The implementation of this proactive approach aims to strengthen the range of strategies utilized in addressing cyber threats.

Also, the distribution of aid and resources to organizations and communities, especially in the early stages of their efforts to develop digital resilience, holds special significance. Governments are critical and integral in promoting the establishment and implementation of robust cybersecurity plans by offering support and, therefore, enabling a conducive environment for the development and execution of those initiatives. Accordingly, this facilitates firms' efficient management of and recovery from cyber disturbances.

Marking today's widespread technology integration and the increase in sophisticated cyberattacks, it is crucial to highlight the development of digital resilience. To meet this importance, stakeholders must develop and implement a strategy that comprises the development and deployment of robust cybersecurity initiatives, the establishment of effective strategies for managing cyber incidents, and the promotion of a cultural environment that prioritizes cybersecurity awareness and education.