Britta Thege Juliane Köchling-Farahwaran Sonja Börm · Stephan Dettmers

Ways Out Of Social Isolation For Older People In The Context Of New Media

CONNECT-ED — A Project to Improve Social Participation



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The translation was done with the help of artificial intelligence (machine translation by the service DeepL.com). A subsequent human revision was done primarily in terms of content.

ISBN 978-3-658-35580-7 ISBN 978-3-658-35581-4 (eBook) https://doi.org/10.1007/978-3-658-35581-4

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This Springer imprint is published by the registered company Springer Fachmedien Wiesbaden GmbH part of Springer Nature.

The registered company address is: Abraham-Lincoln-Str. 46, 65189 Wiesbaden, Germany

Acknowledgements

The research-practice project of the Kiel University of Applied Sciences "CON-NECT-ED—Ways out of social isolation through encounters in the context of new media. A project to improve the social participation of older people" received a grant from the Federal Ministry of Education and Research (BMBF) in the programme "Research at Universities of Applied Sciences—Funding Line SILQUA-FH" with the funding code 03FH010SX6. Without this funding the project could not have been realised.

We would also like to thank all our practice partners, in particular *Kathrin Weighardt* from the AWO Kreisverband Kiel e. V. with her commitment and knowledge of working with senior citizens, and *Tanja Maury-Butenschön* from the Diakonie Altholstein, who made it possible for us to gain access to senior citizens and who will continue to offer CONNECT-ED courses throughout Kiel and beyond the city limits after the end of the project.

Furthermore, we would like to thank all the tutors for their great commitment during the tablet training sessions and for their willingness to continue their own training in the field of geragogy. It was their sensitive, humorous, competent and enthusiastic way of teaching that made CONNECT-ED so successful. *Mareike van Elsacker*, in particular, has made important contributions to the concept development of the handout for tutors and has led the training of tutors, in addition to many tablet courses. Many of these tutors are now successfully continuing CONNECT-ED courses in senior citizen institutions.

Further thanks are due to *Mathias Foot* (piedpied.com) for his great design of the CONNECT-ED manual as well as for his designs of flyers and posters for the recruitment process of the project participants. We would also like to thank

Angelika Schulz (D.A.S. Büro Schulz), *Timo Neumann* (Segway Sam) and the research assistant *Lara Bökamp* for their support in completing this book.

Finally, our special thanks go to all the senior citizens who participated in CON-NECT-ED. Without their courage to take the step into the digital world and without their interest in getting to know each other, we would not have gained insight into their lives. Their trust and openness made it possible for us to conduct the various surveys in order to make the results available for similar offers.

Thanks to the institutions that opened their rooms for us, the CONNECT-ED team and all participants were able to experience many successful, atmospheric and also fun hours in a protected setting, which will hopefully be possible in real again after the Corona pandemic.

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Introduction 1

Abstract

The introduction briefly describes the connection between digital exclusion and possible social isolation of older people, outlines the objective of the research-practice project CONNECT-ED and gives a short overview of the contents of the individual book chapters.

This book presents the BMBF-funded research-practice project "CONNECT-ED—Ways out of social isolation through encounters in the context of new media. A project to improve the social participation of older people". Based on findings from various disciplines, the project, which was carried out from 2017 to 2019 at Kiel University of Applied Sciences, took a look at two possible intertwined problem areas in the living situations of older people aged 65 and over, namely social isolation and digital exclusion, in a living environment that is increasingly changing due to digitalisation. The aim was to test a life-world-oriented, target-group specific concept of encounter that promotes social integration, "networks" people with each other in both senses of the word, and thus sustainably improves their quality of life. The teaching of media competence was the central intervention and served as a door opener for social encounters for the participating practice partners in senior citizen work. Through the project partnership, they received targeted support in setting up easy accessible learning sites for training the media skills of older people who are inexperienced with the Internet.

Digitisation is a megatrend that now permeates almost all spheres of life, has prompted globally significant innovations and serious processes of change, and