#### EDITED BY

DIVINA FRAU-MEIGS SIRKKU KOTILAINEN MANISHA PATHAK-SHELAT MICHAEL HOECHSMANN STUART R. POYNTZ



GLOBAL HANDBOOKS IN MEDIA AND COMMUNICATION RESEARCH

The Handbook of Media Education Research

### **Table of Contents**

<u>Cover</u>
<u>Title Page</u>
<u>Copyright Page</u>
<u>Foreword</u>
The Media and Communication Culture in the Digital Age
<u>Algorithms and Big Data - Implications for the Public Sphere</u>
Challenges to National, Regional, and Global Policy
The Ongoing Importance of Media Education
<u>References</u>
About the Editors
Notes on Contributors
Introduction: Media Education Research in a Rapidly
<u>Changing Media Environment</u>
Words That Matter: The Research Field in Media
<u>Literacy Education</u>
<u>Articulating the Evolving Twenty-First Century</u> <u>Literacies</u>
<u>Innovative Research Postures</u>
Part I: Global Youth Cultures
Part II: Pedagogies and Practices
Part III: Histories
Part IV: Institutions and Policy Developments
Part V: Critical Citizenship and Futures
Conclusion

$\overline{}$		_			
R	$\alpha$	-	On	ıce	C
Τ/	.C.	$\Gamma \Box \Gamma$	CI.	L C C	, 5

Dart	- T.	Clo	hal	Vo	uth	$C_{11}$	tures
Part	, I:	O10	Dai	10	uui	∪u.	lures

1 Micro-Celebrity Communities, and Media Education: *Understanding Fan Practices on* YouTube and Wattpad

**Introduction** 

Beyond the Pre-digital Media Curriculum

**Investigating Let's Players** 

**Implications for Research and Media Education** 

Conclusion

**References** 

2 Memes Production as Parodic Activism: *Inclusion* and Exclusion in Young People's Digital Participation in Latin America

Introduction

Young People and Digital Media: Communities and Participation

Memes as a Parodic Resource of Inclusion– Exclusion

<u>Concluding Remarks: Implications of Parodic</u> <u>Participation for Democratic Politics</u>

<u>References</u>

3 Youth, ICTs, and "Violent Extremism": A Media Education Perspective

**Introduction** 

Radicalization into Violent Extremism: A False Equivalence

<u>Appropriating Youth-Led Initiatives in the Global South: Cyberdissidence, Radicalization, and Regime Change</u>

Youth, Media Education, and the Ontologies of Violence
Conclusion
<u>Acknowledgments</u>
References
4 Unaccompanied Refugee Children and Media Literacy: Doing Media Education Research on the Margins
Introduction
Media Education Research with Migrant and Refugee Communities
Media Education for Unaccompanied Refugee Youth
The Challenges and Particularities of Media Education Research with Unaccompanied Refugee Youth
Challenging Media Education Paradigms
Conclusion
<u>Acknowledgments</u>
<u>References</u>
<u>5 The Change in Young Australians' Television</u> <u>Viewing Behavior and What It Means for the Future</u> of Local Content
<u>Introduction</u>
<u>Changing Patterns of Young People's Broadcast Television Viewing</u>
Young Australians' Screen Viewing Habits
<u>Local Policies Lagging Behind the Global Media</u> <u>Landscape</u>
<u>The Future of Australian Children's Television</u> <u>Content</u>

6 "We Don't Do That Here" and "Isme Tera Ghata, Mera Kuch Nahi Jata": Young People's Meme Cultures in India

<u>Introduction</u>

The Internet Is Made of Memes

"We Don't Do That Here"

"Isme tera ghata"

<u>Youth Media Cultures Online and Memes in</u> India

**Conclusion** 

**Acknowledgment** 

**References** 

7 Toward Hybridized and Glocalized Youth Identities in Africa: Revisiting Old Concerns and Reimagining New Possibilities for Media Education

**Introduction** 

Young People and Hybrid Cultures in the Globalized Age

New Possibilities: Case Studies from African Contexts

<u>Identity Construction in Other Climes</u>

Conclusion and Implications for Media

**Education** 

**References** 

8 Social Media Influences on Youth with Disabilities in the Global South

<u>Introduction</u>

<u>Disabilities and the Mixed Track Record of</u> Mass Media

Media Literacy: Theoretical Perspectives
Integrating Nonviolent Communication in
Media Literacy Education
<u>Creating Conducive Learning Environments</u>
Strategies for Integrating Nonviolent
Communication in Media Literacy Education
Conclusion
<u>References</u>
12 Different Countries, Similar Issues: Media Binds
or Blinds?
<u>Introduction</u>
<u>Seeing Is Believing!</u>
Rosa Parks
<u>References</u>
13 Teaching Gender and Sexuality in a Critical
Media Literacy Framework: Curriculum,
<u>Pedagogical Interventions, and Autoethnographic</u>
<u>Reflections</u>
<u>Introduction</u>
<u>Context</u>
<u>Curriculum and Pedagogical Interventions –</u>
The Critical Media Literacy Framework
<u>Student Reflections - Discussion of Students'</u> <u>Autoethnographic Accounts</u>
Conclusion
<u>Acknowledgments</u>
<u>References</u>
14 Competencies About the News for Elementary School Children*
School Children*  Mathadalariaal Ammaaah
<u>Methodological Approach</u>

News Literacy Competencies
References
15 Looking for Digital (Alter) Natives: Why Teachers' Beliefs About Children Matter in Media
<u>Education</u>
<u>Introduction</u>
The Digital Native Myth in Early Childhood Teachers' Beliefs and Practices
Four Perspectives on the Persistence of the <u>Digital Native Myth</u>
References
16 Understanding Media Regulation in the Public Interest
<u>Approach</u>
<u>Language</u>
<u>Accuracy</u>
Conclusions
References
17 "Doing Journalism Isn't Lying" - Literacies and Fake News in an Experience with Children in the
<u>Invisibility Triad</u>
Media Literacy in the Brazilian Triad of Invisibility
Final Considerations: The Social Construction of Media Literacies
<u>Acknowledgments</u>
References
18 Teaching Media Literacy Through Scientific Controversies
Case Study: Controversies and Literacy

<u>Conclusion</u>
References
19 Teaching Interactive Narratives: Developing
<u>User Engagement Through Theory-Empowered</u>
<u>Practice</u>
<u>Practice in a BA Media and Culture Course</u>
<u>Teaching Interactive Narrative Production</u>
Research Setup
<u>Designing User Engagement</u>
<u>Conclusion</u>
<u>References</u>
Part III: Histories
20 Media Education History: The Early Years
The Roots of Media Education
<b>Defining and Doing Media Education</b>
Media Education in India: Early History
Going Beyond Grunwald: An Update
References
21 Media Education 3.0?: How Big Data,
Algorithms, and AI Redefine Media Education
<u>Introduction</u>
<u>Conclusion</u>
<u>References</u>
22 Media Education in Latin America: The
<u>Paradigm of Educommunication</u>
Origins of Educommunication
The Projects and Public Policies
Conclusion: Educommunication for and in a
Hostile World

|--|

23 A Brief History of Media Education in Chil	23 A	<b>Brief History</b>	of Media	Education	in Chile
---	------	----------------------	----------	-----------	----------

**Introduction** 

The Era of Freire: His Seminal Role in Educommunication

The Birth of "Active Reception"

The Rise of Private Media

The Digital Leap

The Downward Turn of Media Education and "Active Reception"

The Current Status of Media Education in Chile

**Conclusion** 

**Acknowledgments** 

**References** 

## 24 Nordic Perspectives on the History and Future of Media Education

<u>Introduction</u>

The First Steps of Media Education in the Nordic Countries

<u>The Concept of Media Education in the Nordic</u> Countries

The Future of Media Education: Participation for All

**Conclusion** 

**References** 

## <u>25 Media Education in Israel – Mainstreaming the Avant-Garde</u>

Introduction

**References** 

29 The Development of Media Literacy in Chinese Societies: From Grassroots Efforts to Institutional
<u>Support</u>
<u>Introduction</u>
Conclusion: Challenges and Opportunities
<u>References</u>
30 Digital Privacy Policy Literacy: A Framework for Canadian Youth
<u>Introduction</u>
<u>Digital Policy Literacy</u>
To Share or Not to Share
Conclusions
<u>Acknowledgments</u>
References
31 Searching for Common Ground: Multiliteracy
and Curricular Consistency in the Finnish
Education System
<u>Introduction</u>
<u>References</u>
32 Taking Media Literacy Education in Armenia to
the Next Level: From Civil Society Movement to Post-Revolution Government Efforts
Introduction  Introduction
Conclusion
References
33 Media Education Challenges in a Digital Society:  The Case of Chile
<u>Introduction</u>
A Paradoxical Situation
Opportunities for ME in Chile

Challenges and Mixed Results
Conclusion
References
34 Landscape and Terrain of Digital Literacy Policy and Practice: Canada in the Twenty-First Century
<u>Introduction</u>
<u>Distinguishing the Landscape from the Terrain</u>
<u>Defining Literacies</u>
<u>The Landscape</u>
<u>The Terrain</u>
<u>Conclusion</u>
<u>References</u>
35 Media Education Policy Developments in Times of "Fake News": <i>The Case of the Czech Republic</i>
<u>Introduction</u>
From Media Literacy to Digital Literacy and Back
<u>Countering Hybrid Threats and Remembering</u> <u>Media Literacy</u>
Reconceptualization of Media Education in Times of Fakes News
Conclusion
References
Part V: Critical Citizenship and Futures
36 Expanding Ethics to the Environment with Ecomedia Literacy
<u>Introduction</u>
The Case for Ecomedia Literacy
Ecological Ethics and Environmental Ideology
Ecomedia Studies to Empower Media Education

Third Space
<u>Dynamic Media Education Research - What</u> <u>Does It Mean?</u>
Conclusion: At the Crossroads
<u>References</u>
40 Radical Media Education Practices from Social  Movement Media: Lessons from Teaching and  Learning in Lebanon
<u>Introduction</u>
Learning from Social Movement Media
<u>The Radical Pedagogy of Social Movement</u> <u>Media</u>
Fusing Critical Media Education and Social Movement Media Practices
<u>Conclusion</u>
<u>References</u>
41 Activating Student Voice and Choice Globally: Reframing Negative Narratives in Ghana
<u>Introduction</u>
Situating Ghana and the Research Site
Freire's Conscientization and Related Theories
Rethinking Methodology: Participatory Action Research
<u>Conclusion</u>
References
42 Advocacy as Media Education: <i>The Educational Activities of Digital Rights Advocates</i>
<u>Introduction</u>
<u>Digital Rights and Digital Rights Advocacy</u>
Conclusion

```
References
```

43 Cyberbullying, Media Education, and Agents of Socialization in Montenegro

**Introduction** 

Mixed Methods Based on the Global Kids

Online Research

Cyberbullying in Montenegro: The Role of the

Family and Schools

**Conclusions** 

**Acknowledgments** 

<u>References</u>

<u>Index</u>

End User License Agreement

#### **List of Tables**

Chapter 13

Table 13.1 Session plan.

<u>Table 13.2 Pop culture artifacts and critical media literacy (CML) interventio...</u>

Chapter 14

<u>Table 14.1 News literacy key concepts for 7–10-year-old children.</u>

<u>Table 14.2 News literacy skills for 7–10-year-old children.</u>

Chapter 21

Table 21.1 Timeline of media education.

Chapter 25

Table 25.1 Media education curricula analysis.

#### Chapter 29

<u>Table 29.1 Approaches, targets, and stakeholders of media literacy programs i...</u>

#### Chapter 30

Table 30.1 A global model of digital policy literacy.

<u>Table 30.2 Political economy keywords for photosharing applications.</u>

<u>Table 30.3 Infrastructure keywords for photosharing applications.</u>

<u>Table 30.4 Policy process keywords for photosharing applications.</u>

#### Chapter 31

<u>Table 31.1 Rationale for multiliteracy in the</u> curricular framework.

#### Chapter 37

Table 37.1 Raising transcultural citizens at school.

Table 37.2 Geopolitical literacy skills.

Table 37.3 Online engagement strategies.

#### Chapter 38

<u>Table 38.1 Children's developing data and privacy literacy.</u>

<u>Table 38.2 Children's views of how their data and privacy online should be ad...</u>

#### **List of Illustrations**

Chapter 2

<u>Figure 2.1 The young socialist starter pack meme</u> at the UMFYC Facebook page ...

Figure 2.2 Screenshot from UMFYC, 19 April 2017 (retrieved 22 July 2018).

Figure 2.3 Screenshot from UMFYC of "gay mate" meme, 10 April 2017 (retrieve...

#### Chapter 6

<u>Figure 6.1 Google Trends search 2008–2018 on the search term "meme" in India...</u>

<u>Figure 6.2 Four screenshots of the meme "We don't do that here."</u>

<u>Figure 6.3 Screenshots of "Isme tera ghata" from an article that appeared on...</u>

#### Chapter 9

<u>Figure 9.1 Map of transmedia skills and informal learning strategies.</u>

Figure 9.2 Design thinking roadmap.

Figure 9.3 Example of a media selfie.

Figure 9.4 Bloom's Taxonomy, revisited.

#### Chapter 12

Figure 12.1 Sample images of bears.

Figure 12.2 Screen capture of a handout from my daughter's second grade home...

<u>Figure 12.3 Screen capture of students' poll results.</u>

#### Chapter 15

<u>Figure 15.1 An overview of the course design.</u>

Chapter 19

Figure 19.1 Home page and opening sequence of *Detective Brouwer and the Deat...* 

Figure 19.2 Home page of the Nederhop project (excerpt).

Chapter 29

<u>Figure 29.1 Media literacy policy formation in Chinese societies.</u>

Chapter 41

Figure 41.1 The JLI framework.

Chapter 43

<u>Figure 43.1 Competencies profiles and socio-cultural mediation.</u>

## Global Handbooks in Media and Communication Research

Series Editors: Janet Wasko (University of Oregon, USA) and Karin Wilkins (University of Miami, USA)

The Global Handbooks in Media and Communication Research series is co-published by Wiley Blackwell and the International Association for Media and Communication Research (IAMCR). The series offers definitive, state-of-theart handbooks that bring a global perspective to their subjects. These volumes are designed to define an intellectual terrain: its historic emergence; its key theoretical paradigms; its transnational evolution; key empirical research and case study exemplars; and possible future directions.

#### Already published

The Handbook of Diasporas, Media, and Culture edited by Jessica Retis and Roza Tsagarousianou

The Handbook of Political Economy of Communications edited by Janet Wasko, Graham Murdock, and Helena Sousa

The Handbook of Global Media and Communication Policy edited by Robin Mansell and Marc Raboy

The Handbook of Media Audiences edited by Virginia Nightingale

The Handbook of Development Communication and Social Change, edited by Karin Gwinn Wilkins, Thomas Tufte, and Rafael Obregon

#### **Coming Soon**

The Handbook of Conflict and Peace Communication edited by Sudeshna Roy

#### **About the IAMCR**

The International Association for Media and Communication Research (IAMCR) (<a href="http://iamcr.org">http://iamcr.org</a>) was established in Paris in 1957. It is an accredited NGO attached to UNESCO. It is a truly international association, with a membership representing over 90 countries around the world and conferences held in different regions that address the most pressing issues in media and communication research. Its members promote global inclusiveness and excellence within the best traditions of critical research in the field. The current president of the IAMCR is Janet Wasko.

### The Handbook of Media Education Research

Edited by

Divina Frau-Meigs Sirkku Kotilainen Manisha Pathak-Shelat Michael Hoechsmann Stuart R. Poyntz

WILEY Blackwell

This edition first published 2021 © 2021 John Wiley & Sons, Inc.

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, except as permitted by law. Advice on how to obtain permission to reuse material from this title is available at <a href="http://www.wiley.com/go/permissions">http://www.wiley.com/go/permissions</a>.

The right of Divina Frau-Meigs, Sirkku Kotilainen, Manisha Pathak-Shelat, Michael Hoechsmann, and Stuart R. Poyntz to be identified as the authors of the editorial material in this work has been asserted in accordance with law.

Registered Office(s)

John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, USA

Editorial Office

111 River Street, Hoboken, NJ 07030, USA

For details of our global editorial offices, customer services, and more information about Wiley products visit us at <a href="https://www.wiley.com">www.wiley.com</a>.

Wiley also publishes its books in a variety of electronic formats and by print-ondemand. Some content that appears in standard print versions of this book may not be available in other formats.

#### Limit of Liability/Disclaimer of Warranty

While the publisher and authors have used their best efforts in preparing this work, they make no representations or warranties with respect to the accuracy or completeness of the contents of this work and specifically disclaim all warranties, including without limitation any implied warranties of merchantability or fitness for a particular purpose. No warranty may be created or extended by sales representatives, written sales materials or promotional statements for this work. The fact that an organization, website, or product is referred to in this work as a citation and/or potential source of further information does not mean that the publisher and authors endorse the information or services the organization, website, or product may provide or recommendations it may make. This work is sold with the understanding that the publisher is not engaged in rendering professional services. The advice and strategies contained herein may not be suitable for your situation. You should consult with a specialist where appropriate. Further, readers should be aware that websites listed in this work may have changed or disappeared between when this work was written and when it is read. Neither the publisher nor authors shall be liable for any loss of profit or any other commercial damages, including but not limited to special, incidental, consequential, or other damages.

#### Library of Congress Cataloging-in-Publication Data

Names: Frau-Meigs, Divina, editor. | Kotilainen, Sirkku, editor. | Pathak-Shelat, Manisha, editor. | Hoechsmann, Michael, editor. | Poyntz, Stuart R., editor. | International Association for Media and Communication Research, issuing

body.

Title: The handbook of media education research / editors, Divina Frau-Meigs, Sirkku Kotilainen, Manisha Pathak-Shelat, Michael Hoechsmann, Stuart R Poyntz.

Description: Hoboken, NJ: Wiley-Blackwell, 2021. | Series: Global handbooks in media and communication research | "The Global Handbooks in Media and Communication Research series is co-published by Wiley Blackwell and the International Association for Media and Communication Research (IAMCR)." | Includes bibliographical references and index.

Identifiers: LCCN 2020013694 (print) | LCCN 2020013695 (ebook) | ISBN 9781119166870 (cloth) | ISBN 9781119166894 (adobe pdf) | ISBN 9781119166924 (epub)

Subjects: LCSH: Mass media-Study and teaching-Research. | Media literacy-Study and teaching-Research.

Classification: LCC P91.3 .H348 2021 (print) | LCC P91.3 (ebook) | DDC 302.23/0721-dc23

LC record available at <a href="https://lccn.loc.gov/2020013694">https://lccn.loc.gov/2020013694</a>
LC ebook record available at <a href="https://lccn.loc.gov/2020013695">https://lccn.loc.gov/2020013695</a>

Cover Design: Wiley

Cover Image: © SilviaJansen/Getty Images

#### **Foreword**

Ulla Carlsson

There is an urgent need to gain a better understanding of the meaning and consequences of globalization and digitization from the point of view of citizens and media. A changing world puts new demands on education in general, and this challenge is particularly acute for media education, which has an increasingly widening mandate. While the impact of globalization and digitization may appear to cast a net that is wider than the purview of media education, there is no doubt that they are central to our practices as educators and our research objectives.

Broader collaboration across boundaries in coordinated studies that produce comparable results is essential for the development of media education, where research is conducted in many different disciplines. Current research sometimes presents contradictory results, possibly even aggravating an already normatively loaded debate, such as the one on disinformation (or "fake news") on the effects of the digitization of media.

Even in research, there is a need for holistic perspectives and transparency. But a host of factors in academic research – the incessant struggle to find funding, the pressure to publish quickly with an ever-greater specialization – militate against holistic approaches.

One issue I have wrestled with for many years is the dominance of the Northern hemisphere. Concepts connected to media and media education are often seen with eyes that have been conditioned by analytical categories developed predominantly within the Anglo-American sphere. These categories have then been applied

to other very different social, cultural, economic, and political contexts. Such a hegemonic perception has become prevalent all over the world. So, researchers, educators, experts, and policymakers need to transcend cultural, political, ethnic, and religious boundaries to accommodate regional variations in a manner that is much greater than is done today.

The challenge for researchers is not only to explain the problems but also to communicate with the people in power so that research findings will make a difference. They need to dare to engage in debates on democracy, social change, human rights, freedom of expression – and the role of media education in relation to these fundamental values (cf. Bulger and Davison 2018; Carlsson 2019; Jolls and Johnsen 2018).

In such a context, The Handbook on Media Education Research makes a very important contribution to increasing our knowledge and understanding of media education on a global basis. Nearly 40 well-known, international researchers formulate important themes, approaches, and valuable insights into the dynamic and evolving field of media education research in the digital age. The book provides a fruitful framework for discussing critical issues from different perspectives: theoretical, methodological, and practical; educational, pedagogic, and political; local and global. The goal stated in the introductory chapter to present a "historically informed and future-oriented work" is very well achieved through this broad and in-depth picture of the state of media education research around the world. The Handbook on Media Education Research offers researchers, decisionmakers, teachers, and practitioners the knowledge and experience needed for media education to be effective from a civic and long-term perspective.

# The Media and Communication Culture in the Digital Age

Around the world, citizens are struggling to bring about an internet that is open, free, and safe – that is, to abolish surveillance, control, censorship, misinformation, disinformation, hate speech, and threats. In some instances, politicians and civil society organizations are calling for government measures to help them achieve these goals. In other countries, authoritarian regimes use the internet and social media to justify repression, including measures to limit freedom of expression. The powers of state and private interests combine to silence free speech. The internet can have quite different impacts on social order.

In this context, we should bear in mind that nearly half of humanity lacks internet access – in many cases due to poverty, social injustice, gender discrimination, ethnic or religious discrimination, or unemployment (ITU 2018; SPI 2018; UNESCO 2018). Exclusion from the digital media and communication system, however, can mean exclusion from a primary site of power and connection that binds together societies and regions around the world.

Many states also have active cyber operations for offensive and defensive actions to attack another nation's information infrastructure through, for example, computer viruses, denial-of-service attacks, and propaganda. It is not easy in this context to gain an overview of the cyberworld that confronts citizens today.

We could assume that we are now at a point that may be described as "the end of the digital beginning" (Kueng 2017, p. 9). Following a period of optimism, not to say euphoria, about the potentialities the internet offered – not least hopes for increasing citizen engagement and

participation – problems have become apparent. The media ecology has changed, and the public sphere has been transformed.

These changes are taking place within socioeconomic orders that are in flux. In many places, changing political, social, and economic landscapes, characterized by growing inequality and polarization, mean that societal institutions are facing challenges and an inability to respond satisfactorily to citizens' needs. The changes are linked to long-term processes, and these processes, in turn, raise issues about what democracy is and what it should be. Core democratic virtues are called into consideration, and human rights can no longer be taken for granted as the international guide to democratic order.

The complexities of modern society demand educated, skilled, communicative, and reflective citizens in many different areas if democracy and social progress are to be maintained and developed. Critical understanding is more urgent than ever. Some of the knowledge and skills required relate to the media and communication culture.

In this context, we all need to think critically about how different media platforms work, how they represent society and the world, how they earn their money, how they are produced and used, and, not least, how people communicate both as producers and consumers of content (cf. Buckingham 2017).

Therefore, media education takes its place alongside other resources people need in order to be informed, engaged, empowered citizens. Media education is about "democratic education" as a part of general education and everyday life (Mihailidis 2019; Stoddard 2014). This resource involves life-long learning both in the classroom and beyond. But it has its value only when it is combined with basic knowledge of core subjects, including civics, history, native

language, religion, foreign languages, mathematics, and so on. The ability to read, write, and do arithmetic is crucial, and this implies good schools for all – girls and boys, women and men – with competent teachers and sufficient funding. However, we are past the point where a traditional education in the 3Rs is enough to prepare students for a future where most communication is multimodal. Schools and universities, for the most part, have been resistant to change: in most educational sectors around the world, words, rather than images and sounds, continue to get the most attention as the end goal of learning processes, even though visual content occupies such a central position in contemporary media culture.

There is no doubt that the institutions that have the greatest potential to heighten media education among children and young people are schools, libraries, and families. Media education in a life-learning perspective continues to be a real challenge for the field. How to reach adult populations, and where fair and just incentives are needed, remain critical issues.

# Algorithms and Big Data - Implications for the Public Sphere

The many changes in the media and communication system are largely the work of influential transnational actors like Google, Facebook, and Amazon and, in China, Tencent, Alibaba, and Baidu. These companies have evolved into economic and socio-cultural phenomena with the power to transform the relationships between technology, capital, content, and users (Karppi 2018; Zuboff 2018).

The power over users resides in the companies' ability to alter algorithms and terms of service without transparency. It might be described as a monopoly on information, for which users pay with their personal data. This information, big data, is then used to target advertising and shopping patterns, guide political messaging in general elections, and shape human behavior. One of the presumably unintended outcomes of its influence is its incendiary role in resulting violent acts.

A consequence of Google's and Facebook's dominance in the advertising market is that traditional media companies – such as newspapers and, particularly, local papers – have suffered a marked decline in advertising revenue. Less revenue impacts their ability to offer quality journalism, which in turn impoverishes public discourse.

This new media environment has opened the door to views and objectives that otherwise would not become so widely known – for example, hate speech and threats. The risk of being exposed to misinformation and manipulation has never been greater. New ideas about freedom of expression come into play. Clearly, the balance between personal privacy, security, and reliability is of crucial importance in our digital age.

The vast quantity of information from an ever-greater diversity of sources leads to a greater disparity of media uses between different groups of citizens. There is concern about the social cohesion that underpins democratic rule – how it is being challenged by individuals' and groups' need to assert their identities and views. Some researchers argue that misinformation and disinformation are drivers of political polarization (Barberá et al. 2015; Lee et al. 2018).

As a consequence, gaps open in terms of knowledge and participation, which in turn may weaken social cohesion and increase inequality between social classes. Digital inequality becomes an important element in the broader and ever-present issues of social equality, gender equality, and social justice.