# Enabling People with Dementia: Understanding and Implementing Person-Centred Care

Pat Hobson

Third Edition



# Enabling People with Dementia: Understanding and Implementing Person-Centred Care

Enabling People with Dementia:
Understanding and Implementing Person-Centred Care

Third Edition



Pat Hobson Portsmouth Hampshire UK

ISBN 978-3-030-20478-5 ISBN 978-3-030-20479-2 (eBook) https://doi.org/10.1007/978-3-030-20479-2

### © Springer Nature Switzerland AG 2019

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors, and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

I would like to dedicate this book to my grandmother, Pauline. Like most people with dementia, she was never diagnosed with this disorder. She had a history of hypertension, transient ischaemic attacks (TIA) and behaviours associated with vascular-type dementia. Despite her experiences with dementia, which affected us all, my grandmother remained a unique individual, dearly loved and respected by everyone who knew and cared for her.

I would also like to dedicate this book to:
My grandfather, Solomon
My father, Albert
My mother, Phildah
My mother-in-law, Marcella
My father-in-law, Fred
My aunt, Noanah
My aunt, Petronella
A selfless generation that is irreplaceable.

### Acknowledgements

I would like to thank my husband, Mark, for his unconditional love, support, patience and belief as I endeavoured to write this book. I would also like to extend a special thanks to all the acute medical wards, specialist dementia units and organisations I have worked with and continue to work with in my consultancy work. These establishments demonstrate some of the wonderful work not recognised within health and social care sector, which makes a world of difference to people with dementia. I would also like to extend a special thanks to all the people with dementia and their carers whom I have had the pleasure to meet, work with and support.

### **About This Book**

The main focus of this book is to explore dementia from a person-centred perspective. Understanding dementia can help health and social care staff understand how simple everyday tasks we take for granted can be a challenge for people with dementia.

This book is for health and social care staff at all levels, and the term 'staff' will be used throughout to refer to these key individuals working with people with dementia in various specialist units. It examines the main theory relating to dementia care and provides an overview of other person-centred models that allude to this theory. It also explores the different types of dementia and the issues relating to person-centred communication that help to create the right environment to enable and promote meaningful activities for people with dementia and emphasises the importance of seeing the world from the perspective of the person with dementia. The key message here is that despite the disability, the person remains unique, and it should be our aim to promote that uniqueness.

## **Contents**

Backgr	ound to Person-Centred Care Theory
Person-	Centred Theory
	ood
D: D	mentia Presentation
P: Pe	sonality
B: Bi	ography
	alth Status
N: N	urological Impairment
S: Sc	rial Psychology
Conclu	on
Referen	es
Exampl	s of Kitwood's MSP That Threaten Dignity in Organisations
Exampl	s of Kitwood's MSP That Threaten Dignity in Organisations
	nery
	powerment
Labe	ilisation
	ling
Banis	linghment
Banis Obje	ling
Banis Obje With	ling
Banis Obje With Accu	ling
Banis Obje With Accu Inval	ling
Banis Obje With Accu Inval Outp	ling
Banis Obje With Accu Inval Outp	ling
Banis Obje With Accu Inval Outp Impo	ling
Banis Obje With Accu Inval Outp Impo Dispa	ling

xii Contents

	Stigmatisation	8
	Reference	9
3	Positive Person Work (PPW): Behaviours That Promote Dignity	11
	Positive Person Work (PPW) Behaviours	11
	Celebration	11
	Creation	11
	Facilitation	12
	Holding	12
	Negotiation	12
	Play	13
	Recognition	13
	Relaxation	13
	Timelation	13
	Validation	13
	References	14
4	Person-Centred Models in Dementia	15
	The VIPS Framework in Dementia Care	15
	Key Elements of the VIPS Framework	15
	V = Valuing People	15
	I = Individualised Care	16
	P = Personal Perspectives	16
	S = Social Environment	17
	The 'Feelings Matter Most' Model	17
	The Eight Key Attributes	18
	Behavioural Stages Model of Care	18
	Stage One: Malorientation, Mild Confusion	19
	Stage Two: Time Confusion, Moderate Confusion	19
	Stage Three: Repetitive Motion, Severe Confusion	19
	Stage Four: Vegetation	20
	Unique Life-World-Environment: Model of Dementia Care	20
	Background of the Model	20
	Person-Centred Care Versus Outcome-Based Care	21
	The Person's Unique Life and World	21
	The Person's Unique Environment	22
	Summary of the Person-Centred Care Theory	22
	References	23
5	Experiences of the Person with Dementia and How It Affects Them	25
_	Key Areas That Are Affected in Dementia	25
	The Temporal Lobes	26
	Experiences of the Person with Dementia	26
	Frontal Lobes	27
	Experiences of the Person with Dementia	
	Experiences of the retion with Deficility	41

Contents xiii

	Parietal Lobes	28
	Experiences of the Person with Dementia	28
	Occipital Lobes	28
	Experiences of the Person with Dementia	28
	The Brain Stem	29
	Experiences of the Person with Dementia	29
	The Cerebellum	29
	Experiences of the Person with Dementia	29
	Summary of How Dementia Affects the Person	30
	Reference	30
6	Different Stages and Types of Dementia	31
U	Different Stages and Types of Dementia	31
	Mild Dementia	31
	Moderate Dementia.	32
	Advanced Dementia	32
	Different Types of Dementia.	32
	Alzheimer's Type Dementia	33
	Experiences of People with Alzheimer's Type Dementia	33
	Vascular Dementia	34
	Dementia of Lewy bodies (DLB)	34
	Frontal-Temporal Lobe Dementia.	35
	AIDS-Related Dementia	35
	Creutzfeldt–Jacob Disease (CJD)	36
	Types of CJD	36
	Alcohol-Related Dementia	37
7	Implementing Person-Centred Communication	39
	Behaviour as a Form of Communication	40
	Meeting the Emotional Needs of People with Dementia	40
	The Importance of Focusing on Emotional Needs	41
	Emotional Needs and Significant Memories.	41
	The Response of Staff	44
	Communication That Focuses on Feelings and Emotions	44
	Summary on Communication	45
	References	46
8	Managing Behaviours That Challenge	47
U	Definition of Behaviours That Challenge	47
	Five Main Categories of Causes of Behaviours That Challenge	47
	Physical and Physiological Factors.	48
	Psychological and Emotional	48
	Environmental and Social Factors	48
	Examples of Behaviours That Challenge	46 49
	'See the Person First, Not the Behaviour' Approach	49
	Behaviour as a Form of Communication	49